

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 20 May 2022 5:03 PM
To: Jennifer Guay; Admin A; assignments@lkkauto.com
Cc: 'Jacqueline Tan'; suheng@gmail.com
Subject: RE: SNM22D203389/C02/SMA3317H/TAYHP / RE: OUR REF: AM-INS-M89-117463-2022-JGV & YR REF: SMA 3317 H

Dear Sir/Mdm (LKK),

Please assist to get your survey to liaise with MCS Garage to conduct survey.

Regards,
Best Regards,
Irene Tay
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Friday, 20 May 2022 1:19 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; suheng@gmail.com
Subject: RE: SNM22D203389/C02/SMA3317H/TAYHP / RE: OUR REF: AM-INS-M89-117463-2022-JGV & YR REF: SMA 3317 H
Importance: High

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PRE - REPAIR SURVEY

CLAIMANT: MICHELLE ONG

ACCIDENT INVOLVING SKR 5385 G & SMA 3317 H & SLL 6148 M ON 17 MAY 2022 ALONG UBI ROAD 1

Dear Sirs

Refer to your email of 20 May 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **Adrian Ling (LKK)** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: MCS Garage
10 Kaki Bukit Road 2
#03-25 First East Centre
Singapore 417868
Contact Person: Mr Kendrick (9270 0917) / 8285-7623 (Ah Hock)

Please let us hear from you by 20 May 2022.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor _____
(Name & Signature)

2nd Survey on _____
Appointed surveyor _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor _____
(Name & signature)

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Friday, 20 May, 2022 11:20 AM

To: Jennifer Guay

Cc: 'Jacqueline Tan'

Subject: RE: SNM22D203389/C02/SMA3317H/TAYHP / RE: OUR REF: AM-INS-M89-SKR 5385G-2022-JGV & YR REF: SMA 3317 H

Dear Sirs,

We refer to your email of 19/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Irene Tay
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

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From: Jennifer Guay <jenniferguay@visionlawllc.com>

Sent: Friday, 20 May 2022 10:49 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: SNM22D203389/C02/SMA3317H/TAYHP / RE: OUR REF: AM-INS-M89-SKR 5385G-2022-JGV & YR REF: SMA 3317 H

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PRE - REPAIR SURVEY

CLAIMANT: MICHELLE ONG

ACCIDENT INVOLVING SKR 5385 G & SMA 3317 H & SLL 6148 M ON 17 MAY 2022 ALONG UBI ROAD 1

Dear Irene

Refer to our email of 19 May 2022.

Please let us hear from you by 20 May 2022. Thank you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Thursday, 19 May, 2022 3:59 PM

To: 'Jennifer Guay'; Irene Tay

Cc: 'Jacqueline Tan'; suheng@gmail.com

Subject: O/R: SNM22D203389/C02/SMA3317H/TAYHP / RE: OUR REF: AM-INS-M89-SKR 5385G-2022-JGV & YR REF: SMA 3317 H

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for SKR5385G.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Thursday, 19 May 2022 2:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; suheng@gmail.com
Subject: OUR REF: AM-INS-M89-SKR 5385G-2022-JGV & YR REF: SMA 3317 H
Importance: High

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For Surveyor	
Please initial here after completion of pre-repair survey. Thank you.	
Appointed Surveyor:	_____
Name & Signature	
Contact :	_____
Date & Time	_____

Surveyor during repair:	_____
Date & Time :	_____

Surveyor after repair:	_____
Date & Time :	_____

6148 M ON 17 MAY 2022 ALONG UBI ROAD 1

ad accident on **17 MAY 2022** at about 1800hr **ALONG UBI**
driven by your driver at the material time.

nage. Before our client proceed to repair the damage vehicle,
his notice whether you or your insurer would like to conduct a
from you within the stipulated timeline, our client shall proceed

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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