

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 31 May 2022 5:13 PM  
**To:** 'Chee So Chow'; SUR; assignments  
**Subject:** RE: SNM22D203485C02 - ACCIDENT INVOLVING SLM3983H & SFD805C ON 16.05.2022 - PRI  
**Attachments:** SFD805C IA.pdf

Dear Ms Chee,

Enclosed herewith preliminary advice of SFD 805C.

Kindly assist to create claim in Merimen System.

The make & model is HONDA STREAM 1.8 (A).

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 23 May 2022 11:41 AM  
**To:** 'Chee So Chow' <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SNM22D203485C02 - ACCIDENT INVOLVING SLM3983H & SFD805C ON 16.05.2022 - PRI

Dear So Chow,

Thank you for the assignment.

Repairer arrange on 24.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Monday, 23 May 2022 10:28 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** FW: SNM22D203485C02 - ACCIDENT INVOLVING SLM3983H & SFD805C ON 16.05.2022 - PRI

Hi Team

Please conduct survey by KENNETH KONG.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>  
**Sent:** Monday, May 23, 2022 10:24 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** RE: SNM22D203485C02 - ACCIDENT INVOLVING SLM3983H & SFD805C ON 16.05.2022 - PRI

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Chee So Chow,  
We Choose the **3. KENNETH KONG LKK** to survey our car SFD805C by tomorrow 24/05/2022@10am Hirer take back the car after survey done.

Thank you.  
Best regards  
**Ary Chua**  
Motor Claims Admin Officer  
D: +65 6481 1522 Ext: 101 | F: +65 6481 1011

**OPTIMA/ERKZ PTE. LTD.**

Head Office: 8 Kung Chong Road Singapore 159143 Tel: +65 6472 1313 Fax: +65 6472 2112  
Branch: 9A Serangoon North Ave 5 Singapore 554500 Tel: +65 6484 0010 Fax: +65 6481 1000  
Branch: Blk 10 Ang Mo Kio Ind Park 2A#01-05 Singapore 569047 Tel: +65 6481 1522 Fax: +65 6481 1011

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Saturday, 21 May 2022 1:40 pm  
**To:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** RE:SNM22D203485C02 - ACCIDENT INVOLVING SLM3983H & SFD805C ON 16.05.2022 - PRI  
Dear Ary

We refer to your email of 20..05.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>

**Sent:** Friday, May 20, 2022 11:52 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** FW: PRI - SFD805C CLAIMING AGAINST SLM3983H (CHINA TAIPING), DOA: 16/05/2022

Dear Motor Claims Department,

Any Updates for this PRI - SFD805C CLAIMING AGAINST SLM3983H (CHINA TAIPING), DOA: 16/05/2022?

Thank you.

Best regards

**Ary Chua**

Motor Claims Admin Officer

D: +65 6481 1522 Ext: 101 | F: +65 6481 1011

From: Ary Chua

Sent: Friday, 20 May 2022 11:38 am

To: [claimsdept@sg.cntai](mailto:claimsdept@sg.cntai) <[claimsdept@sg.c](mailto:claimsdept@sg.c)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <[claimsdept@sg.cntai](mailto:claimsdept@sg.cntai)>

Cc: Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

Subject: RE: PRI - SFD805C CLAIMING AGAINST SLM3983H (CHINA TAIPING), DOA: 16/05/2022

Dear Motor Claims Department,

Any Updates for this PRI - SFD805C CLAIMING AGAINST SLM3983H (CHINA TAIPING), DOA: 16/05/2022?

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

D: +65 6481 1522 Ext: 101 | F: +65 6481 1011

From: Ary Chua

Sent: Thursday, 19 May 2022 10:48 am

To: [claimsdept@sg.cntai](mailto:claimsdept@sg.cntai) <[claimsdept@sg.c](mailto:claimsdept@sg.c)>

Cc: Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

Subject: PRI - SFD805C CLAIMING AGAINST SLM3983H (CHINA TAIPING), DOA: 16/05/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

D: +65 6481 1522 | F: +65 6481 1011