

## Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 23 May 2022 11:19 AM  
**To:** jenniferguay@visionlawllc.com; Admin A; assignments@lkkauto.com  
**Cc:** anna@sgautocare.sg; 'SG Auto Admin'  
**Subject:** FW: CTP REF NO. SNM22D203389C02----- OUR REF: AW-INS-S126-SLL6148M-2022-JGV & YR REF: SMA3317H  
**Attachments:** 3499\_001.pdf  
**Importance:** High

Dear Sir/Mdm (LKK),

Please assist to get your survey to liaise with SG AUTO to conduct survey.

Best Regards,

**Irene Tay**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6192 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jennifer Guay <>  
**Sent:** Friday, 20 May 2022 5:14 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** 'SG Auto Admin' <admin@sgautopl.com>; 'Anna Ng' <anna@sgautocare.sg>  
**Subject:** RE: CTP REF NO. SNM22D203389C02----- OUR REF: AW-INS-S126-SLL6148M-2022-JGV & YR REF: SMA3317H  
**Importance:** High

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**PRE - REPAIR SURVEY**

**CLAIMANT: ERNI BINTE MOHAMED HAMZAH**

**ACCIDENT INVOLVING SLL 6148 M & SMA 3317 H & SKR 5385 G ON 17 MAY 2022 ALONG UBI AVE 3**

Dear Irene

Refer to your email of 20 May 2022 informing that you wish to conduct a pre-repair survey and to your list of surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert. Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyor for your consideration:-

1. Pro-Option Services

Please be informed that the pre-repair survey of our clients vehicle can be survey as follows :

Venue : **SG Auto Pte Ltd**  
**25 Kaki Bukit Road 4**  
**#05-34 Singapore 417800**

Contact Person : Anna 6970 9919

Please let us hear from you by 20 May 2022. Thank you.

Regards

**Jennifer Guay**

(Secretary)

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

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**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Friday, 20 May, 2022 5:10 PM

**To:** Jennifer Guay

**Cc:** 'SG Auto Admin'; 'Anna Ng'

**Subject:** CTP REF NO. SNM22D203389C02----- OUR REF: AW-INS-S126-SLL6148M-2022-JGV & YR REF: SMA3317H

Dear Sirs,

We refer to your email of 20/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Irene Tay**  
 Executive  
 Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
 DID: (65) 6389 6192 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Sent:** Friday, 20 May 2022 5:04 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** 'SG Auto Admin' <[admin@sgautopl.com](mailto:admin@sgautopl.com)>; 'Anna Ng' <[anna@sgautocare.sg](mailto:anna@sgautocare.sg)>

**Subject:** OUR REF: AW-INS-S126-SLL6148M-2022-JGV & YR REF: SMA3317H

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Thank you.

Appointed Surveyor: \_\_\_\_\_

Name & Signature

Contact : \_\_\_\_\_

Date & Time \_\_\_\_\_

**KR 5385 G ON 17 MAY 2022 ALONG UBI AVE 3**

Surveyor during repair: \_\_\_\_\_

Date & Time : \_\_\_\_\_

Surveyor after repair: \_\_\_\_\_

Date & Time : \_\_\_\_\_

to notify you of a road accident on **17 MAY 2022** at about  
**148 M & SMA 3317 H** driven by your driver at the material

damage. Before our client proceed to repair the damage vehicle,  
his notice whether you or your insurer would like to conduct a  
from you within the stipulated timeline, our client shall proceed

Regards

**Jennifer Guay**

(Secretary)

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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