

## Mei Kwan (LKKAuto)

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Monday, 23 May, 2022 3:42 PM  
**To:** Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D203473/C02/GY4542L/TANKW / FW: Direct Settlement - Accident Involving GY4542L (OI : CTI - TBA) and SHA4468H (TP : LKK REF - CC3/CTI22004811/Gga3) on 14/05/2022  
**Attachments:** SJ0B225H0005\_17-05-2022\_155548.pdf

Hi Mei Kwan,

attached is the GIA report.

Password will be OI vehicle with all CAP

Thanks

Regards

Billy Tan

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, May 23, 2022 3:23 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Billy Tan <billy.tan@sg.cntaiping.com>  
**Subject:** O/R: SNM22D203473/C02/GY4542L/TANKW / FW: Direct Settlement - Accident Involving GY4542L (OI : CTI - TBA) and SHA4468H (TP : LKK REF - CC3/CTI22004811/Gga3) on 14/05/2022

Dear Sir,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D203473/C02/GY4542L/TANKW.

Dear Billy,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 23 May 2022 12:14 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GY4542L (OI : CTI - TBA) and SHA4468H (TP : LKK REF - CC3/CTI22004811/Gga3) on 14/05/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4468H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*