

Our Ref: CT0522/SHD4953H/CK(st)
Date: 14.06.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 11.05.2022 INVOLVING SHD4953H & SMJ8714P ALONG BIDEFORD RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4953H, which was involved in the captioned accident with your insured vehicle No SMJ8714P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,595.50
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,828.64
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD4953H , SMJ8714P
BIDEFORD RD****ON 11-May-22 18:30**

I / We

YAP KAM MUAN (YE JI...

(Hirer) NRIC No.:

SXXXX152E

and/or

(Relief) NRIC No.:

SXXXX152E

Taxi Number

SHD4953H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

12-May-2022

Name of Hirer

YAP KAM MUAN (YE JINWEN)

Hirer NRIC

SXXXX152E

Signature :



Address

**122E RIVERVALE DRIVE #16-474
545122**

Contact No.

97998199

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00057392201 Claim No : SNM22D203275/C02/SMJ8714P/CHEESC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,473.45**
SINGAPORE DOLLAR TWO THOUSAND FOUR HUNDRED SEVENTY THREE
AND CENTS FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD4953H

Insured Vehicle No. : SMJ8714P

Date of Loss : 11/05/2022

Place of Accident : BIDEFORD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIAW YEAN CHING

Driver Name : LIAW YEAN CHING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,595.50
(3) Loss of Use /Rental/Earning	S\$	875.95
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,473.45
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 
**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

Date : 1.3.2023

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4953H

INV. NO/DATE
91720202 06.06.2022

MAKE
HYUNDAI

JOB NO.
305515833

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
10.07.2019

DATE/TIME IN
12.05.2022 14:40

CHASSIS CODE
KMH851CVKU164663

Description : 3P 11.05.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0005	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL						851.12

JOB NATURE

0001	PB	PANEL BEATING-SHD4953H-TP	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	40.00	40.00

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91720202	1,595.50	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4953H

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
10.07.2019

CHASSIS CODE
KMHC851CVKU164663

INV. NO/DATE
91720202 06.06.2022

JOB NO.
305515833

ODOMETER READING

DATE/TIME IN
12.05.2022 14:40

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					640.00

Items total	1,491.12
Add GST @ 7.000 %	104.38
Invoice amount	1,595.50

Issued by : KATHERINETAN 06.06.2022 15:48:08
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WEHAT TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR LOSS OR OTHER PROPERTY & RISKS TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE, AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91720202	1,595.50	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22050191

Date: 27 May 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/05/2022 @ 18:30 hrs
ALONG BIDEFORD RD
INVOLVING SMJ8714P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4953H** (the "Taxi"). The Taxi was hired to **YAP KAM MUAN (YE JINWEN) IC NO SXXXX152E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY**Find
insurer****Vehicle reg. no.**

SMJ8714P

Date of Accident

11/05/2022 📅

Reset**% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **China Taiping Insurance (Sing...**Period of Insurance **23/03/2022 - 22/03/2023**Requested By **Por Moy Juan (COMFORTDELG...**Requested Date **12/05/2022 15:29****Payment details**Request Amount: **\$S\$1.87**GST Amount: **\$S\$0.13**Total Amount Due (GST Inclusive): **\$S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SND 49834

SHD 49534

[illegible]

China

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 27 January 2023 2:34 PM
To: liawyeanching@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMJ8714P (CHINA TAIPING) AND SHD4953H AT/ALONG BIDEFORD ROAD ON 11/05/2022

Our Ref: CC3/CTI22004805/Gga3q2

Insured Name : Liaw Yean Ching

Insured Driver : Liaw Yean Ching

Dear Sir/Madam,

ACCIDENT INVOLVING SMJ8714P (CHINA TAIPING) AND SHD4953H AT/ALONG BIDEFORD ROAD ON 11/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHD4953H** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 28 February 2023 3:00 PM
To: EzLyna (LKKAUTO); Chee So Chow
Cc: Admin A
Subject: RE: RE-SEEK LOR+LOI FOR ADD 1 DAY /{SEEK MANDATE} SNM22D203275/C02 FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953H (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Dear Sir/Mdm,

We refer to your email below.

We are agreeable to the additional of 1 more day LOI & LOR.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, February 28, 2023 2:45 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: RE-SEEK LOR+LOI FOR ADD 1 DAY /{SEEK MANDATE} SNM22D203275/C02 FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953H (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

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Dear So Chow,

We refer to our tele conversation earlier.

We are seeking approval for additional 1 day for LOR+LOI. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)
Sent: Wednesday, 22 February 2023 10:56 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: RE-SEEK LOR+LOI FOR ADD 1 DAY /{SEEK MANDATE} SNM22D203275/C02 FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953H (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Dear Irene,

We refer to your approval below.

We have offered TP WS 4 days for LOU+LOI. They rejected and request addition 1 day due to Public Holiday + Sunday involved.

Let us have your instruction on the above request. Thank you.

With warmest regards,
Ezlyna

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 9 February 2023 10:07 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: {SEEK MANDATE} SNM22D203275/C02 FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953H (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Dear Sir/Mdm,

Please proceed to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$2,298.26 (all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, 6 February 2023 10:08 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: {SEEK MANDATE} SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953H (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

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Dear Irene, Jacqueline,

We refer to the above matter and our email below.

Please revert with your approval soon. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAuto)
Sent: Friday, 3 February 2023 4:45 pm
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: {SEEK MANDATE} SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953H (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

REMINDER!

Dear So Chow,

We refer to the above matter and our email below.

Kindly revert with your approval soon as TP WS is chasing us for settlement. Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAuto)
Sent: Friday, 27 January 2023 2:57 pm
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953H (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Your ref: SNM22D203275/C02/SMJ8714P/CHEESC
LKK ref : CC3/CTI22004805/Gga3

Dear So Chow,

ACCIDENT INVOLVING SMJ8714P (CHINA TAIPING) AND SHD4953H (TP) ON 11/05/2022

We refer to the above matter.

It is a head to rear accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$2,298.26 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,818.48	\$ 1,595.50 (with GST)
2. Loss of Rental (6 days x \$125.19)	\$ 751.14	\$ 500.76 (4 days x \$125.19)
3. Loss of Income (6 days x \$80)	\$ 480.00	\$ 200.00 (4 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,051.62	\$ 2,298.26

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 May 2022 2:38 pm

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953HE (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd