

Mei Kwan (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 10 January 2023 12:34 PM
To: Mei Kwan (LKKAuto)
Subject: RE: SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953HE (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Categories: HMK

Password : SHD4953H

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chee So Chow
Sent: Tuesday, January 10, 2023 12:24 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953HE (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Hi Mei Kwan

Our insured's SAS as requested.

Password: in next page

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, January 10, 2023 11:44 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953HE (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 26 May 2022 2:39 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953HE (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Dear So Chow,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 23 May, 2022 2:57 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D203275/C02/SMJ8714P/CHEESC / FW: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953HE (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D203275/C02/SMJ8714P/CHEESC.

Dear So Chow,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 23 May 2022 11:30 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMJ8714P (OI : CTI - TBA) and SHD4953HE (TP : LKK REF - CC3/CTI22004805/Gga3) on 11/05/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4953H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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