

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 25 May, 2022 9:14 AM
To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: : Direct Settlement - Accident Involving SMK9851P (OI : CTI - SNM22D203513/C02/SMK9851P/CHNGPW) and SHC5301M (TP : LKK REF - CC3/CTI22004799/Kea3) on 19/05/2022

[Strictly Confidential]

Password: SMK9851Plkk

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Adeline Chng
Sent: Wednesday, 25 May 2022 9:14 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D203513/C02/SMK9851P/CHNGPW / FW: Direct Settlement - Accident Involving SMK9851P (OI : CTI - TBA) and SHC5301M (TP : LKK REF - CC3/CTI22004799/Kea3) on 19/05/2022

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Dear Asher

Attached herewith OI SAS report for your perusal.

Password to be sent in a separate email later.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 23 May 2022 2:22 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D203513/C02/SMK9851P/CHNGPW / FW: Direct Settlement - Accident Involving SMK9851P (OI : CTI - TBA) and SHC5301M (TP : LKK REF - CC3/CTI22004799/Kea3) on 19/05/2022

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D203513/C02/SMK9851P/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 23 May 2022 10:14 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMK9851P (OI : CTI - TBA) and SHC5301M (TP : LKK REF - CC3/CTI22004799/Kea3) on 19/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5301M at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.