

## Yan (LKK Auto)

---

**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Friday, 20 May 2022 5:36 PM  
**To:** tan lay keng; SUR; assignments  
**Cc:** Alan Tan  
**Subject:** RE: SNM22D203481/C02/GBK1182U/TANCHC / FW: Accident 19/05/2022 invlg GBL 925U and GBK 1182U along TPE towards Changi

### WITHOUT PREJUDICE

Dear Sir,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** tan lay keng <tanlaykengandco@gmail.com>

**Sent:** Friday, 20 May 2022 5:12 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Cc:** Alan Tan <chengmotor27@yahoo.com>

**Subject:** Re: SNM22D203481/C02/GBK1182U/TANCHC / FW: Accident 19/05/2022 invlg GBL 925U and GBK 1182U along TPE towards Changi

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms Jacqueline Tan,

Our client has selected Mr Adrian Ling (LKK) as the Single Joint Expert to conduct the survey of our client's vehicle.

Please request Mr Ling to contact Mr Alan Tan of Cheng Motor Work Co at 6555 1185 / 9671 3335 to arrange for the survey.

Regards  
Bakar  
for Raymond Ng  
Tan Lay Keng & Co

On Fri, May 20, 2022 at 2:32 PM Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM22D203481/C02/GBK1182U/TANCHC**

**Your reference: GBL 925U**

Dear Sirs,

**ACCIDENT INVOLVING GBK 1182U & GBL 925U ON 19/05/2022**

We refer to your email of 20/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

#### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 20 May 2022 2:30 pm

**To:** 'tanlaykengandco@gmail.com' <[tanlaykengandco@gmail.com](mailto:tanlaykengandco@gmail.com)>; 'chengmotor27@yahoo.com' <[chengmotor27@yahoo.com](mailto:chengmotor27@yahoo.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203481/C02/GBK1182U/TANCHC / FW: Accident 19/05/2022 invlg GBL 925U and GBK 1182U along TPE towards Changi

Without Prejudice

Save as to costs

Without Prejudice

Save as to costs

Dear Jacqueline,

Please conduct PRS for GBL925U. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** tan lay keng <[tanlaykengandco@gmail.com](mailto:tanlaykengandco@gmail.com)>  
**Sent:** Friday, 20 May 2022 10:36 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Alan Tan <[chengmotor27@yahoo.com](mailto:chengmotor27@yahoo.com)>  
**Subject:** Accident 19/05/2022 invlg GBL 925U and GBK 1182U along TPE towards Changi

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd

Singapore

Dear Sirs

Attached is our letter dated 20 May 2022.

Regards

Raymond Ng

Tan Lay Keng & Co

RN. bh. 0048. 16. V6