


Re: Acceptance of offer Our Ref: 9509570191SG Revise Offer Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 11/10/2022 9:26 PM

To: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Cc: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

 2 attachments (384 KB)

DV_SHB 5798T.pdf; ATA_SHB 5798T.pdf;

Without Prejudice

Dear Sirs,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Tuesday, 11 October 2022 1:45 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Acceptance of offer Our Ref: 9509570191SG Revise Offer Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

Dear Hsiao Tong,

Please prepare and forward DV at \$2950.00 to Strides.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1606

Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, October 11, 2022 1:41 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] Acceptance of offer Our Ref: 9509570191SG Revise Offer Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

Purely for the sake of an amicable settlement, we accept your global offer of \$2,950.00 (all in). Please let us have your DV.

Thanks for the settlement.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Tuesday, 11 October 2022 1:36 pm
To: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Subject: RE: Our Ref: 9509570191SG Revise Offer Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

WITHOUT PREJUDICE

Dear Lee Gek,

We refer to the above.

For the sake of amicable settlement, we are prepared to revise our offer at a global sum of \$2950.00 (all-in)

Please confirm acceptance.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, October 11, 2022 11:12 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] Re: Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

As spoken.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Sent: Thursday, 1 September 2022 5:54 pm
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Re: Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

Dear Asher,

We are prepared to accept 5 days for our hirer's loss of income but not for our loss of rental. Our claim of 10 days for loss of rental is fair (please refer to the attached breakdown).

Kindly consider settling our claim as follows so that an amicable settlement can be reached at this stage.

Cost of Repair	\$2,200.00
Loss of Rental	\$700.00 (10 days x \$70.00)
Loss of Income	\$250.00 (5 days x \$50.00)
LTA Search Fee	\$7.00
Total	\$3,157.00

Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 1 September 2022 10:28 am
To: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <LeeGek.Tan@strides.com.sg>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: LOD Re: Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Our principal propose settlement as follows: -

1. Cost of Repair	\$ 2,200.00
2. Loss of Rental (5days x \$70)	\$ 350.00
3. Loss of Income (5days x \$50)	\$ 250.00
4. LTA Search Fee	\$ 7.00
Total:	\$ 2,807.00

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Tuesday, 28 June 2022 13:16

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 13/5/2022 involving SHB 5798T & SMC 4990X (AIG's insured) Our Ref: TAX/05/22/2037/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,200.00
Loss of Rental	\$700.00 (10 days x \$70.00)
Loss of Income	\$330.00 (**5.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$3,237.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search
- 7) Vehicle attachment history

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

** our hirer took a replacement taxi on 19/5/22 at 11.10am (please refer to item no. 7).

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



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