

Our Ref: CT0422/SHA4372A/CK(st)
Date: 21.06.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 22.04.2022 INVOLVING SHA4372A & SMU 936K ALONG 562 SERANGOON RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA4372A, which was involved in the captioned accident with your insured vehicle No SMU 936K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,993.16
2. Loss of Rental	5 days x S\$ 126.47	S\$	632.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,027.51
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA4372A , SMU936K ON 22-Apr-22 15:15
ALONG 562 SERANGOON RD

I / We **LEE KIAT BENG (LI JIE...** (Hirer) NRIC No.: **SXXXX591I**

and/or **WONG KOK WENG** (Relief) NRIC No.: **SXXXX774G**

Taxi Number **SHA4372A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

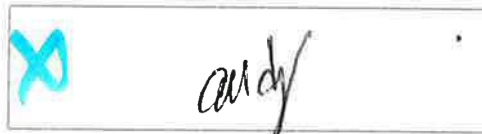
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Apr-2022**

Name of Hirer **LEE KIAT BENG (LI JIEMING)**

Hirer NRIC **SXXXX591I**

Signature :



Address **403 BEDOK NORTH AVE 3 #08-229**
460403

Contact No. **93398006**

Name of Relief **WONG KOK WENG**

Relief NRIC **SXXXX774G**

Signature :



Address **14 BEDOK SOUTH AVE 2 #05-578**
460014

Contact No. **96714337**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00176202101 Claim No : SNM22D202787C02/SMU936K/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,789.28**
SINGAPORE DOLLAR THREE THOUSAND SEVEN HUNDRED EIGHTY NINE
AND CENTS TWENTY EIGHT ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA4372A

Insured Vehicle No. : SMU936K

Date of Loss : 22/04/2022

Place of Accident : 562 SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SHEREEN D/O ANWAR BASAH

Driver Name : SHEREEN D/O ANWAR BASAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,993.16
(3) Loss of Use /Rental/Earning	S\$	794.12
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,789.28
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 14.3.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4372A

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
27.12.2019

CHASSIS CODE
JTDKBB3FUX03090562

INV. NO/DATE
91743182 13.06.2022

JOB NO.
305513539

ODOMETER READING

DATE/TIME IN
23.04.2022 10:35

Description : 3P 22.04.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2714	RETAINER REAR BUMPER RH	1	94.80	25.00	71.10
0002	03-01-0302-2020	WHEEL DISC	1	1,555.00	25.00	1,166.25
0003	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL			:			1,317.35

JOB NATURE

0001	PB	PANEL BEAT (SHA4372A)TP	700.00	700.00
0002	SP	SPRAYPAINT CHARGE	750.00	750.00
0003	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
SUB-TOTAL			:	1,480.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR GAPS ON OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91743182	2,993.16	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA4372A

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
27.12.2019

CHASSIS CODE
JTDKB3FUX03090562

INV. NO/DATE
91743182 13.06.2022

JOB NO.
305513539

ODOMETER READING

DATE/TIME IN
23.04.2022 10:35

Items total		2,797.35
Add GST @	7.000 %	195.81
Invoice amount		2,993.16

Issued by : KATHERINETAN 13.06.2022 10:40:58
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91743182	2,993.16	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040369

Date: 13 June 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/04/2022 @ 15:15 hrs
ALONG 562 SERANGOON RD
INVOLVING SMU936K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4372A** (the "Taxi"). The Taxi was hired to **LEE KIAT BENG (LI JIEMING) IC NO SXXXX591I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$**126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMU936K

Date of Accident

22/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **28/08/2021 - 27/08/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **25/04/2022 08:39**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

[illegible]

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 6 July 2022 14:04
To: shereen@wordeventscatering.com
Subject: ACCIDENT INVOLVING SMU 936K AND SHA 4372A ON 22/04/2022

Our Ref: CC3/CTI22004790/Vea3

6 July 2022

SHEREEN D/O ANWAR BASAH

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 936K AND SHA 4372A ON 22/04/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Sunday, 2 October 2022 11:18 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D202787C02/SMU936K/TANCHC / FW: Direct Settlement - Accident Involving SMU936K (OI : CTI - TBA) and SHA4372A (TP : LKK REF - CC3/CTI22004790/Vea3) on 22/04/2022

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please proceed as proposed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 24 August 2022 11:54 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM22D202787C02/SMU936K/TANCHC / FW: Direct Settlement - Accident Involving SMU936K (OI : CTI - TBA) and SHA4372A (TP : LKK REF - CC3/CTI22004790/Vea3) on 22/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D202787C02/SMU936K/TANCHC

Our ref : CC3/CTI22004790/Vea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured move out from stationary and hit third party vehicle. We are of the opinion that BOLA scenario 14 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,789.28 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,649.91	\$ 2,993.16
2. Loss of Rental (5days x \$126.47)	\$ 632.35	\$ 569.12 (4.5days x \$126.47)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 225.00 (4.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,684.26	\$ 3,789.28

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25.04.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 24 May 2022 09:54

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202787C02/SMU936K/TANCHC / FW: Direct Settlement - Accident Involving SMU936K (OI : CTI - TBA) and SHA4372A (TP : LKK REF - CC3/CTI22004790/Vea3) on 22/04/2022

PASSWORD: SMU936K2101

NOTICE :

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Tuesday, 24 May 2022 9:53 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202787C02/SMU936K/TANCHC / FW: Direct Settlement - Accident Involving SMU936K (OI : CTI - TBA) and SHA4372A (TP : LKK REF - CC3/CTI22004790/Vea3) on 22/04/2022

Hi Asher,

Enclosed Insd SAS for your necessary action.

Password will send with next email.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 23 May 2022 2:17 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202787C02/SMU936K/TANCHC / FW: Direct Settlement - Accident Involving SMU936K (OI : CTI - TBA) and SHA4372A (TP : LKK REF - CC3/CTI22004790/Vea3) on 22/04/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D202787C02/SMU936K/TANCHC.

Dear Jacqueline,

Pls revert LKK.