

Our Ref: CT0422/SHA5423E/CK(st)  
Date: 07.07.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 22.04.2022 INVOLVING SHA5423E & YP 8133S ALONG OLD JURONG ROAD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA5423E, which was involved in the captioned accident with your insured vehicle No YP 8133S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,123.50
2. Loss of Rental	3 days x S\$ 125.40	S\$	376.20
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>1,741.70</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHA5423E , YP8133S  
OLD JURONG ROAD****ON 22-Apr-22 14:15**

I / We

**THOMAS GO JIT MIN**(Hirer) NRIC No.: **SXXXX819I**

and/or

(Relief) NRIC No.: **SXXXX819I**

Taxi Number

**SHA5423E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**23-Apr-2022**

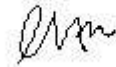
Name of Hirer

**THOMAS GO JIT MIN**

Hirer NRIC

**SXXXX819I**

Signature :



Address

**707 HOUGANG AVENUE 2 #06-85  
530707**

Contact No.

**91728522**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00147872100 Claim No : SNM22D202747/C02/YP8133S/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,651.70**  
SINGAPORE DOLLAR ONE THOUSAND SIX HUNDRED FIFTY ONE AND  
CENTS SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA5423E

Insured Vehicle No. : YP8133S

Date of Loss : 22/04/2022

Place of Accident : BUKIT BATOK EAST AVE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KAY-LINK CONSTRUCTION PTE LTD

Driver Name : KARUPPIAH PALANICHAMY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,123.50
(3) Loss of <del>Use</del> /Rental/Earning	S\$	526.20
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>1,651.70</b>
	=====	

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_

Date : 5.4.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA5423E

NO/DATE  
91822948 05.07.2022

MAKE  
TOYOTA

JOB NO.  
305513616

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
03.10.2017

CHASSIS CODE  
JTDKB3FU203565105

JOB TYPE

Description : 3P 22.04.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	1,050.00
Add GST @ 7.000 %	73.50
<b>Total Invoice amount</b>	<b>1,123.50</b>

Issued by : KATHERINETAN 05.07.2022 14:34:00  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PRIORITIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22040368

Date: 01 July 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      22/04/2022    @   14:15 hrs  
ALONG                                OLD JURONG ROAD  
INVOLVING                        YP8133S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA5423E** (the "Taxi"). The Taxi was hired to **THOMAS GO JIT MIN IC NO SXXXX819I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YP8133S

Date of Accident

22/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 28/12/2021 - 27/12/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 25/04/2022 08:05

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SUA 8423 E

MILEAGE READING			MILEAGE TRAVELLED (KM)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
1	0	9	8	236	1620	1735	460	1430	350	1600	530
1	3	0	2	211	0615	1745	0615	1630	0615	1630	1630
1	6	0	2	292	1745	0615	1630	0615	1630	1630	1630
1	7	3	8	139	0615	1630	0615	1630	0615	1630	1630
1	2	0	9	357	1630	0615	1630	0615	1630	1630	1630
1	2	2	7	179	0615	1630	0615	1630	0615	1630	1630
1	7	2	9	458	1630	0615	1630	0615	1630	1630	1630
5	2	9	0	83170	0730	0730	0730	0730	0730	0730	0730
3	3	3	3	433	1650	0730	0730	0730	0730	0730	0730
3	7	5	8	425	0730	0730	0730	0730	0730	0730	0730
3	8	5	3	95	0615	1030	1030	1030	1030	1030	1030

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 3 June 2022 12:07 PM  
**To:** ADMIN@KAY-LINK.COM.SG  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING YP 8133S & SHA 5423E ON 22/04/2022

**Importance:** High

Our Ref: CC3/CTI22004789/Vga3

03 JUNE 2022

**KAY-LINK CONSTRUCTION PTE LTD**  
**DRIVER: KARUPPIAH PALANICHAMY**

Dear Sir/Madam,

### **ACCIDENT INVOLVING YP 8133S & SHA 5423E ON 22/04/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*





## EzLyna (LKKAuto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 29 March 2023 12:41 pm  
**To:** EzLyna (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: URGENT! {SEEK MANDATE} / YR REF: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - SNM22D202747/C02/TANKL) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

**Message Classification:** *Internal*

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$1,651.70(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, March 28, 2023 5:08 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW:URGENT! {SEEK MANDATE} / YR REF: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**\*URGENT!**

Dear Kah Leong,

We refer to the above matter.

Kindly revert with your approval as TP WS – Ms Catherine is chasing for settlement. Thank you.

With warmest regards,  
Ezlyna

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**From:** Ezlyna (LKKAuto)

**Sent:** Friday, January 27, 2023 1:58 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Your ref: OUR REF: SNM22D202747/C02/YP8133S/TANKL  
LKK ref : CC3/CTI22004789/Vga3

Dear Kah Leong,

ACCIDENT INVOLVING YP8133S (CHINA TAIPING) AND SHA5423E (TP) ON 22/04/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,651.70 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,356.27	\$ 1,123.50 (inclusive of 8% GST)
2. Loss of Rental (3 days x \$125.40)	\$ 376.20	\$ 376.20 (3 days x \$125.40)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,974.47</b>	<b>\$ 1,651.70</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 25 May 2022 6:08 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Dear Mei Kwan,

Password is LKK12345

Thank you

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Tan Kah Leong

**Sent:** Wednesday, May 25, 2022 6:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claim settlement.

Thank you.

Note: Password will be sent in separate email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, May 23, 2022 12:03 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202747/C02/YP8133S/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :