

## EzLyna (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 29 March 2023 12:41 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: URGENT! {SEEK MANDATE} / YR REF: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - SNM22D202747/C02/TANKL) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

**Message Classification:** *Internal*

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$1,651.70(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, March 28, 2023 5:08 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW:URGENT! {SEEK MANDATE} / YR REF: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

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**\*URGENT!**

Dear Kah Leong,

We refer to the above matter.

Kindly revert with your approval as TP WS – Ms Catherine is chasing for settlement. Thank you.

With warmest regards,  
Ezlyna

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**From:** Ezlyna (LKKAuto)

**Sent:** Friday, January 27, 2023 1:58 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Your ref: OUR REF: SNM22D202747/C02/YP8133S/TANKL  
LKK ref : CC3/CTI22004789/Vga3

Dear Kah Leong,

ACCIDENT INVOLVING YP8133S (CHINA TAIPING) AND SHA5423E (TP) ON 22/04/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP's vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,651.70 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,356.27	\$ 1,123.50 (inclusive of 8% GST)
2. Loss of Rental (3 days x \$125.40)	\$ 376.20	\$ 376.20 (3 days x \$125.40)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,974.47</b>	<b>\$ 1,651.70</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 25 May 2022 6:08 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: [PASSWORD] SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Dear Mei Kwan,

Password is LKK12345

Thank you

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

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**From:** Tan Kah Leong

**Sent:** Wednesday, May 25, 2022 6:07 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claim settlement.

Thank you.

Note: Password will be sent in separate email.

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Regards

**Tan Kah Leong**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, May 23, 2022 12:03 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202747/C02/YP8133S/TANKL / FW: Direct Settlement - Accident Involving YP8133S (OI : CTI - TBA) and SHA5423E (TP : LKK REF - CC3/CTI22004789/Vga3) on 22/04/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202747/C02/YP8133S/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :