

Our Ref: CT0522/SHC3950C/CK(st)
Date: 27.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 09.05.2022 INVOLVING SHC3950C & GBB6563T ALONG MARSILING DR

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3950C, which was involved in the captioned accident with your insured vehicle No GBB6563T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	856.00
2. Loss of Rental	4 days x S\$ 114.95	S\$	459.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,637.80
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC3950C , GBB6563T
ALONG MARSILING DR****ON 09-May-22 16:45**I / We **POH CHEE BOON** (Hirer) NRIC No.: **SXXXX098G**and/or (Relief) NRIC No.: **SXXXX098G**Taxi Number **SHC3950C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-May-2022**Name of Hirer **POH CHEE BOON**Hirer NRIC **SXXXX098G**

Signature :

Address **478A YISHUN STREET 44 #13-121
761478**Contact No. **93232299**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00125082102 Claim No : SNM22D203528/C02/GBB6563T/THAMYL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,517.80**
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED SEVENTEEN AND
CENTS EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3950C

Insured Vehicle No. : GBB6563T

Date of Loss : 09/05/2022

Place of Accident : 34 MARSILING ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : W.L(WEI LEE) PTE LTD

Driver Name : ISLAM MD MIRAZUL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	856.00
(3) Loss of Use /Rental/Earning	S\$	659.80
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,517.80
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 23.3.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

Workshops

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3950C

NO/DATE
91679237 24.05.2022

MAKE
HYUNDAI

JOB NO.
305515582

MODEL
I-40

ODOMETER READING

DATE OF REG
21.04.2016

CHASSIS CODE
KMHLB41UMGU087799

JOB TYPE

Description : 3P 09.05.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	800.00
Add GST @ 7.000 %	56.00
Total Invoice amount	856.00

Issued by : KATHERINETAN 24.05.2022 15:24:16
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22050154

Date: 24 May 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/05/2022 @ 16:45 hrs
ALONG MARSILING DR
INVOLVING GBB6563T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3950C** (the "Taxi"). The Taxi was hired to **POH CHEE BOON IC NO SXXXX098G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBB6563T

Date of Accident

09/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **19/10/2021 - 18/10/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **10/05/2022 16:10****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 27 January 2023 9:05 AM
To: weileesg@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBB6563T (CHINA TAIPING) AND SHC3950C AT/ALONG 34 MARSILING ROAD ON 09/05/2022

Our Ref: CC3/CTI22004788/Tea3

Insured Name : W.L (WEI LEE) PTE LTD

Insured Driver : Islam Md Mirazul

Dear Sir/Madam,

ACCIDENT INVOLVING GBB6563T (CHINA TAIPING) AND SHC3950C AT/ALONG 34 MARSILING ROAD ON 09/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC3950C** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 21 March 2023 9:43 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Hi Ezlyna

Please proceed to resolve claim at \$1,517.80.

Please try to avoid settle in global sum.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, March 21, 2023 9:22 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to your email below.

Based on surveyor recommendation days of repair, inspection date & mileage record (in 09.05.22 @2300hrs & out 13.05.22 @1700hrs). Thank you.

With warmest regards,
Ezlyna

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 20 March 2023 2:38 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Hi Ezlyna

Please advise how did you derive 4 days for LOI & LOR?

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Wednesday, March 15, 2023 11:33 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

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Your ref: SNM22D203528/C02/GBB6563T/THAMYL

LKK ref : CC3/CTI22004788/Tea3

Dear Adeline,

ACCIDENT INVOLVING GBB6563T (CHINA TAIPING) AND SHC3950C (TP) ON 09/05/2022

We refer to the above matter.

It is an accident under BOLA 9(c) OI turning (right) out into major road collided onto TP which was turning (right) from major road. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,517.80 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,831.36	\$ 856.00 (inclusive of GST) L/Sum
2. Loss of Rental (4 days x \$114.95)	\$ 459.80	\$ 459.80 (4 days x \$114.95)
3. Loss of Income (4 days x \$50)	\$ 200.00	\$ 200.00 (4 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,493.16	<u>\$1,517.80</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

**I am working from home from 06~17.03.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, February 23, 2023 9:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Dear Hsiao tong

Any update on this case?

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Thursday, February 16, 2023 3:04 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Importance: High

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Dear Hsiao Tong / Ezlyna

Attached PIR for your review. Kindly let us have your offer to settle soonest.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Catherine Koh