

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 21 March 2023 9:43 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Hi Ezlyna

Please proceed to resolve claim at \$1,517.80.

Please try to avoid settle in global sum.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, March 21, 2023 9:22 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to your email below.

Based on surveyor recommendation days of repair, inspection date & mileage record (in 09.05.22 @2300hrs & out 13.05.22 @1700hrs). Thank you.

With warmest regards,
Ezlyna

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 20 March 2023 2:38 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Hi Ezlyna

Please advise how did you derive 4 days for LOI & LOR?

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Wednesday, March 15, 2023 11:33 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203528/C02/GBB6563T/THAMYL /SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D203528/C02/GBB6563T/THAMYL

LKK ref : CC3/CTI22004788/Tea3

Dear Adeline,

ACCIDENT INVOLVING GBB6563T (CHINA TAIPING) AND SHC3950C (TP) ON 09/05/2022

We refer to the above matter.

It is an accident under BOLA 9(c) OI turning (right) out into major road collided onto TP which was turning (right) from major road. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,517.80 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|--------------------|------------------------------------|
| 1. Cost of Repair | \$ 1,831.36 | \$ 856.00 (inclusive of GST) L/Sum |
| 2. Loss of Rental (4 days x \$114.95) | \$ 459.80 | \$ 459.80 (4 days x \$114.95) |
| 3. Loss of Income (4 days x \$50) | \$ 200.00 | \$ 200.00 (4 days x \$50) |
| 4. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 2,493.16 | <u>\$1,517.80</u> |

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

**I am working from home from 06~17.03.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, February 23, 2023 9:06 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Dear Hsiao tong

Any update on this case?

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Thursday, February 16, 2023 3:04 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SHC3950C AND GBB6563T ON 09.05.22 *** LKK REF: CC3/CTI22004788/Tea3 - (PIR attached)

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Hsiao Tong / Ezlyna

Attached PIR for your review. Kindly let us have your offer to settle soonest.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards

Catherine Koh