Our Ref: CT0522/SH 7448D/CK(st)

14.06.2022 Date:

CHINA TAIPING INSURANCE CO (S)PTE L

3 ANSON ROAD #16-00 Singapore 079909

Dear Sir/Madam

Attn: Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

#### ACCIDENT ON 12.05.2022 INVOLVING SH 7448D & SKK7987T ALONG JUNCTION OF CLEMENTI **AVE 2 & COMMONWEA**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SH 7448D, which was involved in the captioned accident with your insured vehicle No SKK7987T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

#### Taxi Owner's Claim:

2. Others		S\$	0.00
1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
Hirer's Claim :	0.1	5.A	242.00
6. Others		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
4. LTA Search Fee		S\$	0.00
3. Survey Report Fee		S\$	0.00
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
1. Cost of Repairs		S\$	1,798.80

[E&OE] **Total Claims** S\$ 2,416.37

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator			
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter			
[x]	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record			
[]	Survey Report / Bill	[]	Witness Statement / Accident Scene Photo(s)			
[]	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance					
[]	Tow Chit / PIR / Hirer's IRAS / Others :					

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Catherine Koh

**CDGE Claims Department** 

DID: 62148733 FAX: -Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.



# **LETTER OF AUTHORISATION**

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SH7448D , SKK7987T ON 12-May-22 03:50 **ALONG JUNCTION OF CLEMENTI AVE 2 & COMMONWEALTH AVE WEST** 

I / We CHUA KOK WAH (Hirer) NRIC No.: SXXXX870I

(Relief) NRIC No.: **SXXXX870I** and/or

Taxi Number SH7448D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 12-May-2022

Name of Hirer **CHUA KOK WAH** 

Hirer NRIC SXXXX870I Signature:

Address 406 YISHUN AVENUE 6 #11-1304

760406

Contact No. 94313507

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMPCSNW00083322200 Claim No: SNM22D203527/C02/SKK7987T/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : \$\$2,238.78

SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED THIRTY EIGHT AND

CENTS SEVENTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH7448D Insured Vehicle No. : SKK7987T

Date of Loss : 12/05/2022 Place of Accident : CLEMENTI AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DAVID NG YEE TAT
Driver Name : LEONARD NG WEI JIE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages		S\$	
(2)	Cost of Repair/Excess		S\$	1,798.80
(3)	Loss of <del>Use</del> /Rental/Earning		S\$	437.98
(4)	GIA <del>/Police Reports/</del>			
	Investigation Results/Search	Fees	S\$	2.00
(5)	Medical Reports/Expenses		S\$	
(6)	Survey Fees/P.T. Fees		S\$	
(7)	Cost including Disbursement		S\$	
			=====	
	TOTAL		. S\$	2,238.78
			=====	

8.12.2022

 ${\tt Claimant\ Name:} \ \underline{\hbox{Comfort\ Transportation\ Pte\ Ltd}} \qquad \qquad {\tt NRIC\ No:} \ \ 1XXXXX821R$ 

Signature : \_\_\_\_\_ Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD

59 LOYANG DRIVE SINGAPORE 508969

Please forward your payment to COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"



#### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

8010012		
		<del> </del>

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SH 7448D

INV. NO/DATE 91720239 06.06.2022

MAKE HYUNDAI

JOB NO. 305515830

MODEL IONIQ(G2) ODOMETER READING

**DATE OF REG** 02.07.2019

DATE/TIME IN 12.05.2022 12:25

55.00

367.52

361.00

17.60

50.00 851.12

CHASSIS CODE KMHC851CVKU164401

Description: 3P 12.05.2022

S/No Part No.

Qty	Unit	Price	%Disc	Net

			241		02250
PART	REQUISITION				
0001	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00
0002	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00
0003	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00
0004	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00
0005	04-01-0104-1150	PROTECTOR MAT	1	50.00	0.00
			SUB-TOTAL	:	
JOB N	ATURE				
-					

0001	FD	PANEL BEATING-SH /440D-TP	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	30.00	30.00

#### ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010012	91720239	1,798.80	

Kindly note that no receipt shall be issued unless requested.



# ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 205 Braddell Road Singapore 579701

383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286

COMPANY REG. NO.: 199506048W Page: 2

GST REG. NO. M2-8921817-3

**TAX INVOICE** 

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SH 7448D

INV. NO/DATE 91720239 06.06.2022

MAKE HYUNDAI

&Disc

MODEL IONIQ(G2)

ODOMETER READING

**DATE OF REG** 02.07.2019

DATE/TIME IN 12.05.2022 12:25

CHASSIS CODE KMHC851CVKU164401

Qty Unit Price

S/No Part No.

Net

0004 20-05 Rear Fender Adv.Sticker RH / LH

200.00

200.00

SUB-TOTAL

830.00

Items total

Add GST @

7.000 %

1,681.12 117.68

Invoice amount

1,798.80

Issued by

KATHERINETAN 06.06.2022 16:10:03

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

#### ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

A	CCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
	8010012	91720239	1,798.80	
	J		Į.	1

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT22050186

Date: 26 May 2022



#### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/05/2022 @ 03:50 hrs

ALONG JUNCTION OF CLEMENTI AVE 2 and

COMMONWEALTH AVE WEST

INVOLVING SKK7987T

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH7448D (the "Taxi"). The Taxi was hired to CHUA KOK WAH IC NO SXXXX870I a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

HOURS OPERATED (TIME)	405 PAN OLLOT KAN	GES MA CO-SOM	1335	0001					
SH THE MILEAGE TRAVELLED (KM)	326487 139	326703 246	7	MO MA					
	N. S.	Chua K W	4:7	RECTORES					
Startis curs System (1975)	DATE	\$ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\	C > C > C	1345					
LOUIDS OPERATED (TIME)	FROM TO	1832 1830 268M 1832M	7291 2680	80>PA OSSIMA	11.35 PA D600MM	0745 1650	1145 FM 0600 PM	11.05PM 0602MM	
	MILEAGE TRAVELLED (KM)	127	766	160	2 40	193	250	(53)	(93)

# **INSURER ENQUIRY**

# Find insurer

Vehicle reg. no.

SKK7987T

**Date of Accident** 

12/05/2022

Reset

# % RESULT & RECEIPT

# TP Insurer Enquiry Insurance China Taiping Insurance (Sing... Period of Insurance 28/03/2022 - 27/03/2023 Requested By Huang Xiao Yan (COMFORTDEL... Requested Date 12/05/2022 13:44

# **Payment details**

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): **\$\$2** 

#### **General Insurance Association**

Records Management Centre GST Registration No: **M400017735** 

# Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto) Sent: Friday, 3 June 2022 10:55 AM To: DYEENG@GMAIL.COM

Subject: <STANDARD LETTER> ACCIDENT INVOLVING SKK 7987T & SH 7448D ON 12/05/2022

Importance: High

Our Ref: CC3/CTI22004787/Tga3

03 JUNE 2022

DAVID NG YEE TAT DRIVER: LEONARD NG WEI JIE

Dear Sir/Madam.

#### ACCIDENT INVOLVING SKK 7987T & SH 7448D ON 12/05/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>CeciliaChong@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary



Re: [SEEK MANDATE] - SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T (OI: CTI - TBA) and SH7448D (TP: LKK REF - CC3/CTI22004787/Tga3) on 12/05/2022

# Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Thu 8/12/2022 8:53 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>;Admin A <admin-a@lkkauto.com>

Dear Sirs.

For an update, we have settled the matter at \$2,238.78(all-in).

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com> Sent: Wednesday, 9 November 2022 5:33 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE] - SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T (OI: CTI-TBA) and SH7448D (TP: LKK REF-CC3/CTI22004787/Tga3) on 12/05/2022

Hi Hsiao Tong,

Pls proceed as follows:

	Amount Revised
1. Cost of Repair (w/GST)	\$ 1,798.80 (\$1,681.12 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00
Total	<u>\$ 2,326.37</u>

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

#### Jenny Lew

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 26 October 2022 5:02 pm To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T (OI: CTI-TBA) and SH7448D (TP: LKK REF-CC3/CTI22004787/Tga3) on 12/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D203527/C02/SKK7987T/LEWLC

LKK ref: CC3/CTI22004787/Tga3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SKK7987T(CHINA TAIPING) AND SH7448D(TP) ON 12/05/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$2,326.37(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,229.77	\$ 1,798.80 (\$1,681.12 + 7%GST)
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,847.34	<u>\$ 2,326.37</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: Jenny Lew < jenny.lew@sg.cntaiping.com >

Sent: Thursday, 26 May 2022 1:28 pm

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Cecilia Chong (LKK

Auto) < CeciliaChong@lkkauto.com >; acesales@acecorp.com.sg < acesales@acecorp.com.sg >

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T

(OI: CTI-TBA) and SH7448D (TP: LKK REF-CC3/CTI22004787/Tga3) on 12/05/2022

Hi Mei Kwan

Pls refer to attached.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> when you reply to us.

#### **NOTICE:**

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Regards,

#### **Jenny Lew**

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jenny Lew

**Sent:** Tuesday, 24 May 2022 3:11 pm

To: 'Meikwan@lkkauto.com' < Meikwan@lkkauto.com >; 'admin-a@lkkauto.com' < admin-a@lkkauto.com >;

'Cecilia Chong (LKK Auto)' < <a href="mailto:ceciliaChong@lkkauto.com">">">">" 'acesales@acecorp.com.sg'</a>

<acesales@acecorp.com.sg>

Cc: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

Subject: RE: SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T

(OI: CTI-TBA) and SH7448D (TP: LKK REF-CC3/CTI22004787/Tga3) on 12/05/2022

Importance: High

# [Confidential]

Resend

Hi Mei Kwan / Cecilia,

Insured yet to lodge report.

Aside to ACE Automobile Pte. Ltd.

Please assist to remind Insured/driver to file accident report IMMEDIATELY to avoid repudiation liability and re-direct all claim/s to Insured for own disposal.

Thank you.

\*\* Note: Please cc to <a href="mailto:claimsdept@sq.cntaiping.com">com</a> when you reply to us.

#### **NOTICE:**

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Regards,

# Jenny Lew

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Tuesday, May 24, 2022 3:03 PM

To: 'Meikwan@lkkauto.com' < Meikwan@lkkauto.com >; 'admin-a@lkkauto.com' < admin-a@lkkauto.com >;

Cecilia Chong (LKK Auto) < <a href="mailto:ceciliaChong@lkkauto.com">ceciliaChong@lkkauto.com</a>; <a href="mailto:acesales@acecorp.com.sg">acesales@acecorp.com.sg</a>

Cc: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

Subject: RE: SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T

(OI: CTI-TBA) and SH7448D (TP: LKK REF-CC3/CTI22004787/Tga3) on 12/05/2022

Importance: High

#### [Confidential]

Hi Mei Kwan / Cecilia,

Insured yet to lodge report.

Aside to ACE Automobile Pte. Ltd.

Please assist to remind Insured/driver to file accident report IMMEDIATELY to avoid repudiation liability and re-direct all claim/s to Insured for own disposal.

Thank you.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

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Regards,

# Jenny Lew

Executive

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Monday, May 23, 2022 11:44 AM

To: 'Meikwan@lkkauto.com' <<u>Meikwan@lkkauto.com</u>>; 'admin-a@lkkauto.com' <<u>admin-a@lkkauto.com</u>>;

Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T

(OI: CTI-TBA) and SH7448D (TP: LKK REF-CC3/CTI22004787/Tga3) on 12/05/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D203527/C02/SKK7987T/LEWLC.

Dear Jenny,

Pls revert LKK

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Saturday, 21 May 2022 6:37 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> Subject: Direct Settlement - Accident Involving SKK7987T (OI: CTI - TBA) and SH7448D (TP: LKK REF -CC3/CTI22004787/Tga3) on 12/05/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7448D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.