

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 26 May, 2022 1:28 PM
To: Mei Kwan (LKKAuto); Admin A; Cecilia Chong (LKK Auto); acesales@acecorp.com.sg
Cc: Claims Dept of CTI
Subject: RE: SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T (OI : CTI - TBA) and SH7448D (TP : LKK REF - CC3/CTI22004787/Tga3) on 12/05/2022

Categories: HMK

Password: CTP123

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Thursday, 26 May 2022 1:29 pm
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; 'acesales@acecorp.com.sg' <acesales@acecorp.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
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Hi Mei Kwan

Pls refer to attached.

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From: Jenny Lew

Sent: Tuesday, 24 May 2022 3:11 pm

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>; 'acesales@acecorp.com.sg' <acesales@acecorp.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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Importance: High

[Confidential]

Resend

Hi Mei Kwan / Cecilia,

Insured yet to lodge report.

Aside to ACE Automobile Pte. Ltd.

Please assist to **remind Insured/driver to file accident report IMMEDIATELY** to avoid repudiation liability and re-direct all claim/s to Insured for own disposal.

Thank you.

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Jenny Lew

Sent: Tuesday, May 24, 2022 3:03 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; acesales@acecorp.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T (OI : CTI - TBA) and SH7448D (TP : LKK REF - CC3/CTI22004787/Tga3) on 12/05/2022

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Regards,

Jenny Lew

Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, May 23, 2022 11:44 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D203527/C02/SKK7987T/LEWLC / FW: Direct Settlement - Accident Involving SKK7987T (OI : CTI - TBA) and SH7448D (TP : LKK REF - CC3/CTI22004787/Tga3) on 12/05/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D203527/C02/SKK7987T/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Saturday, 21 May 2022 6:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKK7987T (OI : CTI - TBA) and SH7448D (TP : LKK REF - CC3/CTI22004787/Tga3) on 12/05/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 7448D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.