



THINK ONE AUTOCARE PTE LTD
RCB:201322501G GST:201322501G
No.60 Jalan lam Huat #02-32 Carros Centre
Singapore 737869
Tel:(65)6454 3300 Fax:(65)6256 4988
Email:enquiry_autocare@thinkone.com.sg

Our Ref :CB6636E
Your Ref :SMG6089P
Date :31.05.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #09-16 AIG BUILDING
SINGAPORE 079120

Dear Sirs,

Accident involving **CB6636E** along **SIMEI AVENUE TOWARDS TAMPINES AVENUE 5**
on **19.05.2022** at **14:20** hrs

We are authorized by the owner **LIM TOR ENG** of vehicle **CB6636E**

to claim damages and loses against your insured in connection with the above road
accident. Our client's vehicle was damaged and our client has been put to loss and
expenses, particular of which are as follows:

a) Cost of repair (inc 7%gst) JO202205-0185	\$ 6,848.00
b) Loss of rental 7days incl 1sunday@\$200.00 toyota hiace hi-roof PC4738Z 23.05.2022 to 30.05.2022	\$ 1,400.00
c) Lta search fee	\$ 2.00
	<hr/>
	\$ 8,250.00

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of Think One Autocare Pte Ltd.

Your Faithfully



Michael Ng
HP:91288488
DID:65453300
michaelng@thinkone.com.sg

AUTHORISATION TO ACT

I / We, **LIM TOR ENG** of **BLK 507 BEDOK NORTH**
("the third party claimant") (address)

AVENUE 3 #07-460507 SINGAPORE 460507 owner of **CB6636E**
(vehicle number)

hereby authorised **THINK ONE AUTOCARE PTE LTD** ("the workshop) to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. **CB6636E** that was damaged pursuant to the accident which
occurred on **19.05.2022** along **SIMEI AVENUE TOWARDS TAMPINES AVE 5**
(date)
involving vehicle number(s) **SMG6089P** ("the other party").

I/We further authorised the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorised to receive payment further to settlement
of my claim with payment cheque(s) being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on
a without prejudice and without admission of liability basis insofar as the driver / owner /
insurers of the other vehicle(s) is concerned.

*Should the case could not reach to a settlement, I / We authorised Think One Autocare to
proceed with all the necessary legal means and should this case failed,

I/We **LIM TOR ENG** agreed and will bear / pay
all the repair costs and legal fees costs due incurred by Think One Autocare Pte Ltd

Dated this **20TH** (day) of **MAY** (month) **20 22** (year)



Signed by "the third party claimant"
(with company's stamp if applicable)



Signed by "the workshop"
(with company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, THINK ONE AUTOCARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,848.00 (Repair Cost), S\$1,123.50 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. CB 6636E that was damaged pursuant to the accident which occurred on 19/05/2022 (date) along SIMEI AVE TOWARDS TAMPINES AVE 5 (location) involving vehicle no/s SMG 6089P. This is pursuant to the inspection conducted on 23/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM TOR ENG (the third party claimant") of vehicle no. CB 6636E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to CB 6636E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of March (month) 2023 (year)



CKC

Signed by appointed surveyor



[Signature]

Signed by "the workshop" (with chop)



THINK ONE AUTOCARE PTE LTD

RCB : 201322501G GST : 201322501G
60 JALAN LAM HUAT, #02-32 CARROS CENTRE, SINGAPORE 737869
Tel: (65)6844 3300/ (65)6545 3300 Fax: (65)6842 4988/ (65)6256 1284
Email: enquiry_autocare@thinkone.com.sg

Bill To : AIG ASIA PACIFIC INSURANCE PTE LTD

Address : 78 SHENTON WAY #07-16
SINGAPORE 079120

Attn :

Tel : 6419 - 3000

HP : 6419 - 3000

Fax : 64153723

Invoice Ref : JO202205-0185

Date : 25/05/2022

Vehicle Num : CB6636E

Make/Model : TOYOTA TOYOTA HIACE HI-R

Mileage(km) : 0.00

Staff ID : NSP

Remarks/Ref :

S/N	Description	Qty	Unit Price	Disc %	Amount S\$
1	COST OF REPAIR CB6636E DOA.19.05.2022	1	6,400.00	0.00	6,400.00

E & O.E.

SUB TOTAL : 6,400.00
GST 7% : 448.00
TOTAL SGD : 6,848.00



Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd.



THINK ONE LEASING PTE LTD

(of Think One Group of Companies)
20 Ubi Road 4 #02-06 Think One Building Singapore 408622
Tel: (65) 6844 3300 24/7 roadside asst: 9678 8488 Fax: +65 6844 4164 Email: info@tol.com.sg Website: www.tol.com.sg
ROC No.: 201115609M GST Reg No.: 20-1115609M

Bill To : AIG ASIA PACIFIC INSURANCE PTE LTD

Address : 78 SHENTON WAY #09-16
AIG BUILDING
SINGAPORE 079120

: MOTOR CLAIMS DEPT

Tel :

Fax :

HP :

Invoice Ref : JO202205-0189

Date : 31.05.2022

Vehicle Num : CB6636E

Make/Model : TOYOTA HIACE HI-ROOF

Mileage(km) : 0.00

Staff ID : MICHAEL

Remarks/Ref :

S/N	Description	Qty	Unit Price	Disc %	Amount S\$
1	Being rental of Toyota Hiace Hi-Roof PC4738Z for 7 days from 23.05.2022 to 30.05.2022	7day	200		1400.00

E & O.E.

SUB TOTAL : 1400.00
GST 7% : 98.00
TOTAL SGD : 1498.00



Customer's Signature / Co. Stamp

for Think One Leasing Pte Ltd.



Think One Leasing Pte Ltd

(of Think One Group of Companies)

20 Ubi Road 4 #02-06 Think One Building Singapore 408622

Tel: +65 6844 3300 24/7 roadside asst: 9678 8488 Fax: +65 6844 4164 Email: info@tol.com.sg Website: www.tol.com.sg

ROC No.: 201115609M GST Reg. No.: 20-1115609M

Date: 22 May 2022

QUOTATION NO:

LEASING AGREEMENT NO: HA/ 03780

SCHEDULE

This is a leasing Agreement made between us, **THINK ONE LEASING PTE LTD** (hereinafter referred to as "TOL" which shall include its successors-in-title and assigns), identified as the Lessor and having our registered address **20, UBI ROAD 4 #02-06 THINK ONE BUILDING, SINGAPORE 408622** AND YOU, the person(s) identified as the Hirer below include (which shall include your successors-in-title and assigns):-

Name of Hirer(s) (in full): <u>Lim Tor Eng</u>	NRIC/Passport/RC/RB No: <u>S13848019</u>	Tel: <u>96646724</u>
Address:		
		Person in Charge:

Name of Driver (1) (in full): <u>Lim Tor Eng</u>	NRIC/Passport No:	Date of Birth:
Driving Licence No:	Issue/Expiry Date:	Country of Issue:
Name of Driver (2) (in full):	NRIC/Passport No:	Date of Birth:
Driving Licence No:	Issue/Expiry Date:	Country of Issue:

1. DESCRIPTION OF VEHICLE ("THE VEHICLE")			
Registration No: <u>PC 4738 Z</u>	Make/Model: <u>Hiace H/Roof</u>	Colour:	Engine No:
Chassis No:	Type: Passenger / Commercial*	Spare Tyre: Y / N*	CD/DVD Player: Y / N*
Tools & Jack: Y / N*	Remarks:		
Collection Date / Time and Mileage: _____ (date) _____ (time) _____ (mileage)		Date / Time and Mileage for Return: _____ (date) _____ (time) _____ (mileage)	
Petrol Out: Empty / 1/4 tank / 1/2 tank / 3/4 tank / Full* (Vehicle must be returned with same level of petrol)			

2. **PERIOD OF LEASE**
For _____ months from 23 May 22 ("Commencement Date") to 30 May 22 ("Lease Period"). 7 days

3. **LEASE CHARGES FOR RENTAL OF VEHICLE**
Amount S\$ 200/day per month excluding* Vehicle Parking Certificates ("VPC") plus Goods and Services Tax ("GST") ("Monthly Lease Charges")

Note: The above Monthly Lease Charges are for rental of the Vehicle only. The above rates are only applicable if the payments are made by way of GIRO, otherwise the Monthly Lease Charges shall be at a higher rate of S\$ _____ per month excluding* VPC plus GST. Where Monthly Lease Charges do not include VPC, you are to submit the VPC at least 2 weeks in advance before the road tax for the Vehicle expires, failing which TOL will purchase the VPC on your behalf at market price and you will be charged accordingly.

4. **DEPOSIT**
Amount S\$ _____ (equivalent to _____ months of Monthly Lease Charge exclusive of GST)

Cash/Cheque* _____ Date: _____

5. **INSURANCE**
Subject to the payment of the Excess Amount below, the standard insurance for the rental of the Vehicle will only cover (a) Third Party injury and death claims (unlimited), and (b) Third Party Property Damage (up to a sum of S\$500,000.00). Additional charges will apply for additional insurance coverage. The Excess Amount will be doubled if the driver of the Vehicle does not satisfy the requirements for a Nominated Person (as defined in the Terms and Conditions).

Excess Amount: S\$ _____ refer to the table below (per accident per claim) in Singapore

Veh Type	Excess	Veh Type	Excess	Veh Type	Excess
Japanese/Korean Make Private Car (up to 1600 cc)	\$3500	Van/Lorry with/without Hood (Up to 5.99 ton)	\$4500	Van/Lorry with/without Hood (Fr 6 - 18 ton)	\$5500
Japanese/Korean Make Private Car (up to 2400 cc)	\$4000	Lorry with Tailgate/Crane (Up to 5.99 ton)		Lorry with Tailgate/Crane (Fr 6 - 18 ton)	
Continental Private Car (up to 2000 cc)	\$5000	Refrigerate Vehicle (Up to 5.99 ton)		Prime Mover (More than 40 Ton)	\$6000
				Bus 14 seaters and below	\$4500

Additional Insurance Coverage: Air side insurance: S\$ _____ (per air side) Others _____ (specify): S\$ _____

6. **MAXIMUM MILEAGE**
Maximum Mileage : Unlimited unless agreed otherwise

The Agreement herein comprises the schedule above and the Terms and Conditions annexed hereto. The Hirer confirms that he has read, understood and agreed to the terms of this Agreement. IN WITNESS whereof the Parties hereto have set their hands that day and the year first above written.

Signed by the Hirer

Witness to the Hirer's Signature
(Other than husband or wife of Hirer)

Signed by Think One Leasing Pte Ltd

Name:

Designation:

Company stamp:

Name:

NRIC No:

Name:

Designation:

Company stamp:


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMG6089P

Date of Accident

19/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **27/12/2021 - 26/12/2022**

Requested By **Ng Shee Pan (THINK ONE AUT...**

Requested Date **20/05/2022 10:06**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 May 2022 4:19 PM
To: EVELYNNG510@YAHOO.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMG 6089P(AIG) AND CB 6636E AT/ALONG TAMPINES AVENUE 1 ON 19/05/2022

26 May 2022

Ng Evelyn

[By Email Only]

Dear Sir/Madam,

You Ref: SMG6089P

Our Ref: CC6/AIG22004780/Upa3

ACCIDENT INVOLVING SMG 6089P(AIG) AND CB 6636E AT/ALONG TAMPINES AVENUE 1 ON 19/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from CB6636E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 May 2022 17:27	Clim Dtl Modified	Claimant's Name: -> LIM TOR ENG. Claimant's ID: -> SXXXX801G.	[A] HOW MEI KWAN
2	20 May 2022 17:27	Clim Veh Model Changed	(202220) TOYOTA HIACE 3.0 D High-roof 14 Seater (A).	[A] HOW MEI KWAN
3	20 May 2022 17:27	Clim Created	Reg No: CB6636E. Acct Date: 2022/05/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	20 May 2022 17:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 May 2022 17:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/31	[A] HOW MEI KWAN
6	20 May 2022 17:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 May 2022 17:27	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 May 2022 17:27	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 May 2022 17:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	20 May 2022 17:28	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	23 May 2022 12:04	Clim Registration Modified	Rep:200214->210232.	[A] HOW MEI KWAN
12	31 May 2022 07:44	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	10 Jun 2022 10:54	Clim Registration Modified	Rep:210232->203551.	[I] Syed-Yusoff, Saliha
14	28 Jun 2022 15:08	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
15	28 Jun 2022 15:08	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
16	28 Jun 2022 15:08	Clim Dtl Modified	JPJ Reg. Date: -> 2010/12/24.	[A] Elaine Kuan Hwa Meen
17	28 Jun 2022 15:08	Clim Details Notified		[A] Elaine Kuan Hwa Meen
18	30 Jun 2022 12:47	Clim Registration Modified	Rep:203551->203119.	[A] CHEW HSIAO TONG
19	30 Jun 2022 12:57	Adj Mandate Request	Cur.Reg:7973.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$6,848.00 + (b)LORw/GST(7days x \$150.00): \$1,123.50 + (c)Search fee: \$2.00 = Total: \$7,973.50 *6 recommendation repair days + 1Sunday = 7days *For your approval please.	[A] CHEW HSIAO TONG
20	30 Jun 2022 12:57	Adj Mandate Request Cancelled		[A] CHEW HSIAO TONG
21	30 Jun 2022 12:57	Adj Mandate Request	Cur.Reg:7973.50:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$6,848.00 + (b)LORw/GST(7days x \$150.00): \$1,123.50 + (c)Search fee: \$2.00 = Total: \$7,973.50 *6 recommendation repair days + 1Sunday = 7days *For your approval please.	[A] CHEW HSIAO TONG
22	29 Jul 2022 07:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/31. Mandate Remarks: please proceed with settlement @ \$7,823.70 [COR w/GST: \$6,848.00 LOR w/GST(7days x \$130.00): \$973.70 Search fee: \$2.00] *subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
23	29 Jul 2022 07:51	Adj Mandate Set	Approved:7823.70:please proceed with settlement @ \$7,823.70 [COR w/GST: \$6,848.00 LOR w/GST(7days x \$130.00): \$973.70 Search fee: \$2.00] *subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
24	13 Dec 2022 09:52	Adj Mandate Request	Cur.Reg:8198.20:Hi, For LOR, 3rd party proposed \$180.00/day x 7days. Pls advise.	[A] CHEW HSIAO TONG
25	10 Jan 2023 09:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/31. Mandate Remarks: please proceed to negotiate for LOR up to \$150/day (max)	[I] Syed-Yusoff, Saliha
26	10 Jan 2023 09:03	Adj Mandate Set	Approved:7973.50:please proceed to negotiate for LOR up to \$150/day (max)	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit Type

None

Go

ACTIVITY

[26/05/2022 16:21] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2796332	25 May 2022 14:49:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	CB6636E	SMG6089P	11.00
2798192	30 May 2022 22:40:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	CB6636E	Mohdsalim, Mohamadamm arramdzan	xx.xx
2809871	28 Jun 2022 15:08:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	CB6636E	SMG6089P	11.00