Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 20 May 2022 12:28 PM **To:** Admin A; Summer Lee (LKK Auto)

Subject: FW: URGENT: PRS // YOUR REF GBL1741B (PLS ADVISE) OUR REF: RM/mc/104721/PIPD

Hi Team

Please assign Adrian Ling to conduct survey.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

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From: James Ng <james.ng@advlawllc.com>

Sent: Friday, May 20, 2022 11:57 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: claims@sg.cntaiping.com; max@advlawllc.com; arthur@advlawllc.com

Subject: RE: URGENT: PRS // YOUR REF GBL1741B (PLS ADVISE) OUR REF: RM/mc/104721/PIPD

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Dear Sir,

We refer to your email below.

JEC Auto Service Pte Ltd would like to nominate the following SJE:

Name of Surveyor - 5. ADRIAN LING

JEC Auto Service Pte Ltd

1 Kaki Bukit Avenue 6

Autobay @ Kaki Bukit, #02-11

Singapore 417883

Contact Person: Mr Ah Xian (92327457)

Please liaise with the workshop accordingly.

Thank you.

Kindest Regards,

James Ng

Junior Legal Secretary



Main Office (Conveyancing, Corporate & Litigation Practice):

430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65) 6323 5488 | Fax: (65) 6258 5521

> Branch Office (Accident Claim) <</p>

Blk 186 Toa Payoh Central #02-418 (Lift E) Singapore 310186

Tel: (65) 6970 2614 | Fax: (65) 6970 2646

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 20 May 2022 11:45 am

To: 'James Ng' <james.ng@advlawllc.com>; claims@sg.cntaiping.com

Cc: max@advlawllc.com; arthur@advlawllc.com

Subject: RE: URGENT: PRS // YOUR REF GBL1741B (PLS ADVISE) OUR REF: RM/mc/104721/PIPD

Dear Charlotte

We refer to your email of 20/05/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: James Ng < james.ng@advlawllc.com > Sent: Friday, May 20, 2022 11:32 AM

To: claims@sg.cntaiping.com; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: max@advlawllc.com; arthur@advlawllc.com

Subject: URGENT: PRS // YOUR REF GBL1741B (PLS ADVISE) OUR REF: RM/mc/104721/PIPD

Importance: High

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Dear Sir/Mdm,

RE: ACCIDENT INVOLVING FBF5621U & GBL1741B ALONG HOUGANG AVENUE 1 ON 17/05/2022 @ 12:15 HRS

We are instructed by DANIEL TAY CHENG SWEE to notify you of a road traffic accident on 17/05/2022 at about 12:15 hours at **ALONG HOUGANG AVENUE 1** involving our client's vehicle registration number **FBF5621U** and vehicle registration number **GBL1741B** driven by you at the material time.

A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy of your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle FBF5621U is now at the following workshop:-

JEC Auto Service Pte Ltd.

1 Kaki Bukit Avenue 6 Autobay @ Kaki Bukit, #02-11 Singapore 417883 Contact Person: Mr Ah Xian (92327457)

Please let us have your list of Surveyors on an urgent basis.

Kindest Regards, James Ng Junior Legal Secretary



Main Office (Conveyancing, Corporation & Litigation Practice): 430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402 Tel: (65) 6323 5488 | Fax: (65) 6258 5521

> Branch Office (Accident Claim) <

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