

Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 20 May 2022 11:26 AM
To: Assessment Dept; Chee So Chow; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: Claims Dept of CTI; Claims Dept; Joseph Koh
Subject: RE: SNM22D203371/C02/SBD2985A/THAMYL / RE: Accident involving GBC 2227 K & SBD 2985 A on 17/05/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Hi Dennis

Thanks

Hi LKK

Please conduct PRS asap.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Friday, May 20, 2022 10:52 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept <claims_ral@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>
Subject: Re: SNM22D203371/C02/SBD2985A/THAMYL / RE: Accident involving GBC 2227 K & SBD 2985 A on 17/05/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

I've just checked with LKK , LKK have not received the assignment yet.

Kindly assist in assigning LKK to conduct the survey today please.

PLEASE TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 20 May 2022 at 08:41, Assessment Dept <assessment_ral@bifrostauto.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

May i check if the assignment has been assigned to LKK?

PLEASE TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

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On Thu, 19 May 2022 at 12:27, Assessment Dept <assessment_ral@bifrostable.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

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On Wed, 18 May 2022 at 16:19, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, May 18, 2022 3:35 PM
To: 'Assessment Dept' <assessment_ral@bifrostauto.com>; Pauline Tham
<pauline.tham@sg.cntaiping.com>
Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>
Subject: O/R: SNM22D203371/CO2/SBD2985A/THAMYL / RE: Accident involving GBC 2227 K &
SBD 2985 A on 17/05/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Pauline,

Please conduct PRS for GBC2227K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Wednesday, 18 May 2022 1:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Dept <claims_rar@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>
Subject: Accident involving GBC 2227 K & SBD 2985 A on 17/05/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, ABS LEASING SERVICES PTE LTD to notify you of the aforesaid accident involving our client's vehicle GBC2227K and your insured's vehicle SBD2985A on 17/05/2022 at 1340HRS along PIE TUAS BEFORE ADAM ROAD

This serves as a **NOTICE** that we are claiming against SBD2985A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (93855409)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 18/05/2022

PRS ARRANGEMENT (Date & Time) : 19/05/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409