

## Yan (LKK Auto)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 20 May 2022 8:16 AM  
**To:** Nineteen Autowerks; assignments; 'SUR'  
**Subject:** RE: SNM22D203387/C02/GBC7948E/CHNGPW / FW: Pre-Repair Inspection for SLS 6519 P // Accident on 18/05/2022 @ 07:25 HR at along PIE towards TUAS after EUNOS Exit involving Vehicle Number SLS 6519 P and GBC 7948 E

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Nineteen Autowerks <nineteenautowerks@gmail.com>  
**Sent:** Thursday, May 19, 2022 4:33 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: SNM22D203387/C02/GBC7948E/CHNGPW / FW: Pre-Repair Inspection for SLS 6519 P // Accident on 18/05/2022 @ 07:25 HR at along PIE towards TUAS after EUNOS Exit involving Vehicle Number SLS 6519 P and GBC 7948 E

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Kindly arrange for Marcus from LKK.

Thank you.

On Thu, 19 May 2022 at 4:13 PM, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM22D203387 C02/ GBC7948E /Chngpw**

Your reference: SLS6519P

Dear Sirs

**ACCIDENT INVOLVING GBC7948E & SLS6519P ON 18/05/2022**

We refer to your email of 19/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 19 May 2022 3:12 PM  
**To:** 'nineteenautowerks@gmail.com' <[nineteenautowerks@gmail.com](mailto:nineteenautowerks@gmail.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D203387/C02/GBC7948E/CHNGPW / FW: Pre-Repair Inspection for SLS 6519 P // Accident on 18/05/2022 @ 07:25 HR at along PIE towards TUAS after EUNOS Exit involving Vehicle Number SLS 6519 P and GBC 7948 E

Without Prejudice

Dear Adeline,

Please conduct PRS for SLS6519P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or

dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Nineteen Autowerks <[nineteenautowerks@gmail.com](mailto:nineteenautowerks@gmail.com)>  
**Sent:** Thursday, 19 May 2022 2:54 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Pre-Repair Inspection for SLS 6519 P // Accident on 18/05/2022 @ 07:25 HR at along PIE towards TUAS after EUNOS Exit involving Vehicle Number SLS 6519 P and GBC 7948 E

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Password for GIA Report: **SLS6519P1787B**

We are instructed by YU HONG to notify you of a road traffic accident on 18/05/2022 at about 07:25 HR at along PIE towards TUAS after EUNOS Exit involving our client's vehicle registration number SLS 6519 P and vehicle registration number GBC 7948 E driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Kindly provide a list of surveyors to choose from, you may contact me @ **9674 1991** should you require more information.

\*Survey Address: [39 Woodlands Close](#), MEGA@Woodlands #01-24, Singapore 737856

Thank you.

Best Regards,

Vessie Foo

**Nineteen Autowerks Pte Ltd** [Block 436 Tampines Street 43 #07-97 Singapore 520436](#) | T: +65 9674 1991 | E: [Nineteenautowerks@gmail.com](mailto:Nineteenautowerks@gmail.com) | Co. Reg. No. 201922431M

WARNING: The information contained in this email (including any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you.

---

Best Regards,

Vessie Foo

**Nineteen Autowerks Pte Ltd** Block 436 Tampines Street 43 #07-97 Singapore 520436 | T: +65 9674 1991 | E: [Nineteenautowerks@gmail.com](mailto:Nineteenautowerks@gmail.com) | Co. Reg. No. 201922431M

WARNING: The information contained in this email (including any attachment) is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender by return email. Thank you.