

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2205-076

Your Ref : SKT2289K [TRANSCAB]

Date : 04.July 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0126E AND SKT2289K [TRANSCAB] ON 15/05/22 07:45 am
ALONG TAMPINES ROAD X HOUGANG AVE 1**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	5,243.00
2.	Loss of Rental for <u>11</u> days @ \$ <u>97.37</u> per day	\$	1,071.07
3.	Loss of Income for <u>11</u> days @ \$ <u>50.00</u> per day	\$	550.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	6,871.56

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0126E and SKT2289K [TRANSCAB] along TAMPINES ROAD X HOUGANG AVE 1 on 15/05/22 07:45 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 11 (day) of June 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,243.00 (Repair Cost), S\$778.96 (Loss of Use/Rental), \$400.00 (Loss of Income), S\$7.45 (Disbursement) for vehicle no. SHD 126E that was damaged pursuant to the accident which occurred on 15/05/2022 (date) along HOUGANG AVE 1 -SLIP ROAD TO TAMPINES ROAD (location) involving vehicle no/s SKT2289K. This is pursuant to the inspection conducted on 18/05/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHD 126E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 126E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 05 (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2205-119 DATE : 31. May 2022 REFERENCE NO : AAD2205-076 TERMS : Net 30 Days DUE DATE : 30. June 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD126E;150522 -LS22	1	5,243.00	5,243.00

Total SGD Excl. GST : 4,900.00
7% GST : 343.00
Total SGD Incl. GST : 5,243.00

**** FIVE THOUSAND TWO HUNDRED FORTY THREE SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

04 July, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 15/05/22 07:45 am at TAMPINES ROAD X HOUGANG AVE 1

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0126E. The taxi was hired to GOH LUAN GEK a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$97.37 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

15-05-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2205-076	Accident Date 15-05-2022
5/15/2022 09:00	5/25/2022 11:00	SHD0126E

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 May 2022 / 14:47:22

Receipt Date/Time : 17 May 2022 / 14:47:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220517-002297

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SFW71C As at 14 May 2022/07:45:00 Insurance Co: ETIQA INSURANCE PTE LTD				
1	Insurance Enquiry - SFW71C Enquiry Fee 20220517144345629857	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGN70R As at 15 May 2022/15:30:00 Insurance Co: AXA INSURANCE PTE LTD				
2	Insurance Enquiry - SGN70R Enquiry Fee 20220517144345728613	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKS2405Y As at 14 May 2022/06:35:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SKS2405Y Enquiry Fee 20220517144345906527	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLA1280D As at 15 May 2022/14:30:00 Insurance Co: DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD				
4	Insurance Enquiry - SLA1280D Enquiry Fee 20220517144346004057	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKT2289K As at 15 May 2022/07:45:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
5	Insurance Enquiry - SKT2289K Enquiry Fee 20220517144346112085	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
554827XXXXX5467		eNETS Credit Card		37.45
Total				37.45
Cash Change				0.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 May 2022 5:01 PM
To: wendytay.kaix@gmail.com; timber_land_sg@yahoo.com.sg
Subject: Claim Notification - ACCIDENT INVOLVING SKT 2289K(AIG) AND SHD 126E AT/ALONG HOUGANG AVE 1 SLIP ROAD TO TAMPINES ROAD ON 15/05/2022

26 May 2022

TAY GUI FEN, WENDY
Driver: Tay Joo Heng

[By Email Only]

Dear Sir/Madam,

You Ref: SKT2289K

Our Ref: CC3/AIG22004744/Kpa3

ACCIDENT INVOLVING SKT 2289K(AIG) AND SHD 126E AT/ALONG HOUGANG AVE 1 SLIP ROAD TO TAMPINES ROAD ON 15/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD126E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 May 2022 10:38	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	20 May 2022 10:38	Clm Veh Model Changed	(205736) RENAULT LATITUDE 2.0 L DCI AUTO D/AB 4DR (A).	[A] HOW MEI KWAN
3	20 May 2022 10:38	Clm Created	Reg No: SHD126E. Acct Date: 2022/05/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	20 May 2022 10:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 May 2022 10:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/31	[A] HOW MEI KWAN
6	20 May 2022 10:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 May 2022 10:38	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expres s)	[A] Merimen Administrator
8	20 May 2022 10:38	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 May 2022 10:38	Label Added	(23):Express.	[A] HOW MEI KWAN
10	20 May 2022 10:38	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	28 Jun 2022 15:21	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
12	28 Jun 2022 15:21	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
13	28 Jun 2022 15:21	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/31.	[A] Elaine Kuan Hwa Meen
14	28 Jun 2022 15:21	Clm Details Notified		[A] Elaine Kuan Hwa Meen
15	22 Jul 2022 10:16	Adj Mandate Request	Cur.Req:6429.41:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$5,243.00 + (b)LOR(8days x \$97.37): \$778.96 + (c)LOI(8daysx\$50):\$400.00 +(d)Search fee: \$7.45 = Total: \$6,429.41 *5 recommendation repair days + 1PH + 1Sunday + 1PRS =8days *For your appr	[A] CHEW HSIAO TONG
16	03 Aug 2022 13:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/31. Mandate Remarks: Subject to all docs in place Cost of Repair : \$5,243.00 Loss of Use : \$350.00 7 days @ S\$ 50/day Loss of Rental : \$681.59 7 days @ S\$ 97.37/day LT A/ GIA Search Fee : \$7.45 To	[I] Ler, Bernard-JQ
17	03 Aug 2022 13:46	Adj Mandate Set	Approved:6282.04:Subject to all docs in place Cost of Repair : \$5,243.00 Loss of Use : \$350.00 7 days @ S\$ 50/day Loss of Rental : \$681.59 7 days @ S\$ 97.37/day LTA/ GIA Search Fee : \$7.45 Total : \$6,282.04	[I] Ler, Bernard-JQ
18	06 Oct 2022 14:25	Adj Mandate Request	Cur.Req:6576.78:For LOR & LOI, 3rd party proposed 9days[DOA on 15/5(PH)+16/5(PH) + 18/5(1PRS) + 5 repair days +22/5(sunday)]. For your review. Thanks	[A] CHEW HSIAO TONG
19	11 Oct 2022 10:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/31. Mandate Remarks: Subject to all docs in place to resolve the matter at 8 days.	[I] Lee, Ming-Yao
20	11 Oct 2022 10:39	Adj Mandate Set	Approved:6429.41:Subject to all docs in place to resolve the matter at 8 days.	[I] Lee, Ming-Yao
21	14 Oct 2022 16:53	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/31. Mandate Remarks: Settlement via phone call. Subject to documents. COR : \$4900 + GST LOR : \$778.96 - 8 days \$97.37/day LOI : \$400 LTA : 7.45	[I] Lee, Ming-Yao
22	14 Oct 2022 16:53	Adj Mandate Set	Approved:6429.41:Settlement via phone call. Subject to documents. COR : \$4900 + GST LOR : \$778.96 - 8 days \$97.37/day LOI : \$400 LTA : 7.45	[I] Lee, Ming-Yao

Date From



Date To



Audit Type

None



Go

ACTIVITY

[26/05/2022 17:01] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2796474	25 May 2022 17:08:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD126E	SKT2289K	11.00
2809894	28 Jun 2022 15:21:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD126E	SKT2289K	11.00