

## Mei Kwan (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 23 May, 2022 10:55 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving GBF5530Z (OI : CTI - TBA) and SJV6737J (TP : LKK REF - CC6/CTI22004742/Kpa3) on 14/12/2021  
**Attachments:** Direct Settlement - Accident Involving GBF5530Z (OI : CTI - TBA) and SJV6737J (TP : LKK REF - CC6/CTI22004742/Kpa3) on 14/12/2021  
**Categories:** HMK

Dear Sir,

Does not seem like covered under us for accident period.

Pls check at your end and proof cover to process accordingly.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, 20 May 2022 5:41 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving GBF5530Z (OI : CTI - TBA) and SJV6737J (TP : LKK REF - CC6/CTI22004742/Kpa3) on 14/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SJV 6737J at M/s K Kim Hin Automotive Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***