Mei Kwan (LKKAuto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Monday, 30 May, 2022 11:28 AM

To: Mei Kwan (LKKAuto)

Claims Dept of CTI; Asher Sng (LKKAuto); Admin A

Subject: RE: SNM22D203486/C02/SLK7310J/TANKW / FW: Direct Settlement - Accident

Involving SLK7310J (OI: CTI - TBA) and SMN8910T (TP: LKK REF -

CC6/CTI22004739/Kea3) on 15/05/2022

Attachments: SC0W225L0001_21-05-2022_105426 (1).pdf

Hi Mei Kwan,

Attached is OI GIA report, password will be OI Veh in CAP.

Thanks

Regards

Billy Tan

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 26, 2022 2:20 PM **To:** Billy Tan

 Silly.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203486/C02/SLK7310J/TANKW / FW: Direct Settlement - Accident Involving SLK7310J (OI: CTI - TBA) and SMN8910T (TP: LKK REF - CC6/CTI22004739/Kea3) on 15/05/2022

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Dear Billy,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 20 May, 2022 4:26 PM

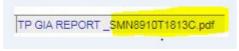
To: Billy Tan < billy.tan@sg.cntaiping.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203486/C02/SLK7310J/TANKW / FW: Direct Settlement - Accident Involving SLK7310J (OI: CTI - TBA) and SMN8910T (TP: LKK REF - CC6/CTI22004739/Kea3) on 15/05/2022

Dear Billy,

The pw is SMN8910T1813C.



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Billy Tan < billy.tan@sg.cntaiping.com>

Sent: Friday, 20 May, 2022 4:11 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng

(LKKAuto) < AsherSng@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203486/C02/SLK7310J/TANKW / FW: Direct Settlement - Accident Involving SLK7310J (OI: CTI - TBA) and SMN8910T (TP: LKK REF - CC6/CTI22004739/Kea3) on 15/05/2022

Hi Mei Kwan,

May I have the password for the GIA report, OI yet to file report.

Thanks

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 20 May 2022 3:38 PM

To: 'Meikwan@lkkauto.com' < Meikwan@lkkauto.com' >; 'admin-a@lkkauto.com' < admin-

a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Billy Tan

<billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203486/C02/SLK7310J/TANKW / FW: Direct Settlement - Accident Involving SLK7310J (OI: CTI - TBA) and SMN8910T (TP: LKK REF - CC6/CTI22004739/Kea3) on 15/05/2022

Dear Sir,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D203486/C02/SLK7310J/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 20 May 2022 12:14 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLK7310J (OI: CTI - TBA) and SMN8910T (TP: LKK

REF - CC6/CTI22004739/Kea3) on 15/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 8910T at M/s Wei Lee Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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