

## Yan (LKK Auto)

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Thursday, 19 May 2022 5:12 PM  
**To:** Shirley Leong; 'SUR'; assignments@lkkauto.com  
**Cc:** Claims Dept of CTI; 'Daniel Poon & Co.'  
**Subject:** RE: SNM22D203307/C02/GBK5223J/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11824.22.TIMC Your Ref: GBK 5223J  
**Attachments:** DP.11824.22.TIMC - 19052022.pdf

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Dear Shirley,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shirley Leong <shirley@dpco.com.sg>

**Sent:** Thursday, May 19, 2022 3:48 PM

**To:** Billy Tan <billy.tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Daniel Poon & Co.' <law@dpco.com.sg>

**Subject:** RE: SNM22D203307/C02/GBK5223J/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11824.22.TIMC Your Ref: GBK 5223J

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Dear Billy,

We refer to your E-mail dated 19 May 2022.

We will not be appointing any of your appointed surveyor as a single joint expert.

Kindly note that in the event that you are not agreeable to our list of appointed surveyor attached with our email dated 19 May 2022, kindly contact the workshop to arrange a pre-repair inspection.

Yours faithfully,

**Shirley (Claims Administrator)**  
**for Daniel C. K. Poon**  
Advocate & Solicitor

133 New Bridge Road  
#11-02 Chinatown Point  
Singapore 059413  
Tel: +65 6227 2469  
Fax: +65 6225 2579  
E-mail: [law@dpco.com.sg](mailto:law@dpco.com.sg)

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**From:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Thursday, 19 May, 2022 11:55 AM

**To:** [shirley@dpco.com.sg](mailto:shirley@dpco.com.sg); Daniel Poon & Co. <[law@dpco.com.sg](mailto:law@dpco.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D203307/C02/GBK5223J/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11824.22.TIMC Your Ref: GBK 5223J

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Dear Sirs / Madam,

**ACCIDENT INVOLVING GBK5223J & FBL1169D on 29/04/2022**

We refer to your email of 19/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, May 19, 2022 11:36 AM

**To:** [shirley@dpco.com.sg](mailto:shirley@dpco.com.sg); Daniel Poon & Co. <[law@dpco.com.sg](mailto:law@dpco.com.sg)>; Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203307/C02/GBK5223J/TANKW / FW: Pre-repair inspection - Our Ref: DP.sl.11824.22.TIMC Your Ref: GBK 5223J

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Dear Billy,

Please conduct PRS for FBL1169D.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Shirley Leong <[shirley@dpco.com.sg](mailto:shirley@dpco.com.sg)>  
**Sent:** Thursday, 19 May 2022 9:55 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Daniel Poon & Co.' <[law@dpco.com.sg](mailto:law@dpco.com.sg)>  
**Subject:** Pre-repair inspection - Our Ref: DP.sl.11824.22.TIMC Your Ref: GBK 5223J

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## ACCIDENT ON 29 APRIL 2022 INVOLVING FBL 1169D AND GBK 5223J AT BLK 926 YISHUN CENTRAL 1

Dear Sirs,

We refer to the above matter.

We enclosed herewith our Pre-repair inspection letter of today's date for your attention.

Kindly revert.

Yours faithfully,

**Shirley (Claims Administrator)**  
**for Daniel C. K. Poon**  
Advocate & Solicitor



133 New Bridge Road  
#11-02 Chinatown Point  
Singapore 059413  
Tel: +65 6227 2469  
Fax: +65 6225 2579  
E-mail: [law@dpco.com.sg](mailto:law@dpco.com.sg)

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