Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Thursday, 19 May 2022 10:21 AM **To:** VAuG Claims; assignments; 'SUR'

Subject: RE: SNM22D203224/C02/GBK6141E/CHNGPW / FW: SNB7730D - CHINA TP - DOA:

9/5/2022 - YR REF: GBK6141E - Liability Confirmation

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chnq

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Thursday, 19 May 2022 10:04 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM22D203224/C02/GBK6141E/CHNGPW / FW: SNB7730D - CHINA TP - DOA: 9/5/2022 - YR REF:

GBK6141E - Liability Confirmation

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Good morning,
Kindly assign to LKK for this case
Thanks! Best Regards Raymond Teo
Sin Ming AutoCity 160 Sin Ming Drive Singapore 575722 Showroom/Office: #03-03 Workshops: #08-08/09/10 Tel: 64532121 (4 lines) Fax: 64599795 Website: www.vinsautogroup.com.sg Email: claims@vinsautogroup.com.sg
Follow us on:
** w.e.f 15th May 2017, we have shifted location! ** ** w.e.f 20th November 2017, we have changed our email address! **
On Thu, 19 May 2022 at 08:36, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:</adeline.chng@sg.cntaiping.com>
Without Prejudice, Save as to Costs
Dear Elaine
Any update?

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Thank you.

Adeline Chng

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From: Adeline Chng

Sent: Wednesday, 11 May 2022 11:09 AM

To: 'claims@vinsautogroup.com.sg' <claims@vinsautogroup.com.sg>

Subject: RE: SNM22D2O3224/CO2/GBK6141E/CHNGPW / FW: SNB7730D - CHINA TP - DOA: 9/5/2022

- YR REF: GBK6141E - Liability Confirmation

Without Prejudice, Save as to Costs

Dear Elaine

Please be advised that our insured has yet to file accident report. Hence we unable to comment on liability at this juncture.

Our reference: SNM22D203224C02/ GBK6141E/Chngpw

Your reference: SNB7730D

Dear Sirs

ACCIDENT INVOLVING GBK6141E & SNB7730D ON 09/05/2022

We refer to your email of 10/05/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sq.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: <u>www.sg.cntaiping.com</u> | **FB:** <u>www.facebook.com/chinataipingsg/</u> | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 11 May 2022 10:28 AM

To: 'claims@vinsautogroup.com.sg' <claims@vinsautogroup.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D203224/C02/GBK6141E/CHNGPW / FW: SNB7730D - CHINA TP - DOA: 9/5/2022

- YR REF: GBK6141E - Liability Confirmation

Without Prejudice

Dear Adeline,

Please conduct PRS for SNB7730D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Tuesday, 10 May 2022 5:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNB7730D - CHINA TP - DOA: 9/5/2022 - YR REF: GBK6141E - Liability Confirmation

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Good afternoon,

Can we confirm the liability of this case?

The car is not in for survey yet.

Thanks and best regards, Elaine

Workshops: Tel: 6453212 Fax: 645997 Website: www	Drive 5722 ffice: #03-03 #08-08/09/10 11 (4 lines) 95 w.vinsautogro 6@vinsautogro	oup.com.sg	

^{**} w.e.f 15th May 2017, we have shifted location! ** ** w.e.f 20th November 2017, we have changed our email address! **