

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 19 May 2022 10:59 AM
To: claimsjcautoworks@gmail.com; Admin A; assignments@lkkauto.com
Subject: FW: FW: SNM22D203330/C02/CB6386B/LEWLC / FW: Accident Involving Vehicle No : SNF642A & CB6386B On : 13/05/2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with JC AUTO to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: JC Auto Works <claimsjcautoworks@gmail.com>
Sent: Wednesday, 18 May 2022 2:21 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: FW: SNM22D203330/C02/CB6386B/LEWLC / FW: Accident Involving Vehicle No : SNF642A & CB6386B On : 13/05/2022

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Dear Sir/Madam,

We chose LKK Steve Chen.
Thank you.

On Tue, May 17, 2022 at 5:07 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sirs,

We refer to your email of 17/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Irene Tay
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6192 | F: (65) 6224 7175

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Irene Tay
Claims Department (Motor Division)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 17 May 2022 3:42 PM
To: 'claimsjcautoworkz@gmail.com' <claimsjcautoworkz@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D203330/C02/CB6386B/LEWLC / FW: Accident Involving Vehicle No : SNF642A & CB6386B On : 13/05/2022

Without Prejudice

Dear Irene,

Please conduct PRS for SNF642A.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: JC Auto Works <claimsjcautoworks@gmail.com>

Sent: Tuesday, 17 May 2022 1:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Accident Involving Vehicle No : SNF642A & CB6386B On : 13/05/2022

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Dear Sir / Madam,

Hereby attached our clients GIA report & video footage for your reference.

Please advise us of our liability is it clear and PIC is who.

Kindly revert back to us as soon as possible.

Thank you

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Best Regards,
(Apple)



60 Jalan Lam Huat ,
#02-23/24 Carros Centre
Singapore 737869 .
Tel: 94279394 / 92390195

✉ Email: claimsjcautoworks@gmail.com

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Best Regards,
(Apple)



60 Jalan Lam Huat ,
#02-23/24 Carros Centre
Singapore 737869 .
Tel: 94279394 / 92390195

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