

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 20 May 2022 2:15 PM  
**To:** Angela Tan  
**Cc:** SUR  
**Subject:** RE: SMC7322E AIRCON PIPE PHOTOS \*\*\* LKK REF: CS/ICS22004708/Kty3

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMC7322E** (Excess \$2000/-).  
**PART BY PART**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, 20 May 2022 10:26 AM  
**To:** Angela Tan <angela.tan@munichautocare.com.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: SMC7322E AIRCON PIPE PHOTOS \*\*\* LKK REF: CS/ICS22004708/Kty3

Dear Sir / Madam,

Thank you for your email.

**Hi Kenneth / Denise,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Angela Tan <[angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)>

**Sent:** Friday, 20 May, 2022 9:48 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** SMC7322E AIRCON PIPE PHOTOS

Dear Sir,

As requested, please refer attached file.

Regards

**Angela Tan**

Motor Claims Executive (B&P Dept)

Email: [angela.tan@munichautocare.com.sg](mailto:angela.tan@munichautocare.com.sg)

Phone: +65 9644 3110

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Carros Centre

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