

## Yan (LKK Auto)

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**From:** CHAN LI SI <lisi@uoi.com.sg>  
**Sent:** Thursday, 19 May 2022 8:26 AM  
**To:** ASSIGNMENTS@LKKAUTO.COM  
**Cc:** sur@lkkauto.com; LEE KATIE  
**Subject:** <URGENT> REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5097H  
[TCL.BL.ro.50164.22.ethoz] UOI's ref: L11D61912202

**Importance:** High

Dear Shiau Chan,

Please assist on this pre repair survey for third party vehicle GBF5097H.

Kindly acknowledge receipt of the above instructions. Thank you.

Regards,

**Chan Lisi**

Assistant Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9330 | Fax • (65) 6327 3872 | Email • [lisi@uoi.com.sg](mailto:lisi@uoi.com.sg)

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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Wednesday, May 18, 2022 6:25 PM  
**To:** CHAN LI SI <lisi@uoi.com.sg>  
**Cc:** AiLee.Lim@ethozprotect.com; Brandon Lim <brandon.lim.xw@htapartners.com.sg>; Bobby.Lee@ethozprotect.com; LEE KATIE <katielee@uoi.com.sg>  
**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5097H  
[TCL.BL.ro.50164.22.ethoz] UOI's ref: L11D61912202  
**Importance:** High

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**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Lisi

We refer to your email below.

Our client is agreeable to appoint **LKK Auto Consultants Pte Ltd** as the single joint expert to carry out the pre-repair survey for our client's vehicle no. **GBF 5097H**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **ETHOZ Group Ltd**  
30 Bukit Batok Crescent  
Singapore 658075

Contact Person : **Ms Lim Ai Lee (Tel. 6654 7920)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

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**From:** CHAN LI SI <[lisi@uoi.com.sg](mailto:lisi@uoi.com.sg)>  
**Sent:** Wednesday, 18 May 2022 4:41 PM  
**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Cc:** [AiLee.Lim@ethozprotect.com](mailto:AiLee.Lim@ethozprotect.com); Brandon Lim <[brandon.lim.xw@htapartners.com.sg](mailto:brandon.lim.xw@htapartners.com.sg)>;  
[Bobby.Lee@ethozprotect.com](mailto:Bobby.Lee@ethozprotect.com); LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5097H  
[TCL.BL.ro.50164.22.ethoz] UOI's ref: L11D61912202

Without Prejudice

Dear Ruby,

We acknowledge receipt of your email below.

Attached is our panel list of motor surveyors and we propose LKK Auto Consultants Pte Ltd for the pre-repair survey.

Please let us have your advice. Thank you.

Regards,

**Chan Lisi**

Assistant Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9330 | Fax • (65) 6327 3872 | Email • [lisi@uoi.com.sg](mailto:lisi@uoi.com.sg)

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Wednesday, May 18, 2022 3:28 PM  
**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Cc:** Lim Ai Lee <[AILee.Lim@ethozprotect.com](mailto:AILee.Lim@ethozprotect.com)>; Bobby Lee Chor Kiat <[Bobby.Lee@ethozprotect.com](mailto:Bobby.Lee@ethozprotect.com)>;  
Brandon Lim <[brandon.lim.xw@htapartners.com.sg](mailto:brandon.lim.xw@htapartners.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5097H  
[TCL.BL.ro.50164.22.ethoz]  
**Importance:** High

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Your Ref.	TBA	<b>WITHOUT PREJUDICE</b>
Our ref.	TCL.BL.ro.50164.22.ethoz	

18 May 2022

**United Overseas Insurance Limited**  
3 Anson Road  
#28-01 Springleaf Tower  
Singapore 079909  
**Attn: Motor Claims Dept**

By Email Only

Dear Sirs

**CLAIMANT : ETHOZ AUTO LEASING LTD**  
**NOTICE OF ACCIDENT & PRE-REPAIR SURVEY : ACCIDENT INVOLVING GBF 5097H & FORKLIFT [SINWA (SINGAPORE) PTE LTD] AT 28 JOO KOON CIRCLE ON 17 JANUARY 2022 @ 1045HRS**

We are instructed by ETHOZ Auto Leasing Ltd to notify you of an accident on 17 January 2022 at about 1045hrs at 28 Joo Koon Circle involving our client's vehicle registration number **GBF 5097H** and your insured's forklift driven by the authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 255**  
Fax : 6533 0163 / 6533 0313

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