

## Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 18 May 2022 4:47 PM  
**To:** Specialists Motor Pte Ltd; Claims Dept of CTI; Chee So Chow; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'  
**Subject:** RE: SNM22D203347/C02/SJN9589S/CHEESC / FW: ACCIDENT INVOLVING SMG4941S AND SJN9589S ON 12/05/2022

### Without Prejudice

Hi Irene

Thanks for reply

Hi LKK

Please conduct PRS asap.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Specialists Motor Pte Ltd <cardoc@singnet.com.sg>  
**Sent:** Tuesday, May 17, 2022 2:09 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

**Subject:** RE: SNM22D203347/C02/SJN9589S/CHEESC / FW: ACCIDENT INVOLVING SMG4941S AND SJN9589S ON 12/05/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Pauline,

Please assign Marcus Chua to survey vehicle SMG4941S.

Thanks & Regards

Irene

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Tuesday, 17 May, 2022 2:06 PM

**To:** Claims Dept of CTI; 'cardoc@singnet.com.sg'; Chee So Chow

**Subject:** RE: SNM22D203347/C02/SJN9589S/CHEESC / FW: ACCIDENT INVOLVING SMG4941S AND SJN9589S ON 12/05/2022

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Tuesday, May 17, 2022 1:39 PM

To: 'cardoc@singnet.com.sg' <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

Subject: O/R: SNM22D203347/C02/SJN9589S/CHEESC / FW: ACCIDENT INVOLVING SMG4941S AND SJN9589S ON 12/05/2022

Without Prejudice

Dear Pauline,

Please conduct PRS for SMG4941S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Chee So Chow 63896176.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Cpauline.tham%40sg.cntaiping.com%7Cfa23a4be670a474c72ed08da37c77b49%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637883627531728429%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=nKSKsRDYtJLvraTBhQWrH46D9N8xKQObtBi1I1ptMYc%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Cpauline.tham%40sg.cntaiping.com%7Cfa23a4be670a474c72ed08da37c77b49%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637883627531728429%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=5ZUV8jDTtzcQsTRv31s0tNbBaFTdles6zCQQ4%2FFkG0%3D&reserved=0> | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>

Sent: Tuesday, 17 May 2022 11:08 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: ACCIDENT INVOLVING SMG4941S AND SJN9589S ON 12/05/2022

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WITHOUT PREJUDICE

Dear Sir/ Madam,

Please refer to the above matter.

Our client (SMG4941S) is claiming against your insured (SJN9589S)

Kindly check the above claim liability & arrange surveyor to survey the vehicle SMG4941S.

Thanks & Regards

Irene Ting

6747 2112

-----Original Message-----

From: ApeosPort C2060 [mailto:cardoc@singnet.com.sg]

Sent: Tuesday, 17 May, 2022 10:57 AM

To: cardoc@singnet.com.sg

Subject: Scan Data from FX-1C7D22424B92

Number of Images: 7

Attachment File Type: PDF

Device Name: ApeosPort C2060

Device Location: