

Yan (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 18 May 2022 5:00 PM
To: assignments; Admin-D (LKKAuto)
Cc: Ong Zi Hui
Subject: FW: PRI REQUEST TO ACCIDENT ON 14.05.2022 INVOLVING VEHICLE SME8909X AND GBG4429K (SAMWOH)
Attachments: SME8909X 14.05.2022.pdf

PRI REQUEST TO ACCIDENT ON 14.05.2022 INVOLVING VEHICLE SME8909X AND GBG4429K (SAMWOH)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: Crystal Lee
Sent: Wednesday, 18 May 2022 4:58 PM
To: Alice Leong <aliceleong@primeautoclaims.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: PRI REQUEST TO ACCIDENT ON 14.05.2022 INVOLVING VEHICLE SME8909X AND GBG4429K (SAMWOH)

Dear Alice,

Noted.

As In-house surveyor not available to conduct the survey tomorrow, therefore as per our insured request survey will be assign to **LKK Auto Consultants** instead of Formteam Consultancy.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: Alice Leong <aliceleong@primeautoclaims.com>

Sent: Wednesday, 18 May 2022 4:44 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 14.05.2022 INVOLVING VEHICLE SME8909X AND GBG4429K (SAMWOH)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Crystal,

Vehicle is in our workshop

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

From: Winnie Chua <pingping_chua@sg.msig-asia.com>

Sent: Wednesday, 18 May 2022 4:39 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: PRI REQUEST TO ACCIDENT ON 14.05.2022 INVOLVING VEHICLE SME8909X AND GBG4429K (SAMWOH)

Importance: High

Dear Crystal,

Please arrange physical survey.

Have a nice day.

WC

From: Alice Leong <aliceleong@primeautoclaims.com>

Sent: Wednesday, 18 May 2022 4:09 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: FW: PRI REQUEST TO ACCIDENT ON 14.05.2022 INVOLVING VEHICLE SME8909X AND GBG4429K

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir / Madam,

The above subject referred.

Our client's GIA report enclosed for your retention. Kindly arrange PRI soonest possible.

We agree Form Team adjuster / in house to survey our vehicle. Please let us have the name of the OIC and file reference for our future correspondences.

Thank you

Alice Leong

Manager, Motor Claims

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927

T (65): 6861 0908 | F (65) 6515 2948

HP (65) 9818 4304

A member of the Prime Group

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.