

Our Ref: CT0522/SHC2783A/KS(st)  
Date: 14.06.2022



INDIA INTERNATIONAL INSURANCE P/L  
64 CECIL STREET #04-00/06-00  
Singapore 049711

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

**ACCIDENT ON 16.05.2022 INVOLVING SHC2783A & GBE6758H ALONG MARSILING ROAD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2783A, which was involved in the captioned accident with your insured vehicle No GBE6758H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,708.92
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 2,326.49**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC2783A , GBE6758H  
MARSILING ROAD****ON 16-May-22 16:25**

I / We

**SUTHARALINGAM S/O ...** (Hirer) NRIC No.: **SXXXX806D**

and/or

**MOHD HASSAN BIN ME...** (Relief) NRIC No.: **SXXXX192F**

Taxi Number

**SHC2783A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**17-May-2022**

Name of Hirer

**SUTHARALINGAM S/O RAMALINGAM**

Hirer NRIC

**SXXXX806D**

Signature :



Address

**31 TELOK BLANGAH RISE #03-348  
090031**

Contact No.

**81617143**

Name of Relief

**MOHD HASSAN BIN MEERASHA**

Relief NRIC

**SXXXX192F**

Signature :



Address

**75 TELOK BLANGAH DRIVE 02-288  
100075**

Contact No.

**94557514**

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

**India Ref:** MCV2022D0002478  
**Claimant Ref:** SHC2783A

We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,708.92 (repair cost), S\$ 495.57 (loss of income/rental), S\$ 2.00 (search fee), vehicle no. SHC2783A that was damaged pursuant to the accident which occurred on 16/05/2022 (date) at WOODLANDS CENTRE RD TWDS WOODLAND E5 (location) involving vehicle no. GBE6758H (insured vehicle). This is pursuant to the inspection conducted on 18/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC2783A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC2783A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,206.49 to COMFORTDELGRO ENGINEERING PTE LTD

Dated this 08 day of June 2023

**CLAIMANT:**

Signature:

Signed by "the workshop" (with chop)

Name:

Aileen Tan / Claims Manager

NRIC:

**CLAIMS DEPARTMENT**  
**COMFORTDELGRO ENGINEERING PTE LTD**

Address:

**59 LOYANG DRIVE**  
**SINGAPORE 508969**

Nationality:

Occupation:

**WITNESS:**

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document."

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD  
IOB Building

64 CECIL STREET #04-00/06-00  
SINGAPORE SG 049711

CONTACT NO: 62238122

VEHICLE NO  
SHC2783A

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
07.11.2019

CHASSIS CODE  
KMH851CVLU188094

INV. NO/DATE  
91720158 06.06.2022

JOB NO.  
305516353

ODOMETER READING

DATE/TIME IN  
17.05.2022 09:25

Description : 3P 16.05.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL				:		746.12

**JOB NATURE**

0001	PB	PANEL BEATING-SHC2783A-TP	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00
0003	L	R/I REVERSE SENSORS	40.00	40.00
0004	20-05	TP MERIMEN	11.00	11.00
0005	20-05	Rear Fender Adv.Sticker	200.00	200.00

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 15% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR A PERIOD OF 90 DAYS.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010032	91720158	1,708.92	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

**GST REG. NO. M2-8921817-3**

# TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD  
IOB Building

64 CECIL STREET #04-00/06-00  
SINGAPORE SG 049711

CONTACT NO: 62238122

VEHICLE NO  
SHC2783A

**MAKE  
HYUNDAI**

MODEL  
IONIQ(G3)

DATE OF REG  
07.11.2019

CHASSIS CODE  
KMHC851CVLU188094

INV. NO/DATE  
91720158 06.06.2022

**JOB NO.**  
305516353

ODOMETER READING

DATE/TIME IN  
17.05.2022 09:25

[illegible]

Items total	1,597.12
Add GST @ 7.000 %	111.80
Invoice amount	1,708.92

Issued by : KATHERINETAN 06.06.2022 13:18:28  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010032	91720158	1,708.92	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22050238

Date: 27 May 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      16/05/2022    @   16:25 hrs  
ALONG                                MARSILING ROAD  
INVOLVING                         GBE6758H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2783A** (the "Taxi"). The Taxi was hired to **SUTHARALINGAM S/O RAMALINGAM IC NO SXXXX806D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

GBE6758H

Date of Accident

16/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... India International Insurance ...

Period of Insurance ..... 23/02/2022 - 22/02/2023

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 17/05/2022 16:20

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SUC 2783A



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 May 2022 08:48	<b>CIm Veh Model Changed</b>	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[R] Lim Tien Siong
2	18 May 2022 08:48	<b>CIm Created</b>	Reg No: SHC2783A, Acct Date: 2022/05/17, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Lim Tien Siong
3	18 May 2022 08:52	<b>CIm Submitted</b>	2834.12.	[R] Lim Tien Siong
4	18 May 2022 10:04	<b>CIm Registration Modified</b>	Acct Date:2022/05/17->2022/05/16.	[I] Krishnan Bhuvaneswari
5	18 May 2022 10:04	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvaneswari
6	18 May 2022 10:05	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/27	[I] Krishnan Bhuvaneswari
7	18 May 2022 10:05	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
8	18 May 2022 10:39	<b>Assignment 1st Accessed</b>		[A] NA MENG YAN
9	18 May 2022 19:05	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] NA MENG YAN
10	18 May 2022 19:16	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
11	18 May 2022 19:17	<b>CIm Dtl Modified</b>	Insured Name: CTPL -> JS CARPENTRY & CONTRACTORS. Insured ID: XX X -> 52926651B. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
12	24 May 2022 15:29	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY: TBA REMARKS: KINDLY REQ VF FROM OI. CONFLICTING REPORT. THANKS	[A] Chong Pui Lin
13	26 May 2022 19:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/27. Mandate Remarks: Dear Sir, video footage uploaded. Thank you	[I] Derrick Tan Ming Chye
14	26 May 2022 19:27	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, video footage uploaded. Thank you	[I] Derrick Tan Ming Chye
15	08 Jul 2022 14:32	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/05/27. Mandate Remarks: Dear Sir, please provide updates. Thank you	[I] Derrick Tan Ming Chye
16	08 Jul 2022 14:32	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, please provide updates. Thank you	[I] Derrick Tan Ming Chye
17	24 May 2023 14:29	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	31 May 2023 17:48	<b>Adj Mandate Request</b>	Cur.Reg:2206.49:PODS Liability: 100% *Quantum: \$2,206.49. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
19	05 Jun 2023 12:09	<b>Adj Mandate Set</b>	Approved:2206.49.	[I] Derrick Tan Ming Chye

Date From



Date To



Audit Type

None



Go

### ACTIVITY

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2793280	18 May 2022 08:48:05	OD/TP Case (Repairer)	Motor	ComfortDelg ro Engineering Pte Ltd	ComfortDelG ro Engineering Pte Ltd (Loyang)	SHC2783A		xx.xx
2793345	18 May 2022 10:04:55	TP Case (Insurer)	Motor	ComfortDelg ro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC2783A		xx.xx
2797035	26 May 2022 19:27:38	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC2783A	Derrick Tan Ming Chye	xx.xx
2969140	24 May 2023 14:29:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2783A	GBE6758H	11.00