## Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Wednesday, 18 May 2022 4:59 PM **To:** Admin A; Summer Lee (LKK Auto)

Subject: FW: OUR REFERENCE : SNM22D203364/ OUR VEH: SMT 8938H/C02 ; YOUR VEH: GBF

5105T

Hi Team

Please conduct survey.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com IFB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

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From: MS Car Auto <mscarautopl@gmail.com> Sent: Wednesday, May 18, 2022 4:53 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Sarah <sarah@islandlaw.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REFERENCE: SNM22D203364/ OUR VEH: SMT 8938H/C02; YOUR VEH: GBF 5105T

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Good Afternoon Sarah,

Kindly appoint LKK for the mentioned case.

Thank You and Stay Safe 😊

Warmest Regards, Yap June

#### **MS Car Auto Pte Ltd**

8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875

Telephone: 6385-1838 Fax: 6386-1838

On Wed, May 18, 2022 at 4:43 PM Chee So Chow <sochow.chee@sg.cntaiping.com> wrote:

Dear Sarah

We refer to your email of 18/05/2022.

# Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

- 1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 3. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

**Claims Department** 

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

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From: Sarah < sarah@islandlaw.com.sg > Sent: Wednesday, May 18, 2022 8:04 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'MS Car Auto' <mscarautopl@gmail.com>

Subject: OUR VEH: GBF 5105T / YOUR VEH: SMT 8938H

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(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for S-Lite Event Support Pte Ltd, who has appointed the undermentioned workshop to repair his vehicle **GBF 5105T**.

Please be informed that the said vehicle can be inspected at:

Name: MS Car Auto Pte Ltd

Address: 8 Kaki Bukit Avenue 4 #01-07 Singapore 415875

Contact Person: June / Desmond

Contact Number: 6385 1838

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu

**Legal Secretary** 

**ISLAND LAW PRACTICE LLC** 

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel: (65) 6221 3211

Fax: (65) 6225 3210

Email: sarah@islandlaw.com.sg

Web: www.islandlaw.com.sq



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