Our ref:
Your ref:

Direct Settlement

Date:

To:

India International Insurance Ht H

Singapore 049711

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SKZ 63395 & SMW 8736J

At/Along BK/V Clements Street 14 Car 7ank On 1405/12 @ 17:15

I am the owner of vehicle no. <u>5k7 63355</u> that was involved in an accident with your insured vehicle no. <u>5MW 81365</u> of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs
2. Loss of Use / Rental 06 days @ \$ 170 per day)
3. LTA/GIA Search Fee
4. GIA Report Fee
5. Others

Total: \$ 1,053.79

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of CYCLE & CARRIAGE INDUSTRIES PTE LTD at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Alan Quek/ Ms Amanda Ang

E-mail: <u>alan.quek@cyclecarriage.com.sg</u>/<u>amanda.ang@cyclecarriage.com.sg</u>

Fax No. 67795383



Cycle & Carriage Industries Pte Limited Authorised Dealer Company No. 196400367W

X INVOIC	CF					Company No. 19 GST Reg No. MR	76400367W {-8500111-X	
IN III V		in Nama & Address			Owner Na	ame & Vehicle I	Info	
Invoice Name & Address				Cust No/Name	/Loh	h Lay Chen		
INDIA INTERNATIONAL INSURANCE P/L ATTN: MOTOR CLAIM DEPARTMENT 64 CECIL STREET			Reg No/Reg Date	SKZ6339S	/ 10/11/20)16		
			Date In/Mileage	19/05/2022/	108686			
			Chassis No	WDD2221622A2	291776			
#04/#05 IOB BUILDING			Engine No	276824304620	089			
SINGAPORE 049711			Make/Model MB/MB S 320 L SEDAN (V222)					
С	Contact No	63476100		Colour/Trim	021 183 Magr			k
II.				-				
ccount No	Terms	Date/Time Printed	CSE	Operator		WIP No	Invoice/Cred	dit Note No
1000576	Credit	27/07/2022/ 19:13	AQ	305 / Alan Quek		56836	28181429	Amount S\$
1000570	Ulcuis	Description of Goods			Qty	Unit Price S\$	\$	F.O.C.
DRIVE IN DATE IN/ BY/AUTHR A BPILAB USE XENT STANDARD A BPILAB CHECK HE A BPILAB REMOVE & ASSY COM	N:17-05-202 /DATE SURVE RIZED ON TRY TO CHEC D SETTINGS EADLAMP WI & REPLACE MPONENTS & FRONT BUM (ADLAMP	FRONT BUMPER & REMOVE REFINISH. MPER & FRONT RIGHT FENI	STEVE 05-2022 SET MEMORY ETT FRONT SUP	Y TO	1.00 1.00	6141.81 6.97	1	480.00 120.00 960.00 1600.00 6141.8 6.9
						Ne	ett	9,308.7
Parts		6,148			7% GST o	5 22 2		651.6
Labour	Many	3,160	0.00		₹™ ©			9,960.3
Standard Speciali		(0.00			Total Payab	ble aid	0.0
Diagnost	tics Job		0.00			Total [9,960.3
Sundry/0	Others	9,30	0.00 8.78					
Total(w/	/o GSI)	3,00	3.70	or UEN) only Thank you.				

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 Fax: 6779 5383 www.mercedes-benz.com.sg

FLEXI-DRIVE ENTERPRISE

ALAN.

SKZ 63395

09697

REAR MPV

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875 Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone: 9667 5455 (24 Hrs) Renting Location Vehicle Regn. No. Model Type V. A. No. AMPI CM X1013 Agreed Return Date 5 Hours = 1 Day Renta Reference (1 Day Rental ÷ 5 = 1 Hour Extension) Time / Date In KM (100H 5 MAN Time / Date Out per \$ KM 1000 Out per Kilometre per Month Cts Total / Time Chargeable KM Hirer's Name Drvn Dollars LOH Rental Charges Days Rental Total Tel. No. Reference Contact Passport / IC No. / Country Driver's Name Ha Address Petrol Petrol Outstanding Petrol will charge in every 1/4, 1/2, 3/4, F per 1/4 Issued by Driving Licence No. Expiry @\$ Sub-Total Tel. No. (Home) Additional Driver Others HO. R 1,091-40 Passport / IC No. / Country Address Grand Total Prepayment Issued by Driving Licence No. Expiry Received \$ By: (Name in Block Letters) CASH CHEQUE Amount Due / Refundable - RATES QUOTED ARE FOR USE IN SINGAPORE ONLY. Refund by receiver X Received \$ - THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES Out by In by DURING PERIOD OF HIRE. Hirer's signature signifies acceptance of agreement FRONT FRONT 000 Hirer's Signature / Company Remarks

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMW8236J

Date of Accident

14/05/2022

2022

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance India International Insurance ...

Period of Insurance 14/12/2021 - 13/12/2022

Requested By Jasmine Chua (CYCLE & CARRI...

Requested Date 17/05/2022 10:10

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

17/05/2022 13:43 (SGT) Date of Submission 14/05/2022 17:15 (SGT) Date of Accident **Exact Location of Accident** Singapore BLK 101 CLEMENTI STREET 14 CARPARK Additional Location Information Singapore Country/State of Loss

DETAILS OF OWN VEHICLE

SKZ6339S

+65-92233772

INSURED/POLICYHOLDER Is company? No LOH LAY CHEN Name Of Registered Owner SXXXX280F Passport No/FIN LOH.HAZEL@YAHOO.COM.SG **Email Address** (Phone) +65-92233772 Mobile Phone No

VEHICLE PARTICULARS

Alternative Phone No

Vehicle Registration Number

Mercedes Manufacturer S320 Model Variant Exact purpose for which vehicle was being used at time of accident Are you claiming under your own insurance policy for repair to No - Claiming third party your vehicle? Vehicle Category Private car Transmission Auto CC 2996

INSURANCE COMPANY

China Taiping Insurance (Singapore) Pte. Ltd. Name of Insurance Company Comprehensive Type of Coverage Fleet Policy DMPCSNW00201692102 Policy Number Cover Note Number

DRIVER

Name of Driver NRIC No

LOH LAY KHENG SXXXX280F

22/10/1985 Date Of Birth Indoor Occupation Date Of Driving Pass 22/10/2007 14 YEARS AND 7 MONTHS Driving experience Female Gender (Phone) +65-93221688 Mobile Number Alt. Phone Number LOH.HAZEL@YAHOO.COM.SG Email Address BLK 113 CLEMENTI STREET 13 #03-27 Address Address complement 120113 Postcode Is the driver the policyholder? No If No, Relationship of the Driver with the Insured Siblina Does Driver Own Other Vehicles? No Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver GENERAL INFORMATION OF THE ACCIDENT Hit and run / Vandalism / Damaged whilst parked Type of Accident Weather Conditions Dry Road Surface OTHER INFORMATION Was any foreign vehicle involved in the accident? No Number of vehicles involved in the accident 2 Was anybody injured in the Accident? No Was any injured conveyed to hospital by ambulance? Was any other vehicle or property damaged? Yes Number of Passengers (Including Driver) 0 Has the driver been approached by unknown person(s) No soliciting/offering accident claims assistance? DETAILS OF POLICE ACTION Was the accident reported to the police? No Was notice of intended Prosecution given? No If yes, against whom? CIRCUMSTANCES OF ACCIDENT REFER TO SKETCH PLAN. ATTACHMENT(S) Are accident photos available for attachment? Yes Was there any video captured by Car Camera? No

DETAILS OF OTHER VEHICLE PROPERTY 1

No

Vehicle Registration Number	
Vehicle Manufacturer	-
Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private car
Name of Driver	MANSEKI
Contact Number	(Phone) +65-98425200
Address	-
Address complement	

Was there any audio recorded?

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time

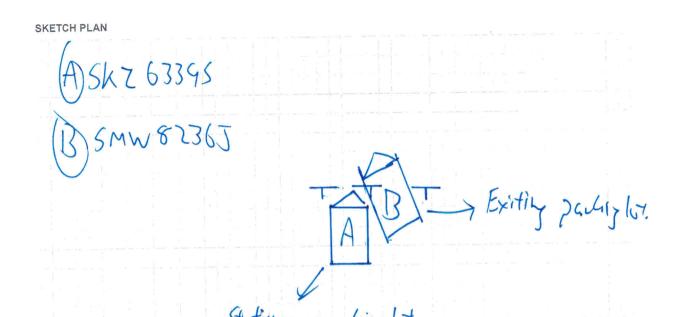
Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's

Name: H



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

()(A) vehicle	park station	ay in Zau	hing lot.	
(B) vehicle from right	exiting part	ing lot and	cullided A) volicy
B(B) vehicle She hit	left a not my car. Sh p) driver and	e on my	nihashiple Contact	humber tou.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature Date & Time Driver's Signature

(If driver is not the policyholder)

Date & Time

Reporting Centre Personnel's

17/05/21

Name: Alga any



Licence Number: S 8 5 3 5 2 8 0 F

LOH LAY KHENG

Birth Date: 22 Oct 1985
Issue Date: 04 Nov 2019



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIEGO

EFFECTIVE DATE

Olass 3 Motor cars with unladen weight =< 3000kg with =< 7 22 Oct 200 passengers, exclusive of driver; and other motor vehicles with unladen weigh; =< 2500kg

