

Our ref: SK2 63395

Your ref: \_\_\_\_\_

**Direct Settlement**

Date: 16 AUG 2022

To: India International Insurance Pte Ltd

Singapore 049711

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SK2 63395 & SMW8236J  
**At/Along** BK/11 Clementi Street 14 Car park **On** 14/05/22 **@** 17:15

I am the owner of vehicle no. SK2 63395 that was involved in an accident with your insured vehicle no. SMW8236J of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>9,960.39</u>
2. Loss of Use/ Rental ( <u>06</u> days @ \$ <u>170</u> per day)	\$ <u>1,091.40</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<b>Total: \$ <u>11,053.79</u></b>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang)**.

**I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.**

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



**Name & Signature**

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Alan Quek/ Ms Amanda Ang

E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No. 67795383

## LETTER OF AUTHORIZATION

To: India International Insurance Pte Ltd

Singapore 049711

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SKZ 63395 (OWNER'S  
VEHICLE NO.) AND SMW 8236J (3RD PARTY'S VEHICLE NO.)  
ON 14/05/22 (DATE) AT 17:15 (TIME)  
AT/ALONG Bkk 101 Clementi Street 14 Carpark (ROAD)

I am the registered owner of SKZ 63395 (Vehicle No.).

I hereby authorize CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorized by Cycle & Carriage Industries Pte Limited to do all or any of the followings:

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favor of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Ms Loh Lay Chay

NRIC No. : 280F

Date : 25/05/22

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MPC2022D0002551  
Claimant Ref: SKZ6339S

We/I, Cycle & Carriage Industries Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 9,960.39 (repair cost), S\$ 1,091.40 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SKZ6339S that was damaged pursuant to the accident which occurred on 14/05/2022 (date) at BLK 101 CLEMENTI STREET 14 CARPARK (location) involving vehicle no. SMW8236J (insured vehicle). This is pursuant to the inspection conducted on 19/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH LAY CHEN ("the third party claimant") of vehicle no. SKZ6339S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKZ6339S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,053.79 to Cycle & Carriage Industries Pte Ltd

Dated this 03 day of JAN 2023

#### CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Amanda Ang  
Body Care & Repair Center  
DID: 6771 4304  
Email: amanda.ang@cyclecarriage.com.sg  
188 PANDAN LOOP  
SINGAPORE 128378

NRIC:

Address:

Nationality:

Occupation:

#### WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

TAX INVOICE	
Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name /Loh Lay Chen
ATTN: MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SKZ6339S / 10/11/2016
64 CECIL STREET	Date In/Mileage 19/05/2022/ 108686
#04/#05 IOB BUILDING	Chassis No WDD2221622A291776
SINGAPORE 049711	Engine No 27682430462089
Contact No 63476100	Make/Model MB/MB S 320 L SEDAN (V222)
	Colour/Trim 021 183 Magnetite B/ 048 801 Black

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WI000576	Credit	27/07/2022/ 19:13	AQ	305 / Alan Quek Ai Lun	56836	28181429
				Qty	Unit Price S\$	Amount S\$

WI000576	Credit	27/07/2022/ 19:13	AQ	505 / Alan Quek W. Lim	Qty	Unit Price S\$	Amount S\$
Description of Goods / Services							F.O.C.
M	BPNSUN	POLICY NO/ACC DATE :DMPCSNW00201692102 // 14-05-2022					
		DRIVE IN:17-05-2022 // TP CAR NO:SMW8236J (INDIA INTERNATIONAL INS)					
		DATE IN/DATE SURVEY:19-05-2022 // LKK STEVE					
		BY/AUTHORIZED ON :GABRIEL WEE // 19-05-2022					480.00
A	BPILAB	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO					
		STANDARD SETTINGS.NETT					120.00
A	BPILAB	CHECK HEADLAMP WITH FOCUS ADJUSTMENT.NETT					960.00
A	BPILAB	REMOVE & REPLACE FRONT BUMPER & REMOVE FRONT SUPPORT					
		ASSY COMPONENTS & REFINISH.				0.05	1600.00
A	BPIRES	RESPRAY FRONT BUMPER & FRONT RIGHT FENDER			1.00	6141.81	6141.81
X	RH/F HEADLAMP				1.00	6.97	6.97
X	RH/F PARKING SENSOR SEAL						

*Guarantee Your Warranty, Maintain with Cycle & Carriage!*

Parts	6,148.78		Nett	9,308.78
Labour	3,160.00	7% GST on	9308.78	651.61
Standard Menu	0.00		Total Payable	9,960.39
Specialist Job	0.00		Paid	0.00
Diagnostics Job	0.00		Total Due	9,960.39
Sundry/Others	0.00			
Total(w/o GST)	9,308.78			

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
[www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)





ENTERPRISE

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: [sales@wellscope.com.sg](mailto:sales@wellscope.com.sg)

ALAN.

# INVOICE

RA : 09697

X 090  
Hirer's Signature / Company Stamp

Remarks

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMW8236J

Date of Accident

14/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... India International Insurance ...

Period of Insurance ..... 14/12/2021 - 13/12/2022

Requested By ..... Jasmine Chua (CYCLE & CARRI...

Requested Date ..... 17/05/2022 10:10

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 May 2022 18:12	<b>Clm Dtl Modified</b>	Claimant's Name: -> LOH LAY CHEN. Claimant's ID: -> SXXXX280F.	[A] HOW MEI KWAN
2	18 May 2022 18:12	<b>Clm Veh Model Changed</b>	(201118) MERCEDES-BENZ S320 3.2 (A).	[A] HOW MEI KWAN
3	18 May 2022 18:12	<b>Clm Created</b>	Reg No: SKZ6339S. Acct Date: 2022/05/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop)	[A] HOW MEI KWAN
4	18 May 2022 18:12	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 May 2022 18:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/27	[A] HOW MEI KWAN
6	18 May 2022 18:12	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 May 2022 18:13	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	18 May 2022 18:13	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	20 May 2022 11:42	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	21 May 2022 12:04	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA S23	[A] Chong Pui Lin
11	23 May 2022 09:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/27. Mandate Remarks: Liability is clear, please proceed with direct settlement	[I] Gabriel Wee
12	23 May 2022 09:27	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear, please proceed with direct settlement	[I] Gabriel Wee
13	11 Nov 2022 15:29	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	11 Nov 2022 15:29	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	11 Nov 2022 15:29	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2016/11/10.	[A] JOANNE LEE KHANG MIN
16	11 Nov 2022 15:29	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	23 Dec 2022 08:28	<b>Clm Veh Model Changed</b>	(201118) -> (204589) MERCEDES-BENZ S320L 3.0 (A).	[A] CHEW HSIAO TONG
18	23 Dec 2022 08:29	<b>Adj Mandate Request</b>	Cur.Reg:11053.79:Liability: 100% *Quantum: \$11,053.79 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	23 Dec 2022 09:48	<b>Adj Mandate Set</b>	Approved:11053.79.	[I] Zuhaidah Bte Samsuri

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2794218	19 May 2022 14:54:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKZ6339S	SMW8236J	11.00
2867963	11 Nov 2022 15:29:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKZ6339S	SMW8236J	11.00