

## Veron Chen (LKKAuto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 25 May 2022 11:23 AM  
**To:** Veron Chen (LKKAuto); Admin-D (LKKAuto); MT\_Claim\_SG; assignments; SUR  
**Subject:** RE: OD CLAIMS - 13/05/2022 GBG4169K Our Ref: 22/22/22/VC05/025806

## Lonpac External - General

Dear Veron

Please proceed to authorise OD repairs at the surveyor's recommendation before excess & GST.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Wednesday, 25 May 2022 7:28 am  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; ONG LI LI <llong@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD CLAIMS - 13/05/2022 GBG4169K Our Ref: 22/22/22/VC05/025806

Dear Li Li,

Enclosed preliminary revised of vehicle GBG 4169K  
Date of survey: 24/5/2022  
Number of days (estimated) : 6 days

### Lump Sum Repair

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, 18 May 2022 1:21 PM  
**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIMS - 13/05/2022 GBG4169K Our Ref: 22/22/22/VC05/025806

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Wednesday, 18 May 2022 12:00 PM  
**To:** Nitha <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Brian' <[brian.eng@mova.com.sg](mailto:brian.eng@mova.com.sg)>; [suann@mova.com.sg](mailto:suann@mova.com.sg)  
**Subject:** RE: OD CLAIMS - 13/05/2022 GBG4169K Our Ref: 22/22/22/VC05/025806

## Lonpac External - General

Dear Nitha

We are appointing LKK to conduct OD survey.

Any damage to third party property (entrance door)? Any photographs of TP property taken?

Dear LKK

FYA -OD survey, excess \$600.00

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

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**From:** Nitha <[nitha@moval.com.sg](mailto:nitha@moval.com.sg)>  
**Sent:** Wednesday, 18 May 2022 11:39 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** 'Brian' <[brian.eng@moval.com.sg](mailto:brian.eng@moval.com.sg)>; [suann@moval.com.sg](mailto:suann@moval.com.sg)  
**Subject:** OD CLAIMS - 13/05/2022

Dear All,

Kindly assign surveyor for the above mention vehicle.

Thank you,  
Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

