

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 25 May 2022 11:33 AM
To: Admin-D (LKKAuto); SUR; Nitha
Cc: brian.eng@mova.com.sg; suann@mova.com.sg
Subject: RE: OD CLAIMS - 13/05/2022 GBG4169K Our Ref: 22/22/22/VC05/025806

Dear Nitha,

As instructed by our client , please proceed to repair the **insured vehicle GBG 4169K, Lump Sum Repair. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 18 May 2022 12:00 PM
To: Nitha <nitha@mova.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Brian' <brian.eng@mova.com.sg>; suann@mova.com.sg
Subject: RE: OD CLAIMS - 13/05/2022 GBG4169K Our Ref: 22/22/22/VC05/025806

Lonpac External - General

Dear Nitha

We are appointing LKK to conduct OD survey.

Any damage to third party property (entrance door)? Any photographs of TP property taken?

Dear LKK

FYA -OD survey, excess \$600.00

Regards,

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Nitha <nitha@moval.com.sg>
Sent: Wednesday, 18 May 2022 11:39 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Brian' <brian.eng@moval.com.sg>; suann@moval.com.sg
Subject: OD CLAIMS - 13/05/2022

Dear All,

Kindly assign surveyor for the above mention vehicle.

Thank you,
Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314

