

RE: Second opinion - SLV 7873 T ; DOL : 18/02/2018

LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>

Fri 24/6/2022 3:24 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; BAYUSURIA BINTI ZAINAL <bayusuriazainal@lonpac.com>

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Dear Denise,

Refer to the above.

Please note that our reference - 17/18/18/VP02/253888

Thanks and regards,

LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, 24 June, 2022 12:22 PM

To: LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: Second opinion - SLV 7873 T ; DOL : 18/02/2018

Dear Lillian,

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILLIAN SIM BEE LIAN <lilliansim@lonpac.com>

Sent: Tuesday, 17 May 2022 2:32 pm

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Second opinion - SLV 7873 T ; DOL : 18/02/2018

Lonpac External - Confidential

Dear Sirs,

Part 4.

Thanks and regards,
LILLIAN SIM
CLAIMS DEPARTMENT | LONPAC INSURANCE BHD
T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: LILLIAN SIM BEE LIAN <>
Sent: Tuesday, 17 May, 2022 2:31 PM
To: 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Second opinion - SLV 7873 T ; DOL : 18/02/2018

Lonpac External - Confidential

Dear Sirs,

Part 3.

Thanks and regards,
LILLIAN SIM
CLAIMS DEPARTMENT | LONPAC INSURANCE BHD
T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: LILLIAN SIM BEE LIAN <>
Sent: Tuesday, 17 May, 2022 2:29 PM
To: 'Shiau Chan (LKKAUTO)' <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Second opinion - SLV 7873 T ; DOL : 18/02/2018

Lonpac External - Confidential

Dear Sirs,

Part 2.

Thanks and regards,

LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: LILLIAN SIM BEE LIAN <>

Sent: Tuesday, 17 May, 2022 2:27 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; BAYUSURIA BINTI ZAINAL <bayusuriazainal@lonpac.com>

Subject: Second opinion - SLV 7873 T ; DOL : 18/02/2018

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Dear Sirs,

Refer to the above.

Would appreciate if you could help to get a second opinion on the reasonability of cost of repairs to the claimant's vehicle.

Attached please find the following:-

- 1) Claimant's survey report.
- 2) Vehicle registration details.

Therefore, please revert to us on urgent basis.

Thanks and regards,

LILLIAN SIM

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-2723 7716 F : 03-20342654 EMAIL : lilliansim@lonpac.com

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