



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

Our Ref : GBF5485X

Your Ref : 21/22/22/VC05/025745

LONPAC INSURANCE BHD

300 BEACH ROAD #17-04/07

THE CONCOURSE

SINGAPORE 199555

12 July 2022

Attn: MOTOR CLAIMS DEPT

Dear Sir / Madam,

RE: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 @ 18:10 HRS
ALONG PIE TOWARDS CHANGI

The vehicle had been surveyed by your appointed surveyor and repaired to our client's satisfaction.

We hereby submit the details of claim as follow:

Cost Of Repair	:	S\$ 5,509.43
Loss Of Use (\$ 120.00 x 6 days)	:	S\$ 720.00
Additional Loss Of Use (\$ 120.00 x 1 days)	:	S\$ 120.00
GIA / LTA Search	:	S\$ 7.45
		<u>S\$ 6,356.88</u>

Kindly revert within SEVEN days. Filing which we reverse our rights to refer the matter to our solicitors.

Your kind attention to the matter would be much appreciated.

Yours faithfully,

TONG LUCK AUTO PTE LTD

AUTHORISATION LETTER

I, DAIMLER FLEET MANAGEMENT S'PORE PTE LTD of 1 GATEWAY DRIVE #15-08 WESTGATE TOWER SINGAPORE 608531, owner of GBF5485X hereby authorize TONG LUCK AUTO PTE LTD to act for me with my respect to our claim for repair costs and/or rental and/or loss of use for our vehicle no.: GBF5485X that was damaged pursuant to the accident which occurred on 30/04/2022 ALONG PIE TOWARDS CHANGI involving vehicle nos: GBD2314L

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the

Dated this 18th day of May 2022



hashim

Signed by third party claimant



TONG LUCK AUTO PTE LTD



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/025745
DATE : 18 JULY 2022

DISCHARGE VOUCHER

I/We, DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBD2314L the sum of Singapore Dollar Six Thousand Seventy Six and Cents Eighty Eight Only **(\$6,076.88)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBF5485X and GBD2314L on 30/04/2022 along/at PIE TOWARDS CHANGI.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NEK ELECTRICAL ENGINEERING PTE LTD AND/OR YAP BENG LEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"TONG LUCK AUTO PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date



19/07/2022

.....
Name of vehicle owner /Date



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Website: www.tlauto.com.sg

Email : operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

TAX INVOICE

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)

1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 6849 8118

FAX :

YOUR REF NO : 21/22/22/VC05/025745

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 30/04/2022

TP VEHICLE NO : GBD2314L

NO : AR202207-0028

CLAIM NO : QUOT202205-000044(01)

DATE : 12/07/2022

POLICY NO : 999995580

VEH REG : GBF5485X

MAKE/MODEL : TOYOTA HIACE VAN TURBO
5 DR

CHASIS NO : JTFHT02P900209071

ENGINE NO : 1KD2660715

REG. DATE : 2016

Final Repair Cost to Vehicle No : GBF5485X

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
LIST PRICE			
1 Tailgate	1	2,168.50	2,168.50
2 Tailgate centre logo	1	72.90	72.90
3 Tailgate lock	1	289.60	289.60
4 Taillamp assy - LH	1	306.90	306.90
5 Rear end panel (outer)	1	442.90	442.90
6 Rear end panel top garnish	1	118.92	118.92
7 Rear bumper	1	399.65	399.65
			<u>3,799.37</u>
		Less 25%	<u>949.82</u>
			<u>2,849.55</u>
SPECIAL NET			
8 Rear windscreen sealant	1	40.00	40.00
9 Tailgate weathestrip (50%)	1	204.45	204.45
10 Tailgate '70km/h' sticker	1	15.00	15.00
11 Rear bumper sensor (set)	1	200.00	200.00
			<u>459.45</u>
LABOUR			
12 To remove and refit rear windscreen glass	1	120.00	120.00
13 To transfer damaged tailgate interior mechanism to new tailgate	1	60.00	60.00
14 To panel beat and straighten rear floorboard panel, rear chassis frame, to cut and weld rear end panel, including replacement of parts and align where necessary, to refit and adjust the same	1	700.00	700.00
15 To putty and spray paint on affected areas	1	500.00	500.00
16 To apply rust-proofing on replaced and repaired panels	1	60.00	60.00
17 To supply and paste logo on tailgate	1	400.00	400.00
			<u>1,840.00</u>



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Website: www.tlauto.com.sg

Email : operation@tlauto.com.sg

UEN: 201700521W GST NO.: 201700521W

M/S : DAIMLER FLEET MANAGEMENT S'PORE PTE LTD (TP)

1 GATEWAY DRIVE
#15-08 WESTGATE TOWER
SINGAPORE 608531

TEL : 6849 8118

FAX :

YOUR REF NO : 21/22/22/VC05/025745

CLAIM TYPE : THIRD PARTY

ACCIDENT DATE : 30/04/2022

TP VEHICLE NO : GBD2314L

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CLAIM NO : QUOT202205-000044(01)

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POLICY NO : 999995580

VEH REG : GBF5485X

MAKE/MODEL : TOYOTA HIACE VAN TURBO
5 DR

CHASIS NO : JTFHT02P900209071

ENGINE NO : 1KD2660715

REG. DATE : 2016

Final Repair Cost to Vehicle No : GBF5485X

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
		TOTAL:	S\$5,149.00
		ADD GST @ 7%:	360.43
		GRAND TOTAL:	<u>S\$5,509.43</u>

SINGAPORE DOLLARS FIVE THOUSAND FIVE HUNDRED AND NINE AND CENTS FORTY-THREE ONLY

TONG LUCK AUTO PTE LTD

E. & O.E.

AUTHORISED SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 May 2022 / 13:47:26

Receipt Date/Time : 17 May 2022 / 13:47:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220517-001944

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD2314L				
As at 30 Apr 2022/18:10:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBD2314L Enquiry Fee 20220517134457035071	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
518834XXXXXX2002		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.
GBD2314L

Incident Date/Time
30 Apr 2022 / 18:10:00

Insurance Company Name
LONPAC INSURANCE BHD

Save as PDF

OK →

Print

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 19 July 2022 12:58 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Dear Sirs/Mdm,

For an update, we have settled the matter at \$6,076.88(all-in) with third party. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 5,509.43
2. Loss of Use (7days x \$80.00)	\$ 560.00
3. LTA/GIA Search Fee	\$ 7.45
Total	\$ 6,076.88

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 15 July 2022 12:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [Seek Mandate] - ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 15 July 2022 9:25 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Your ref: **21/22/22/VC05/025745**
Our ref : CC4/LPC22004665/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD2314L(LONPAC) AND GBF5485X(TP) ON 30/04/2022

We refer to the above matter.

We have highlighted to your good office on 23/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "TONG LUCK AUTO PTE LTD" at **\$6,216.88(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,491.42	\$ 5,509.43 (\$5,149.00 + 7%GST)
2. Loss of Use (7days x \$120.00)	\$ 840.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 10,338.87	<u>\$ 6,216.88</u>

Surveyor recommended 6days for repair + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 12 July 2022 2:02 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Dear Gerald,

Thank you for the email.

Dear Admin-A / Hsiao Tong,

Please assist. Our ref : CC4/LPC22004665/Kpa3

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 12 July 2022 1:13 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; operation@tlauto.com.sg

Subject: FW: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Lonpac External - General

Our Ref: 21/22/22/VC05/025745

Dear Yan,

Please forward the email to the case handler.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Tuesday, 12 July 2022 11:28 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Dear Gerald,

The above mentioned vehicle had completed the repairs and to our client's satisfaction

Please find attached LOD and relevant documents for your kind attention and necessary action

The original copy will mail out to you by today

Kindly let us have your offer at an earlier date .

Thanks & regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, May 18, 2022 3:06 PM
To: operation@tlauto.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Lonpac External - General

WITHOUT PREJUDICE

Dear Candy,

Our reference should be 21/22/22/VC05/025745

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 18 May 2022 2:58 pm

To: operation@tlauto.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Lonpac External - General

Our Ref: 22/22/22/VP05/025743 (Huey Ni's case)

Dear Candy Ong,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Operation / Candy Ong <operation@tlauto.com.sg>
Sent: Wednesday, 18 May 2022 2:23 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ONG LI LI <llong@lonpac.com>
Subject: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Dear All,

We have our client's instruction to notify you the above accident.

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop.

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: Tong Luck Auto Pte Ltd

Bank Account Details

Beneficiary Name: Tong Luck Auto Pte Ltd

Bank Name / Branch Name: OCBC Bank Ltd

Bank Account No.: 642135776001

Bank Code / Branch Code: 7339 / 642


Swift Code: OCBCSGSG

Email Address: operation@tlauto.com.sg
(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Terence Tan / Director / 96235378 / operation@tlauto.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 22/07/2022

Acknowledged by



Name / Date: Terence Tan / 22/07/2022