

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 23 May, 2022 9:37 AM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Hsiao Tong (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM *** LKK REF: CC4/LPC22004665/Kpa3
Attachments: TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf; Preliminary Advice.pdf

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 18 May, 2022 4:40 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 18 May 2022 3:50 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Lonpac External - General

Our Ref : 21/22/22/VC05/025745

Dear Yan,

FYNA. Attached copy of insured's report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Wednesday, 18 May 2022 3:29 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Dear Gerald,

We hereby confirm and agreed to nominate Kenneth Kong (LKK) to conduct the PRI survey of our client's vehicle

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, May 18, 2022 2:58 PM

To: operation@tlauto.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Lonpac External - General

Our Ref: 22/22/22/VP05/025743 (Huey Ni's case)

Dear Candy Ong,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Wednesday, 18 May 2022 2:23 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ONG LI LI <long@lonpac.com>

Subject: ACCIDENT INVOLVING VEHICLE NO.: GBF5485X & GBD2314L ON 30/04/2022 ALONG PIE TOWARDS CHANGI -- TP CLAIM

Dear All,

We have our client's instruction to notify you the above accident.

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop.

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Best Regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive

#07-01/06 Sin Ming Autocity

Singapore 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg