


LOD - TPC/SKT9046Z/D0799

anna@falconair.com.sg <anna@falconair.com.sg>

Sat 4/6/2022 11:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 1 attachments (323 KB)
20220604114403.pdf;

“Without Any prejudice to any Personal Injuries”

Dear Sir

We would like to submit our Letter of Demand as follows:-

COR	:	\$ 4,280.00
RENTAL		
(incl W/end) :	\$	963.00
SEARCH FEE	:	\$ 2.00

Total	:	\$ 5,245.00
=====		

Attached herewith are all the supporting documents for your perusal and awaiting for your offer.

Thanks and regards
Anna Ng
Falcon-Air (Tampines)
67897997

LETTER OF AUTHORITY

TO : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SKT 9046 Z AND SMA 9040 J
ON 17/05/22 ALONG KEW DRIVE OUTSIDE UNIT NO.6

CO. REG NO/

1. CHAN AI TEE

NRIC NO. S150 8912 A

Of 12A KEW DRIVE S(465554)

Owner of Motor Vehicle Registration No.: SK7 9046 Z do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

X

18/05/2022

Date & Signature of Owner/Co. Stamp

WITHOUT PREJUDICE
to any
PERSONAL INJURIES"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **FALCON-AIR AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,000.00** (Global Sum) for vehicle no. **SKT 9046Z** that was damaged pursuant to the accident which occurred on **17/05/2022** (date) along **KEW DRIVE OUTSIDE UNIT NO. 6** (location) involving vehicle no/s **SMA 9640J**.

This is pursuant to the inspection conducted on **18/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHAN AI TEE** (the third party claimant”) of vehicle no. **SKT 9046Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKT 9046Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20th (day) of July (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building 78 Shenton Way #07-16
079120

Attention : Motor Claim Department

Contact : 6419 3000

Tax Invoice : TI062933

Date : 04/06/2022
Vehicle Num. : SKT 9046Z
Make/Model : TOYOTA WISH
Chassis/Eng# : ZGE206023348
Accident Date : 17/05/2022
Claim No. :
Reference :
Policy No. :

Amount S\$

BEING LUMP SUM REPAIR
(inclusive of Parts, panel beating, labour
and spray painting)

4,000.00

E. & Total S\$: 4,000.00
GST 7% S\$: 280.00
Amount Due S\$: 4,280.00
=====

for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S[528840] Tel: 6789-7997 Fax: 6788-7997 ▪ No. 8 Pandan Loop (Blk I / Blk K) S[128226] Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg



TAX INVOICE

FA INVOICE : **TP 14032**

Please quote full invoice number when making payment

FALCON-AIR

V. A. Nr:		Vehicle Reg. Nr. SLJ 7338K		Model Type Honda Stream		Co. Reg. No.: 1988-04415-W	
Rates/Remarks FAAS SKT 90462		<input type="checkbox"/> Inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	1420 26 05 2022
\$	Per Month	\$		KM OUT		Time/Date Out	1655 17 05 2022
Plus First	Km Free Per	, thereafter,		KM DRVN		Hour	Day Mth Yr
Chargeable at \$	Per Km					Hour	Day Mth Yr
Hirer's Name Lee Min Jie Cedrick				Collision Damage Excess Reduction <input type="checkbox"/> Accept <input type="checkbox"/> Decline			
Hirer's Address 12A Kew Dr S(465554)				Personal Accident Insurance <input type="checkbox"/> Accept <input type="checkbox"/> Decline			
Co.Reg. No.		Tel. No (Res/HP/Pgr) 9858 1818		Fax. No.		Rental Charge Computation	
Reference Contact		Tel. No. (Ofc)		Vehicle Hire		Dollars Cents	
Driver's Name		D.O.B. 11/07/88		9 days		900 00	
Driver's Address				CDER			
Tel. No. (Res/HP/Pgr)		Passport/I.C. Nr./Country S 8825226 H		PAI			
Driving Licence Nr.		Expiry / Pass Date 8/12/07		Issued By TP		Delivery / Collection Fee	
Additional Driver's Name		D.O.B.		Petrol			
Additional Driver's Address							
Tel. No. (Res/HP/Pgr)		Passport/I.C. Nr./Country		Sub-Total		900 00	
Driving Licence Nr.		Expiry / Pass Date		Issued By		Add GST @ 7 %	
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co		Details of Payment		Amount \$		Date	
Rec'd by				Total Net Charges (Incl. GST)		963 00	
* Total Payment Received				*Less Total Prepayment/Deposit Rec'd			
Hirer is responsible for the first \$ 2500 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2000 excess for collision/damage to third party's vehicle for each and every accident/damage.				Balance Amount Due/Refundable			
Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque			
X Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).				Received \$		By Hirer X	
				Out By		In By	
				Check In Station		Computed By	
				Extension		1. 2. 3.	
				Remarks: Vehicle Out		Remarks: Vehicle In	
				E 1/4 1/2 3/4 F		↑ Indicate petrol level when vehicle is checked out ↓ Indicate petrol level when vehicle is returned	

FA RENTAL AGREEMENT NO. : **TP14032**

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: email@falconair.com.sg


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMA9640J

Date of Accident

17/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 25/06/2021 - 24/06/2022

Requested By Joel Ng (FALCON-AIR AUTO SE...

Requested Date 17/05/2022 16:46

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 May 2022 5:23 PM
To: LYNN.TAN@BODYNITS.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMA 9640J(AIG) AND SKT 9046Z AT/ALONG KEW DRIVE ON 17/05/2022

23 May 2022

LYNN TAN POH LING @ LYNN TAN POH HUAY

[By Email Only]

Dear Sir/Madam,

You Ref: SMA9640J

Our Ref: CC6/AIG22004660/Upa3

ACCIDENT INVOLVING SMA 9640J(AIG) AND SKT 9046Z AT/ALONG KEW DRIVE ON 17/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKT9046Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 May 2022 16:12	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	18 May 2022 16:12	Clim Veh Model Changed	(205069) TOYOTA WISH 1.8 X CVT (A).	[A] HOW MEI KWAN
3	18 May 2022 16:12	Clim Created	Reg No: SKT9046Z. Acct Date: 2022/05/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	18 May 2022 16:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 May 2022 16:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/27	[A] HOW MEI KWAN
6	18 May 2022 16:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 May 2022 16:12	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	18 May 2022 16:12	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 May 2022 16:12	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	18 May 2022 16:12	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	21 May 2022 19:20	Clim Dtl Modified	Claimant's Name: - -> CHAN AI TEE. Claimant's ID: -> SXXXX912A.	[A] HOW MEI KWAN
12	23 May 2022 17:15	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	07 Jun 2022 15:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	07 Jun 2022 15:08	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	07 Jun 2022 15:08	Clim Dtl Modified	JPJ Reg. Date: -> 2015/06/25.	[A] JOANNE LEE KHANG MIN
16	07 Jun 2022 15:08	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	08 Jun 2022 10:58	Adj Mandate Request	Cur Req:5031.00:Liability: 100%(OI coming out from her house lot and collided with TP who was driving straight on main road) *Quantum: (a)CORw/GST: \$4,280.00 + (b)LORw/GST(7days x \$100.00): \$749.00 + (c)Search fee: \$2.00= Total: \$5,031.00 *5 recomm	[A] CHEW HSIAO TONG
18	18 Jul 2022 15:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/27	[I] MdNoor, Norsiah
19	18 Jul 2022 15:30	Adj Mandate Set	Approved:5031.00.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[23/05/2022 17:21] CHEW HSIAO TONG:
100%
[23/05/2022 17:21] CHEW HSIAO TONG:
OI coming out from her house lot and collided with TP who was driving straight on main road.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2795297	23 May 2022 15:19:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKT9046Z	SMA9640J	11.00
2801684	07 Jun 2022 15:08:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT9046Z	SMA9640J	11.00

