



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151

Our Ref : TP014052022

Date : 15.06.2022

Your Ref : CC6/AIG22004656/Upa3

M/s AIG Asia Pacific Insurance Pte Ltd c/o LKK
Attn: Ms Hsiao Tong (Motor Claims Department)

Without Prejudice
Save As To Costs

Dear Hsiao Tong

ACCIDENT INVOLVING SGC37X & SNC9165S ON 11.05.2022

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

- ✓ Original Tax-invoice number TP0522/023
- ✓ Original Rental invoice number INV22/537/TL
- ✓ Vehicle search result
- ✓ Authorization to Act

The quantification of our client's property damage claim is as follows: -

a)	Cost of repair (inclusive GST)	\$ 3,638.00
b)	Vehicle Search fees	\$ 2.00
c)	Rental fees	\$ 770.40
d)	Admin fee	\$ 200.00
Total		\$ <u>4,610.40</u>

*** Owner / Driver's injury and other losses exclude in this claim.**

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully

Email: wendy.tan@tlimotor.com.sg

AUTHORIZATION TO ACT

I/We, Kathken Cha See Ling ("the third party claimant") of
17 Paya Lebar Crescent, Singapore 53603f (address), owner of SGC37X
(vehicle no.) hereby authorize Tan Lim Motor Pte Ltd ("the workshop") to act
for me/us with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no. SGC37X that was damaged pursuant to the accident which occurred on
11/05/2022 (date) along Slip Road of Airport Road into KPE (Tunnel) (location)
involving vehicle no/s SNV91655 ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of my/our
claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers of
the other vehicle/s is concerned.

Dated this 17th (day) of May (month) 20 22 (year)



"The contents of this document apply to vehicle
damages only. All personal injuries and
damages arising therefrom are excluded from
the ambit and application of this document."



Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TAN LIM MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,280.00** (Global Sum) for vehicle no. **SGC 37X** that was damaged pursuant to the accident which occurred on **11/05/2022** (date) along **SLIP ROAD OF AIRPORT ROAD GOING INTO TUNNEL KPE** (location) involving vehicle no/s **SNC 9165S**.

This is pursuant to the inspection conducted on **18/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **KATHLEEN CHIA BEE LING (KATHLEEN XIE MEILING)** (the third party claimant”) of vehicle no. **SGC 37X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGC 37X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05th (day) of September, (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.



TAX-INVOICE
NUMBER: TP0522/023

(Please quote our reference number TP014052022 for payment)

陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Kathleen Chia Bee Ling (Kathleen Xie Meiling)

Date: 25/05/2022

Vehicle No: SGC 37X
Model: LEXUS ES300

Description	Amount
To lump sum repair as recommended by surveyor.	\$3,400.00

All overdue account above 30 days will be charged at an interest 1.5% per month.
No official receipt will be issued.

Sub Total	\$3,400.00
Add 7% GST	\$238.00
Total	\$3,638.00

Tan Lim Motor Pte Ltd

Citi-Lux Pte Ltd

1 Defu Lane 6
Singapore 539365
Tel: 6100 0328
finance@citilux.com.sg
www.citilux.com.sg
GST Registration No. : 201026049G
Company Registration No. : 201026049G

**Invoice To**

Ms Kathleen Chia Bee Ling (Kathleen Xie Meiling)
c/o M/s Tan Lim Motor Pte Ltd
17 Paya Lebar Crescent
Singapore 536039

Tax Invoice

Invoice No: INV22/537/TL

Invoice Date: 21/05/2022

Description	Amount
Rented Vehicle : SNF2510J - Lexus NX300 5DR SUV (AT) 4WD Executive Rental from 17/05/2022 to 21/05/2022 4 days @ \$180.00 per day	\$ 720.00
Sub-total	\$ 720.00
7% GST	\$ 50.40
Total	\$ 770.40

PAID
31 MAY 2022
BY: VOB190579

No official receipt will be issued. This is a computer generated document.
No signature is required.



Citi-Lux Pte Ltd c/o 1 Defu Lane 6 Singapore 539365

GST / UEN No : 201026049G

RENTAL AGREEMENT REFERENCE: CTL00 791 /22

Date: 17/05/2022

Vehicle Details

Registration No.: SNF2570J Make / Model / Capacity: Lexus NX300

Hirer Details

Name: Kathleen Chia Bee Ling (Kathleen Xie Muiyap)

NRIC/Fin/UEN No.: S7517436E Contact Name: _____

Tel (H/O): _____ H/P 9684 6093

1st Driver Details

Name: Kathleen Chia Bee Ling (Kathleen Xie Muiyap) NRIC/Fin No.: S7517436E

Address: 17 Paya Lebar Crescent, Singapore 536039

Tel (H/O): _____ (H/P): _____

Additional Driver Details

Name: _____ NRIC/Fin No.: _____

Address: _____

Tel (H/O): _____ (H/P): _____

Important Notes

The hirer/drivers acknowledge of a \$2000.00 / \$3500.00 / \$5000.00 (Young drivers / Elderly drivers) collision damage excess per accident applies.

Rental Vehicle is strictly for Singapore use only and may driven out of Singapore with prior consent of the owner with an additional excess of \$3000.00 collision damage excess per accident applies.

In the event of breakdown / accident, the hirer/driver must immediately call 98303886 to notify us.

* Young drivers below 25 years of age, less than 2 years driving experience

* Elderly drivers above 70 years of age

Rental period from 17/05/2022 @ 18:00hrs to 21/05/2022 @ 09:00hrs

Rental charges S\$ 180.00 p/day for 4 day/s

Deposit collect S\$ _____

Total rental charges S\$ 770.40 include GST

// WE HAVE READ & AGREED TO THE ABOVE SCHEDULE AND THE TERMS & CONDITIONS OF THIS AGREEMENT & CERTIFY THE ABOVE INFORMATION PROVIDED TO BE TRUE AND CORRECT.

[Signature]
(Hirer's Signature & Co Stamp)

[Signature]
(Driver's Signature)

[Signature]
CITI-LUX PTE LTD
(Representative of Citi-Lux)

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SNC9165S

Date of Accident

11/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **25/11/2021 - 24/11/2022**Requested By **William Lam (TAN LIM MOTOR ...**Requested Date **11/05/2022 19:26**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 May 2022 5:42 PM
To: CECILIATOBITA@HOTMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SNC 9165S(AIG) AND SGC 37X AT/ALONG KPE TUNNEL ON 11/05/2022

23 May 2022

TOBITA NISHIKA

[By Email Only]

Dear Sir/Madam,

You Ref: SNC9165S

Our Ref: CC6/AIG22004656/Upa3

ACCIDENT INVOLVING SNC 9165S(AIG) AND SGC 37X AT/ALONG KPE TUNNEL ON 11/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGC37X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 May 2022 15:31	Clim Dtl Modified	Claimant's Name: -> KATHLEEN CHIA BEE LING (KATHLEEN XIE MEILING). Claimant's ID: -> S7517436 E.	[A] HOW MEI KWAN
2	18 May 2022 15:31	Clim Veh Model Changed	(203433) LEXUS ES300H 2.5 Luxury (A).	[A] HOW MEI KWAN
3	18 May 2022 15:31	Clim Created	Reg No: SGC37X. Acct Date: 2022/05/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Tan Lim Motor Pte Ltd (De fu)	[A] HOW MEI KWAN
4	18 May 2022 15:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 May 2022 15:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/27	[A] HOW MEI KWAN
6	18 May 2022 15:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 May 2022 15:31	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	18 May 2022 15:31	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 May 2022 15:32	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	18 May 2022 15:32	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	23 May 2022 17:34	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	02 Jun 2022 12:15	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	14 Jun 2022 21:34	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
14	14 Jun 2022 21:34	Video Downloaded	Downloaded TP VIDEO	[I] Tan, Bennie-WZ
15	22 Jun 2022 13:52	Adj Rpt Initiated		[A] HUEY YON
16	22 Jun 2022 13:52	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
17	22 Jun 2022 13:52	Clim Dtl Modified	JPJ Reg. Date: -> 2014/09/01.	[A] HUEY YON
18	22 Jun 2022 13:52	Clim Details Notified		[A] HUEY YON
19	23 Jun 2022 17:33	Adj Mandate Request	Cur Req:4410.40:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$3,638.00 + (b)LORw/GST(4days x \$180.00): \$770.40 + (c)Search fee: \$2.00= Total: \$4,410.40 *3 recommendation repair days + 1PRS = 4days *For your approval please.	[A] CHEW HSIAO TONG
20	08 Jul 2022 22:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/27. Mandate Remarks: Subj to all docs/billings verified in order, SAB from: \$4025.20-4239.20 (All-in). LOR rate start from: \$120-140 per day plus GST.	[I] Tan, Bennie-WZ
21	08 Jul 2022 22:27	Adj Mandate Set	Approved:4239.20:Subj to all docs/billings verified in order, SAB from: \$4025.20-4239.20 (All-in). LOR rate start from: \$120-140 per day plus GST.	[I] Tan, Bennie-WZ
22	14 Jul 2022 16:08	Adj Mandate Request	Cur Req:4410.40:For LOR, 3rd party insisted claim as per rental invoice. For your further mandate.	[A] CHEW HSIAO TONG
23	14 Jul 2022 23:45	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/27. Mandate Remarks: Subj to all docs/billings verified in order, SAB from: \$4025.20-4239.20 (All-in). Pls state to TP repairer that the rental vehicle is only 1998cc. Hence, the offered LOR rate is more than fair c	[I] Tan, Bennie-WZ
24	14 Jul 2022 23:45	Adj Mandate Set	Maintained:Subj to all docs/billings verified in order, SAB from: \$4025.20-4239.20 (All-in). Pls state to TP repairer that the rental vehicle is only 1998cc. Hence, the offered LOR rate is more than fair compared to their unreasonable demands.	[I] Tan, Bennie-WZ
25	25 Aug 2022 14:08	Adj Mandate Request	Cur Req:4324.80:For LOR, 3rd party rejected our offer at \$140/day and counter proposed \$160/day. For your review please. Thanks.	[A] CHEW HSIAO TONG
26	31 Aug 2022 15:23	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/27. Mandate Remarks: Subj to all docs/billings verified in order, SAB. Pls state to TP repairer that the rental rate for vehicle is only 1998cc is at \$120 per day. Hence, the demanded LOR rate \$160-180 is unreasonable	[I] Tan, Bennie-WZ

AUDIT TRAIL				
No.	On	Audit	Remarks	By
31 Aug 27 2022 15:23		Adj Mandate Set	Approved:4280.00:Subj to all docs/billings verified in order, SAB. Pls state to TP repairer that the rental rate for vehicle is only 1998cc is at \$120 per day. Hence, the demanded LOR rate \$160-180 is unreasonable demands.	[I] Tan, Bennie-WZ

Date From

Date To

Audit Type

None

Go

ACTIVITY	
[23/05/2022 17:44] CHEW HSIAO TONG: PENDING TP VIDEO	
[23/05/2022 17:43] CHEW HSIAO TONG: 100% B27	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2795254	23 May 2022 14:40:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGC37X	SNC9165S	11.00
2799782	02 Jun 2022 12:16:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGC37X	CHEW HSIAO TONG	xx.xx
2807364	22 Jun 2022 13:52:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGC37X	SNC9165S	11.00