

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 18 May 2022 9:57 AM
To: Ezlyna; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: Fwd: RE: SNM22D203345/C02/SLS3230R/LEEPG / FW: (CLLC.(PD.097.2022
Attachments: 097.pdf

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Note: Our insured had not reported the accident. Please let us have your client's accident report.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Ezlyna <ezlyna@centrollc.com.sg>
Sent: Wednesday, 18 May 2022 9:43 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: Fwd: RE: SNM22D203345/C02/SLS3230R/LEEPG / FW: (CLLC.(PD.097.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Our ref : CLLC.PD.097.2022 -FBE4893M

Your ref: SNM22D203345/C02/SLS3230R/LEEPG

Dear Sirs,

We refer to the above matter and your email of even date.

Our client is not agreeable with your list of surveyors.
However, our client would like to propose the surveyors for SJE as below:

1. PAL'S Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd 6. CL Appraiser Pte Ltd 7. ST Appraisal Services 8. Constant Appraiser Services 9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank you.

Warmest Regards,
Ezlyna (Lyna)

M/s Centro-Legal Law Corporation

151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

This message is intended only for the use of individual or entity to whom it is addressed (including any attachments) and is confidential and maybe legally privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute, or copy any information contained herein.

On 2022-05-18 09:35, marz@centrollc.com.sg wrote:

> ----- Original Message -----

> Subject: RE: SNM22D203345/C02/SLS3230R/LEEPG / FW: (CLLC.(PD.097.2022

> Date: 2022-05-17 14:07

> From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

> To: "'marz@centrollc.com.sg'" <marz@centrollc.com.sg>,
> "'sainthan@centrollc.com.sg'" <sainthan@centrollc.com.sg>
> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>, Irene Tay
> <irene.tay@sg.cntaiping.com>
>
> Without Prejudice
>
> Our reference: SNM22D203345/C02/SLS3230R/LEEPG
>
> Your reference: (CLLC.(PD.097.2022
>
> Dear Sirs,
>
> We refer to your email of 17/05/2022.
>
> Kindly note the following:-
>
> * We would like to conduct pre-repair survey of the vehicle at
> the appointed workshop.
>
> * We propose the following list of surveyors to be nominated as
> the Single Joint Expert to conduct survey of the claimant's vehicle:-
>
> 1. Gary Soon (FTA)
>
> 6. Marcus Chua (LKK)
>
> 2. Chow Bo Xiong (FTA)
>
> 7. Kenneth Kong (LKK)
>
> 3. Ben Chua (FTA)
>
> 8. Adrian Ling (LKK)
>
> 4. Ng You Han (FTA)
>
> 9. Mohd Taufikh (LKK)
>
> 5. Henry Ng (FTA)
>
> 10. Steve Chen (LKK)
>
> * If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.
>
> * As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.

>

> * As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your
> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.

>

> Thank you.

>

> NOTICE :

>

> In response to the escalating Covid-19 cases, please refrain from
> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any
> inconvenience caused is much regretted.

>

> Best Regards,

>

> Cecilia Lee

>

> Senior Executive

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 6389 6530 | F: (65) 6224 7175

>

> W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Cccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=lx%2FqoNacZVcpfcZBT%2F27YOWNxcQvO4QfUq%2FnarUsRI0%3D&reserved=0> [1] | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Cccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=ZdseMuTzRIUP3KtAMIBfvZQXh9e2niLcbCAvRFHI6yw%3D&reserved=0>

> [2] | WeChat: 太平狮城 Taiping SG

>

> _Disclaimer: This e-mail and any files transmitted with it is intended
> only for the named recipients and may contain confidential information.
> Any unauthorized disclosure, use or dissemination of this message,
> either in whole or partial, is prohibited. If you are not the intended
> recipient, please notify the sender immediately. Please delete the
> e-mail and any copies of it thereafter._

>

> -----Original Message-----

> From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
> Sent: Tuesday, 17 May 2022 12:47 pm
> To: 'marz@centrollc.com.sg' <marz@centrollc.com.sg>;
> 'sainthan@centrollc.com.sg' <sainthan@centrollc.com.sg>; Cecilia Lee
> <cecilia.lee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
> Subject: O/R: SNM22D203345/C02/SLS3230R/LEEPG / FW: (CLLC.(PD.097.2022

> Without Prejudice

> Save as to costs

> Dear Irene,

> Please conduct PRS for FBE4893M. (OUR INSURED HAS YET TO FILED SAS
> REPORT)

> Note: officer in charge Cecilia Lee 63896530.

> NOTICE :

> In response to the escalating Covid-19 cases, please refrain from
> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email or fax at 6224 7175. Any inconvenience caused is much regretted.

> Thank you

> Chong Boon Sen

> Claims Department

> China Taiping Insurance (Singapore) Pte. Ltd.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> DID: (65) 63896116 | F: (65) 62247175

> W:

> <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwWlLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=lx%2FqoNacZVcpfcZBT%2F27YOWNxcQvO4QfUq%2FnARUsRI0%3D&reserved=0>

> [3] | FB:

> <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwWlLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=ZdseMuTzRIUP3KTaMIBfvZQXh9e2niLcBCAvRFHI6yw%3D&reserved=0>

> [4] | WeChat: 太平狮城 Taiping SG

>
> Disclaimer: This e-mail and any files transmitted with it is intended
> only for the named recipients and may contain confidential information.
> Any unauthorized disclosure, use or dissemination of this message,
> either in whole or partial, is prohibited. If you are not the intended
> recipient, please notify the sender immediately. Please delete the
> e-mail and any copies of it thereafter.
>
> -----Original Message-----
>
> From: marz@centrollc.com.sg <marz@centrollc.com.sg>
>
> Sent: Tuesday, 17 May 2022 9:44 AM
>
> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
>
> Cc: Sainthan <sainthan@centrollc.com.sg>
>
> Subject: (CLLC.(PD.097.2022
>
> CAUTION: This email originated from outside the organization. Do not
> click links or open attachments unless you recognize the sender and
> know the content is safe.
>
> Your ref : To be advised (SLS3230R)
>
> Our ref : CLLC.PD.097.2022
>
> 17 MAY 2022
>
> CHINA TAIPING INSURANCE SINGAPORE PTE LTD BY EMAIL
>
> 3 Anson Road
>
> #16-00 Springleaf Tower
>
> Singapore 079909
>
> Attn: Officer-In-Charge
>
> Dear Sirs,
>
> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING
> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE
>
> We act for MUHAMMAD HILMI BIN SAMAD, the owner of motor vehicle
> FBE4893M, who has appointed us to act on his behalf to claim against
> your insured's vehicle no. SLS3230R in regards to the road traffic
> accident on 19.04.2022.
>
> Please be informed that the said motor vehicle can be inspected at:-
>

> Friendship Motor Company
 >
 > Blk 1005 Bukit Merah Lane 2
 >
 > #01-18
 >
 > Singapore 159761
 >
 > Tel: 6274 2122 Fax: 6278 6717
 >
 > Kindly contact: Mr Terry Wee at Tel: 9661 7318
 >
 > Please note that if you fail to conduct the pre-repair inspection
 > within the next 2 working days excluding any intervening Saturday,
 > Sunday or Public Holiday, the said workshop will commence repairs
 > thereafter without further reference to you.
 >
 > Yours faithfully,
 >
 > CENTRO-LEGAL LAW CORPORATION
 >
 >
 >
 > Links:
 > -----
 > [1]
 > <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=Ix%2FqoNacZVcpfcZBT%2F27YOWNxcQvO4QfUq%2FnaRUsRI0%3D&reserved=0>
 > [2]
 > <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=ZdseMuTzRIUP3KTaMlBfvZQXh9e2niLcbCAvRFHI6yw%3D&reserved=0>
 > [3]
 > <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=Ix%2FqoNacZVcpfcZBT%2F27YOWNxcQvO4QfUq%2FnaRUsRI0%3D&reserved=0>
 > [4]
 > <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=05%7C01%7Ccecilia.lee%40sg.cntaiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=Ix%2FqoNacZVcpfcZBT%2F27YOWNxcQvO4QfUq%2FnaRUsRI0%3D&reserved=0>

> taiping.com%7Ca2352503eac74bd732c208da386fca2b%7C52fbc9ef9a574c5ba4ca4
> 6f2633868e5%7C0%7C0%7C637884350069420264%7CUnknown%7CTWFpbGZsb3d8eyJWI
> joiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCi6Mn0%3D%7C3000%7
> C%7C%7C&sdata=ZdseMuTzRIUP3KTaMlBfvZQXh9e2niLcbCAvRFHI6yw%3D&r
> eserved=0