

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 18 May 2022 9:14 AM
To: Assessment Department; 'SUR'; assignments@lkkauto.com
Cc: Claims Department; Admin Department; Claims Dept of CTI
Subject: RE: O/R: SNM22D203349/C02/SJV5698U/TANKW / RE: Accident involving SDB 5289 T & SJV 5698 U on 15/05/2022 (PRE-REPAIR SURVEY REQUEST)

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Assessment Department <assessment@ignitemotors.io>
Sent: Wednesday, 18 May 2022 9:13 AM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R: SNM22D203349/C02/SJV5698U/TANKW / RE: Accident involving SDB 5289 T & SJV 5698 U on 15/05/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

Glenn Lee
Motor Claims Department
Tel: 9667 1996

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 18 May 2022 at 09:07, Billy Tan <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Hi Glenn,

Had given you the list on 17/05/2022 at 4.08pm. Had re-attached the email for your easy reference.

Thanks

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Assessment Department <assessment@ignitemotors.io>

Sent: Wednesday, 18 May 2022 9:04 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Billy Tan <billy.tan@sg.cntaiping.com>; Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>

Subject: Re: O/R: SNM22D203349/C02/SJV5698U/TANKW / RE: Accident involving SDB 5289 T & SJV 5698 U on 15/05/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

May I have the list of surveyors please.

Attached the GIA.

Thank you.

Regards,

Glenn Lee

Motor Claims Department

Tel: 9667 1996

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On Tue, 17 May 2022 at 16:05, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Billy,

Please conduct PRS for SDB5289T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅
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From: Assessment Department <assessment@ignitemotors.io>
Sent: Tuesday, 17 May 2022 1:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Department <claims@ignitemotors.io>; Admin Department <admin@ignitemotors.io>
Subject: Accident involving SDB 5289 T & SJV 5698 U on 15/05/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LIM GIM CHUAN to notify you of the aforesaid accident involving our client's vehicle SDB5289T and your insured's vehicle SJV5698U on 15/05/2022 at 1415HRS along CTE (UNDERPASS) TWDS ANG MO KIO BEFORE MOULMEIN EXIT.

This serves as a **NOTICE** that we are claiming against SJV5698U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875

Contact Person: GLENN (9667 1996)

Contact Email : assessment@ignitemotors.io

VEH IN (Date & Time) : 17/05/2022

PRS ARRANGEMENT (Date & Time) : 18/05/2022 after 0930hrs

Vehicle to be surveyed :	SDB 5289 T
Income Insured Vehicle :	SJV 5698 U
Date of Accident :	15/05/2022
Date of Survey :	18/05/2022
Name of Workshop :	IGNITE MOTORS
Address of Survey Location :	8 Kaki Bukit Ave 4 #01-54 Premier @ Kaki Bukit Singapore 415875
Name of Contact Person :	GLENN LEE
Contact Number :	9667 1996
Any Undercarriage involved :	NOT SURE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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GLENN LEE

Motor Claims Department

Tel: 9667 1996