

## Cecilia Chong (LKK Auto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Tuesday, 28 June 2022 5:20 pm  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 16/5/2022 involving SHC 4018M & SNC 8738Y (III's insured) Our Ref: TAX/05/22/2040/lg  
**Attachments:** 1303\_001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,750.00
Loss of Rental	\$868.88 ( 8 days x \$108.61 )
Loss of Income	\$480.00 ( 8 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$4,105.88</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd

Date: 17.5.2022

Our Ref. No.:

Letter of Authorisation

I, NG WAN CHEONG (NRIC No.: S1871625J) the registered hirer / ~~relief driver~~ / ~~taxi share driver~~ of Strides taxi registration number SHC4018M hereby authorise **Strides Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SNC 8738X happened on 16.5.2022 along EWEE BOON ROAD (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : NG WAN CHEONG Signature: NRIC No. : S1871625JTel No. : 93684733Address : 56, CHOA CHU KANG NORTH 6,  
#02-36, YEW MEI GREEN,  
S'PORE 689577.

## **AUTHORISATION TO ACT**

I/We, **STRIDES TAXI PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHC 4018M** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHC 4018M** that was damaged pursuant to the accident which occurred on **16/05/2022** (date) along **EWE BOON ROAD (NEAR PALM SPRING CONDO)** (location) involving vehicle no/s **SNC8738X** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Oct (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

\_\_\_\_\_

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2022D0002571  
Claimant Ref: TAX/05/22/2040/lg

We/I, Strides Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,790.00 (Global Sum) ~~(repair cost)~~, ~~SG\$~~ ~~(loss of use/rental)~~, ~~SG\$~~ ~~(search fee)~~, vehicle no. SHC4018M that was damaged pursuant to the accident which occurred on 16/05/2022 (date) at EWEE BOON ROAD (NEAR PALM SPRING CONDO) (location) involving vehicle no. SNC8738X (insured vehicle). This is pursuant to the inspection conducted on 18/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner STRIDES TAXI PTE LTD ("the third party claimant") of vehicle no. SHC4018M to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC4018M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,790.00 to Strides Taxi Pte Ltd.

Dated this 14 day of Oct 20 22

**CLAIMANT:**

Signature: \_\_\_\_\_

Signed by "the workshop" (with chop)

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature: \_\_\_\_\_

Signed by appointed Surveyor

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220600315  
Date : 22.06.2022  
Vehicle No. : SHC4018M  
Your Ref No. : TAX/05/22/2040  
Our Ref No. : 24114960  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,750.00
GRAND TOTAL					\$ 2,750.00

Remark :

Make/Model : PRIUS4  
Accident Date : 16.05.2022

### Payment Instructions

By Cheque: Crossed and made payable to "Strides  
Automotive Services Pte. Ltd." with invoice no. indicated on  
the reverse side. No receipt will be issued unless requested.

By Bank Transfer:  
Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Jun 22, 2022 15:38 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

## Laid Up Report

Accident Start Date : 23/04/2022

Date Generated : 25/05/2022

Accident End Date : 25/05/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/22/2040	SHC4018M	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24114960	16/05/2022 11:32 AM	24/05/2022 3:26 PM

**STRIDES**

TAXI

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/05/22/2040

From: Strides Taxi Pte Ltd

Date: 23<sup>rd</sup> May 2022

**ACCIDENT ON 16/5/2022 INVOLVING SHC 4018M & SNC 8738Y ALONG  
EWE BOON RD (NEAR PALM SPRING CONDO)**

This is to confirm that the daily rental rate for SHC 4018M is \$108.61 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	17 May 2022 / 12:32:37	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SNC8738X		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20220517123237922655

Search Date / Time: 16 May 2022 10:00:00  
Insurance Company: INDIA INT'L INS PTE LTD  
Information displayed is correct as at the log date and time.

Enquire Related Logs      OK



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 May 2022 23:01	<b>Clim Dtl Modified</b>	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	22 May 2022 23:01	<b>Clim Veh Model Changed</b>	(205436) TOYOTA PRIUS HYBRID 1.8 CVT (A).	[A] HOW MEI KWAN
3	22 May 2022 23:01	<b>Clim Created</b>	Reg No: SHC4018M. Acct Date: 2022/05/16. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	22 May 2022 23:01	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 May 2022 23:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/31	[A] HOW MEI KWAN
6	22 May 2022 23:01	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 May 2022 23:02	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	22 May 2022 23:02	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	25 May 2022 09:12	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA S7	[A] Chong Pui Lin
10	25 May 2022 11:40	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/05/31. Mandate Remarks: Dear Sir, liability is not in our favour. We are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
11	25 May 2022 11:40	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, liability is not in our favour. We are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
12	05 Aug 2022 14:11	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	05 Aug 2022 14:11	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	05 Aug 2022 14:11	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/12/12.	[A] JOANNE LEE KHANG MIN
15	05 Aug 2022 14:11	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	26 Aug 2022 16:38	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/05/31. Mandate Remarks: Dear Sir, please provide updates. Thank you.	[I] Derrick Tan Ming Chye
17	26 Aug 2022 16:38	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, please provide updates. Thank you.	[I] Derrick Tan Ming Chye
18	03 Oct 2022 12:17	<b>Adj Mandate Request</b>	Cur.Reg:3797.27:PODS Liability: 100% *Quantum: \$3,797.27. Please refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	03 Oct 2022 18:57	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
20	03 Oct 2022 18:58	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/05/31. Mandate Remarks: Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye
21	03 Oct 2022 18:58	<b>Adj Mandate Set</b>	Approved:3797.27:Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2795130	23 May 2022 11:55:12	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC4018M	SNC8738X	11.00

2796200	25 May 2022 11:40:41	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC4018M	Derrick Tan Ming Chye	xx.xx
2826992	05 Aug 2022 14:11:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4018M	SNC8738X	11.00