

## Elaine (LKK Auto)

---

**To:** Veron Chen (LKKAuto); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Admin-D (LKKAuto); assignments; SUR  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd)  
**Subject:** RE: NON REPORTING SMB50R & SMB3578R ON 12/05/2022 @ 19:34HRS BT MERAH INTERCHANGE BUS BAY; Our Ref: BUS/05/22/5018/KC  
**Attachments:** GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf; SMR-LKKInvoice-AC2203218.pdf

Dear Karen,

Enclose Survey Report of SMB 50R.

Thank you.

Best Regards,

**Elaine** | Reports  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Friday, 27 May 2022 2:01 PM  
**To:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Admin-D (LKKAuto); assignments; SUR; Reports (LKKAuto)  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd)  
**Subject:** RE: NON REPORTING SMB50R & SMB3578R ON 12/05/2022 @ 19:34HRS BT MERAH INTERCHANGE BUS BAY; Our Ref: BUS/05/22/5018/KC

Dear Karen,

We are in the midst of preparing report

**Dear Report Team,**  
**CS/SMR22004592/Rvy3**

Best Regards,  
**Veron Chen** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

---

**From:** Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>  
**Sent:** Friday, 27 May 2022 1:52 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>  
**Subject:** RE: NON REPORTING SMB50R & SMB3578R ON 12/05/2022 @ 19:34HRS BT MERAH INTERCHANGE BUS BAY; Our Ref: BUS/05/22/5018/KC

Dear Yan,

We have received third party claim.

Please expedite & let us have your survey report soon. Thanks.

Best Regards,  
Karen Chan  
Claims Department  
Tel : 6866 2698

---

**From:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 17 May 2022 2:56 pm  
**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>  
**Subject:** RE: NON REPORTING SMB50R & SMB3578R ON 12/05/2022 @ 19:34HRS BT MERAH INTERCHANGE BUS BAY

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 18.5.22.

**Note:** With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>

**Sent:** Tuesday, 17 May 2022 2:44 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); 'AutoProbe Admin' <[admin@autoprobe.com.sg](mailto:admin@autoprobe.com.sg)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>; Foo Chit Yan (Strides Automotive Services Pte Ltd)

<[ChitYan.Foo@strides.com.sg](mailto:ChitYan.Foo@strides.com.sg)>

**Subject:** FW: NON REPORTING SMB50R & SMB3578R ON 12/05/2022 @ 19:34HRS BT MERAH  
INTERCHANGE BUS BAY

Ref: BUS/05/22/5018

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SMB50R

Insured: SMB3578R

Workshop: TOWER TRANSIT SINGAPORE PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

**Strides Automotive Services Pte Ltd** | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Sent:** Tuesday, 17 May 2022 2:15 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Lim Gan Koon

(Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>; Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Subject:** NON REPORTING SMB50R & SMB3578R ON 12/05/2022 @ 19:34HRS BT MERAH  
INTERCHANGE BUS BAY

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank You.

**Best Regards,**  
Harminder Kaur  
**Motor Claims**

**MS First Capital Insurance Ltd**  
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Sent:** Monday, May 16, 2022 4:39 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>; Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>; [OngHuaYen@smrt.com.sg](mailto:OngHuaYen@smrt.com.sg); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <[SiauChin.Chan@strides.com.sg](mailto:SiauChin.Chan@strides.com.sg)>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <[WeiTeck.Tan@strides.com.sg](mailto:WeiTeck.Tan@strides.com.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>; Alvin Tan <[Alvin.tan@towertransit.sg](mailto:Alvin.tan@towertransit.sg)>; Frederick Chua <[Frederick.Chua@towertransit.sg](mailto:Frederick.Chua@towertransit.sg)>; Kiam Meng Tan <[KiamMeng.Tan@towertransit.sg](mailto:KiamMeng.Tan@towertransit.sg)>

**Subject:** PRS FOR ACCIDENT INVOLVING SMB50R & SMB3578R ON 12/05/2022 @ 19:34HRS BT MERAH INTERCHANGE BUS BAY

**WITHOUT PREJUDICE**

Dear Sir / Mdm,

We would like to notify you of a road accident on **12/05/2022** at about **19:34hrs** at **Bukit Merah Interchange Bus Bay** involving our bus, SMB50R & your insured vehicle **SMB3578R**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

**Survey Location : Tower Transit Singapore Pte Ltd**

**MANDAI DEPOT**

Address : 310 Mandai Rd, Singapore 779404

Contact Person : Lynn Ahmad @ 9199 0025

- *Body & Paint* : Sam @ 9762 9168
- *Manager* : Fredrick @ 9073 6389
- *Workshop Manager* : - Alvin @ 8498 1515

Thank You

Best Regards

*Lynn Ahmad*

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170  
Registration number 201419417K  
[www.towertransit.sg](http://www.towertransit.sg)

**Disclaimer:** This email and any attached files may be coincidental, privileged and intended solely for the addressee. It may not be filed or communicated to or by any other person. If you have received this email by error, please delete it and notify the sender. The views expressed in this email are not necessarily the views of Tower Transit.