Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Tuesday, 17 May 2022 5:12 PM **To:** Darren Ng; assignments

Cc: Cecilia Lee

Subject: RE: SNM22D203246/C02/SJN3333C/LEEPG / FW: OUR REF: 2205-18 YOURREF:

SJN3333C PRE REPAIR INSPECTION FOR SLJ6031B

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Darren Ng <claims@teamworkgarage.com>

Sent: Tuesday, May 17, 2022 4:39 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: RE: SNM22D203246/C02/SJN3333C/LEEPG / FW: OUR REF: 2205-18 YOURREF: SJN3333C PRE REPAIR INSPECTION FOR SLJ6031B

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WITHOUT PREJUDICE

Dear Adeline,

Kindly appoint LKK

Regards
Darren
68442475
BLK 53 PAYA UBI INDUSTRIAL PARK
UBI AVE 1 #01-24
S(408934)

From: Adeline Chng

Sent: Tuesday, 17 May 2022 4:17 pm
To: 'claims@teamworkgarage.com'

Cc: Cecilia Lee

Subject: RE: SNM22D203246/C02/SJN3333C/LEEPG / FW: OUR REF: 2205-18 YOURREF: SJN3333C PRE REPAIR

INSPECTION FOR SLJ6031B

Without Prejudice, Save as to Costs

Our reference: SNM22D203246 C02/ SJN3333C /leepg

Your reference: SLJ6031B

Dear Sirs

ACCIDENT INVOLVING SJN3333C & SLJ6031B ON 10/05/2022

We refer to your email of 17/05/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Cecilia Lee at 63896530 and email us at claimsdept@sq.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 17, 2022 2:55 PM

To: 'claims@teamworkgarage.com' <claims@teamworkgarage.com'; Cecilia Lee <cecilia.lee@sg.cntaiping.com';

Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: FW: SNM22D203246/C02/SIN3333C/LEEPG / FW: OUR REF: 2205-18 YOUR REF: SIN3333C PRE REPAIR

INSPECTION FOR SLJ6031B

Without Prejudice

Dear Adeline,

Please conduct PRS for SLJ6031B.

Note: officer in charge Cecilia Lee 63896530.

NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: TEAMWORK <claims@teamworkgarage.com>

Sent: Tuesday, 17 May 2022 1:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: 2205-18 YOUR REF: SJN3333C PRE REPAIR INSPECTION FOR SLJ6031B

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WITHOUT PREJUDICE

OUR REF : 2205-18 YOUR REF : SJN3333C

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR SLJ6031B

We are instructed by our client to notify you of a road traffic accident on 10/05/22 at about 1710 involving our client' s/customer' s vehicle registration number [SLJ6031B] and vehicle registration number [SJN333C] driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your

insurer would like to conduct a pre-repair survey of the vehicle and please let us have your list of surveyors. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Thank you and have a nice day.

Regards,

Hong Jun

Teamwork Garage Pte Ltd Blk 53 Ubi Avenue 1 #01-24/34 Paya Ubi Industrial Park Singapore 408934

Tel: 6844 2475 Fax:6844 2474