

Yan (LKK Auto)

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
<BeeGan.Lee@strides.com.sg>
Sent: Tuesday, 17 May 2022 5:08 PM
To: assignments@lkkauto.com
Cc: MTPRI; SUR; Celine Fong (LKKAuto)
Subject: FW: FW: D22001482MFSH/strides/KT SKW 2026 L & SHB1182X on 16/05/2022 (PRE-REPAIR SURVEY REQUEST)

REF: TAX/05/22/2041/AL

Dear Ms Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SKW2026L
Insured: SHB1182X
Workshop: BIFROST
8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES
MOBILITY  www.stridesmobility.sg  Strides

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, 17 May 2022 4:37 pm
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Cc: claims_rar@bifrostauto.com; claims@bifrostauto.com; MTPRI <MTPRI@smrt.com.sg>
Subject: Re: FW: D22001482MFSH/strides/KT SKW 2026 L & SHB1182X on 16/05/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

Dennis Ting
Motor Claims Department
Tel: 9385 5409

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Tue, 17 May 2022 at 16:34, Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
<BeeGan.Lee@strides.com.sg> wrote:

REF: TAX/05/22/2041/AL

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB1182X as such we do not follow the new protocol.

Attached is a copy of our insurers, First Capital Insurance Limited's letter for your perusal.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In House Low Thian Seng

Kindly extend a copy of your client's GIA report and your estimate for our perusal.

Thank you.

Regards,

ashlenelee

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg

<https://www.smrt.com.sg/Compliment>



From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Tuesday, 17 May 2022 3:55 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; Lucas Chow <assessment_ral@bifrostauto.com>

Subject: D22001482MFSH/strides/KT SKW 2026 L & SHB1182X on 16/05/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Tuesday, May 17, 2022 12:08 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Claims Dept <claims_rar@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>

Subject: Accident involving SKW 2026 L & SHB 1182 X on 16/05/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, SOMAN PALANISAMY to notify you of the aforesaid accident involving our client's vehicle SKW2026L and your insured's vehicle SHB1182X on 16/05/2022 at 2045hrs along CHANGI ROAD

This serves as a **NOTICE** that we are claiming against SHB1182X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 17/05/2022

PRS ARRANGEMENT (Date & Time) : 18/05/2022 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING

Motor Claims Department

Tel: 9385 5409