

EzLyna (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, 18 April 2023 5:52 pm
To: EzLyna (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: OFFER OF 50% REJECTED BY TP WS /Oref: 21/22/22/VC00/025808 - ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 *** LKK REF: CC4/LPC22004583/Uea3

Lonpac External - General

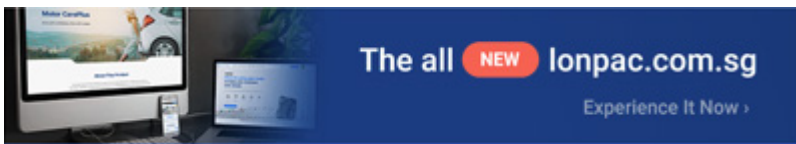
Lonpac External - General

Dear Ezlyna,

Please proceed to settle at 100% liability and up to \$20,528.38.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Wednesday, April 12, 2023 2:23 PM
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE:OFFER OF 50% REJECTED BY TP WS /Oref: 21/22/22/VC00/025808 - ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 *** LKK REF: CC4/LPC22004583/Uea3

Dear Kenny,

We refer to the above matter.

We have offered 50% to TP WS but was rejected. According to TP WS, as there is no traffic police investigation result then should follow BOLA 5 under such circumstances.

Kindly revert with your instruction on this request from TP WS. Thank you.

With warmest regards,
Ezlyna

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, November 25, 2022 11:45 AM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Oref: 21/22/22/VC00/025808 - ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 ***
LKK REF: CC4/LPC22004583/Uea3

Lonpac External - General

Dear Ezlyna

Please proceed to settle @ 50% liability and up to \$10,294.19.

Thank you.

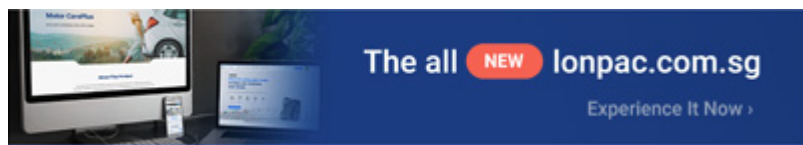
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Thursday, 24 November 2022 4:59 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE:[Seek Mandate] TRAFFIC POLICE INVESTIGATION RESULT / ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 *** LKK REF: CC4/LPC22004583/Uea3

Dear Gerald,

Your Ref: TBA

We refer to the above matter and your email below.

ACCIDENT INVOLVING SGE7272B AND GBC5490X ON 16.05.2022

We have highlighted to your good office on 17/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured making right turn upon checking 'green arrow light on' & hit onto TP which is travelling straight at the junction.

Basing on both party reports claiming 'green traffic light' on their favour. In the absence of evidence, we propose to settle third-party claim at 50% liability.

Summary to offer to repairer is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,832.80	\$ 19,698.38 (inclusive GST)
2. Loss of Rental (12 days x \$70)	\$ 840.00	\$ 770.00 (11 days x \$70)
	\$ 22,672.80	\$ 20,468.38
@ 50% Liability	\$ 11,336.40	\$ 10,234.19
3. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 11,396.40	\$ 10,294.19

**9 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 11.10.22 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 24 November 2022 4:06 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: TRAFFIC POLICE INVESTIGATION RESULT / ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 *** LKK REF: CC4/LPC22004583/Uea3

Lonpac External - General

Dear Ezlyna,

Please submit your mandate based on 50% for our consideration

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, 24 November 2022 4:01 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TRAFFIC POLICE INVESTIGATION RESULT / ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 *** LKK REF: CC4/LPC22004583/Uea3

Dear Gerald,

We refer to the above matter.

Please be informed that 3rd party received Traffic Police Investigation Result – “NO ACTION IS BEING TAKEN ON BOTH PARTIES”. Third party’s workshop asked us to settle this claim under BOLA 5.

Based on MAG 5[c] both parties claim that the traffic lights are showing ‘green’ in their favour and there is a conflict of versions as to the state of the traffic light. In the absence of evidence in favour of either party we are seeking your approval @50% liability.

For your approval please. Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 20 May 2022 10:59 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 *** LKK REF: CC4/LPC22004583/Uea3

Lonpac External - General

Hi Mei Kwan

Please see attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 20 May 2022 10:50 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022 *** LKK REF: CC4/LPC22004583/Uea3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 17 May, 2022 12:29 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SGE7272B AND GBC5490X ON 16-05-2022

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,