

## Yan (LKK Auto)

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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
<BeeGan.Lee@strides.com.sg>  
**Sent:** Tuesday, 17 May 2022 5:01 PM  
**To:** assignments@lkkauto.com  
**Cc:** SUR; MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); Celine Fong (LKKAuto)  
**Subject:** FW: PRI D22001485MFSH/STRIDES/KT OUR VEH: PC3123D & SHB5913C - ACC ON 17.05.2022 (OUR REF: JLC.2022.3641.PD )

REF: TAX/05/22/2045/AL

Dear Ms Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: PC3123D  
Insured: SHB5913C  
Workshop: **CARSMITH PRIVATE LIMITED**  
13 KAKI BUKIT ROAD 4  
#01-20 BARTLEY BIZ CENTRE  
SINGAPORE 417807  
PERSON-IN-CHARGE: ALEX / DANIEL  
MOBILE NUMBER: 9091 0000 / 9385 8911

Regards,

*ashlenelee*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)  
<https://www.smrt.com.sg/Compliment>

**STRIDES**  
MOBILITY  [www.stridesmobility.sg](http://www.stridesmobility.sg)  Strides

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**From:** May Chua <may@johnlawchambers.com>  
**Sent:** Tuesday, 17 May 2022 4:45 pm  
**To:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; 'Karen Tan' <karentan@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>; admin@johnlawchambers.com; executive@johnlawchambers.com; INFO@carsmith.biz  
**Subject:** D22001485MFSH/STRIDES/KT OUR VEH: PC3123D & SHB5913C - ACC ON 17.05.2022 (OUR REF: JLC.2022.3641.PD )

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sir / Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

**· UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.  
Thank you

Best Regards,  
MAY

JOHN LAW CHAMBERS LLC  
UEN 201933836C  
133 New Bridge Road  
Chinatown Point  
#17-09 Singapore 059413  
TEL: 6592 6981 || FAX: 6592 6985

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**From:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>  
**Sent:** 17 May, 2022 4:37 PM  
**To:** [may@johnlawchambers.com](mailto:may@johnlawchambers.com)  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Subject:** RE: D22001485MFSH/STRIDES/KT OUR VEH: PC3123D & SHB5913C - ACC ON 17.05.2022

REF: TAX/05/22/2045/AL

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5913C as such we do not follow the new protocol.  
Attached is a copy of our insurers, First Capital Insurance Limited's letter for your perusal.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong

4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan

Kindly extend a copy of your client's GIA report and estimate for our perusal.

Thank you.

Regards,

*ashlenelee*

Ashlene Lee  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: [BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg) | [www.stridesmobility.com.sg](http://www.stridesmobility.com.sg)

<https://www.smrt.com.sg/Compliment>



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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>

**Sent:** Tuesday, 17 May 2022 4:29 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; [may@johnlawchambers.com](mailto:may@johnlawchambers.com)

**Subject:** D22001485MFSH/STRIDES/KT OUR VEH: PC3123D & SHB5913C - ACC ON 17.05.2022

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Dear Hua Yen,

PRI.

Thank You.

**Best Regards,**  
Harminder Kaur  
**Motor Claims**

**MS First Capital Insurance Ltd**  
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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**From:** May Chua <[may@johnlawchambers.com](mailto:may@johnlawchambers.com)>

**Sent:** Tuesday, May 17, 2022 1:55 PM

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com); [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com); [INFO@carsmith.biz](mailto:INFO@carsmith.biz)

**Subject:** PRI - OUR VEH: PC3123D OUR REF: JLC.2022.3641.PD YR REF: TO BE ADVISED YR VEH: SHB5913C - ACC ON 17.05.2022

OUR REF: JLC.2022.3641.PD

YR REF: TO BE ADVISED

OUR VEH: PC3123D

YR VEH: SHB5913C

DOA: 17.05.2022 @ 0900 HRS

LOC: HOUGANG AVENUE 10

17.05.2022

**MS FIRST CAPITAL INSURANCE LTD**

36, ROBINSON ROAD,

#16-01 CITY HOUSE

SINGAPORE 068877.

**ACCIDENT INVOLVING MOTOR VEHICLES PC3123D AND SHB5913C ALONG HOUGANG AVENUE 10 ON 17.05.2022.**

Dear Sir/Madam,

We act for the owner of vehicle no. PC3123D.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**CARSMITH PRIVATE LIMITED**

13 KAKI BUKIT ROAD 4

#01-20 BARTLEY BIZ CENTRE

SINGAPORE 417807

PERSON-IN-CHARGE: ALEX / DANIEL

MOBILE NUMBER: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) / [may@johnlawchambers.com](mailto:may@johnlawchambers.com) for future correspondences.

Best Regards,

MAY

JOHN LAW CHAMBERS LLC

UEN 201933836C

133 New Bridge Road

Chinatown Point

#17-09 Singapore 059413

TEL: 6592 6981 || FAX: 6592 6985

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