



ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,
Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 19 September 2022
Your Ref : SMR5721X
To : **AIG Asia Pacific Insurance Pte. Ltd**
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 16/05/2022 between SKV717U & SMR5721X at/along Bayshore Road

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-237 @ **S\$8,600.00**
- 2) Loss of Use @ **S\$1,980.00 (11 Days x S\$180)**
- 3) Towing @ **\$160.00**
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name : Sim Wee Beng
Address : 3 Fernvale Close #24-06
: Singapore 797486
Contact No : _____

To (Insurance): AIG Asia Pacific Insurance Pte Ltd

Dear Sirs,


ACCIDENT INVOLVING SKV 717U AND SMR5721X ON 16/05/2022
AT/ALONG Bayshore Rd

I/We, Sim Wee Beng, am/are the registered owner of
motor car no. SKV 717U

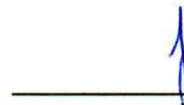
Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ADVANCE AUTO GARAGE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$9,500.00 (Global Sum) for vehicle no. SKV 717U that was damaged pursuant to the accident which occurred on 16/05/2022 (date) along JUNCTION OF BAYSHORE ROAD (location) involving vehicle no/s SMR 5721X.

This is pursuant to the inspection conducted on 17/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SIM WEE BENG (SHEN WEIMING) (the third party claimant") of vehicle no. SKV 717U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKV 717U (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 12 (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4
#04-01 Vicom Kaki Bukit Inspection Center
Singapore 415933
Reg No: 53395571L
(+65) 9007 9247

DATE: 19/Sep/2022
INVOICE NO.: AAGCL-237
VRN: SKV717U

Bill To:
AIG Asia Pacific Insurance Pte. Ltd
78 Shenton Way, #11-16
Singapore 079120

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$8,600.00
LUMP SUM	
Total: \$8,600.00	

- * All prices stated are in SGD
- * Please make all cheques payable to Advance Auto Garage
- * Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS



S/N: 5977

SUNNY RECOVERY PTE LTD


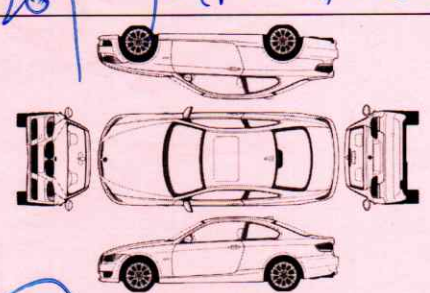
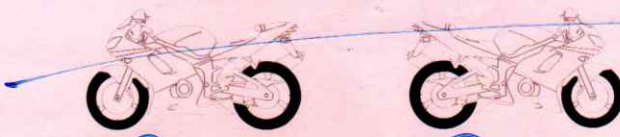
+65 9233 0609

Email : sunnyrecoverysg@gmail.com

AGENTS

CAOL

24hrs Recovery Services

Job Details: Date : 17.5.22 Time Received : 13250 Time Arrived : Time Completed : 		Car Details: Car Regn No : SKV 7174 Make & Model : Police Force IO : ID : 		Operator Details: Driver's Name : Tow Truck No : Total Mileage (KM) : Driver Signature : 	
Location From: 209 Pandan Gardens S			Location To: Kok' Bu W		
		Indicate Damaged Areas On Vehicles  Day/Night Wet/Dry Clean/Soiled Place X On Damage Area For Scratch And Y For Dent			
<input checked="" type="checkbox"/> Accident / Breakdown <input type="checkbox"/> Multistorey / Basement / Shelter <input type="checkbox"/> Car Carrier <input type="checkbox"/> Crane Up / Winch Out <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Change Tyre / Battery		<input type="checkbox"/> Removal Of Axel <input type="checkbox"/> Go Jak <input type="checkbox"/> Collect Key / Letter <input type="checkbox"/> Transport Charge <input type="checkbox"/> Standby <input type="checkbox"/> Cashcard: Yes / No S\$			
Remarks:					
Customer Declaration <ul style="list-style-type: none">I am entitled to the service requested. In the event of this sequently not being the case, I shall be responsible for the cost of any assistance provided.I accept that any roadside repairs will be a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.In the case of forced entry, I confirm that I specifically requested that the operator to forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility. All removable item of value should be removed separately. I declare that there is no valuable items in the vehicle.I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.Conditions on the use of the recovery trucks, truck cranes, etc, and the recovery of vehicle is at my own risk. Sunny Recovery Pte Ltd will not be responsible for any consequences which may arise due to breakages or other unforeseen circumstances.					
Customer Name & Signature :		Date :		Phone No :	
Agent/Dealer Declaration <ul style="list-style-type: none">I hereby represent the company and verify that the abovementioned vehicle has damages as indicated by Sunny Recovery Pte Ltd or their agents.Any damages or loss of valuable found after this acceptance of declaration will not be held against Sunny Recovery Pte Ltd or their agents.					
Release to Name & Signature :		Date :		Phone No :	
Payment Details : Cash : \$160		Cheque :		Others :	

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 23 May 2022 10:53 AM
To: DUBEYSANJEEV72@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMR 5721X(AIG) AND SKV 717U AT/ALONG BAYSHORE ROAD ON 16/05/2022

23 May 2022

Sanjeev Dubey

[By Email Only]

Dear Sir/Madam,

You Ref: SMR5721X

Our Ref: CC6/AIG22004572/Apa3

ACCIDENT INVOLVING SMR 5721X(AIG) AND SKV 717U AT/ALONG BAYSHORE ROAD ON 16/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKV717U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 May 2022 15:45	Clm Dtl Modified	Claimant's Name: -> SIM WEE BENG (SHEN WEIMING).	[A] HOW MEI KWAN
2	17 May 2022 15:45	Clm Veh Model Changed	(205195) MITSUBISHI OUTLANDER 2.4 CVT (A).	[A] HOW MEI KWAN
3	17 May 2022 15:45	Clm Created	Reg No: SKV717U. Acct Date: 2022/05/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ADVANCE AUTO GARAGE (23 KAKI BUKIT) (HQ)	[A] HOW MEI KWAN
4	17 May 2022 15:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 May 2022 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/26	[A] HOW MEI KWAN
6	17 May 2022 15:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 May 2022 15:45	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	17 May 2022 15:45	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 May 2022 15:48	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	17 May 2022 15:48	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	09 Jun 2022 12:58	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	28 Sep 2022 17:56	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
13	05 Oct 2022 16:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	05 Oct 2022 16:08	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	05 Oct 2022 16:08	Clm Dtl Modified	JPJ Reg. Date: -> 2015/08/21.	[A] JOANNE LEE KHANG MIN
16	05 Oct 2022 16:08	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	15 Oct 2022 11:15	Adj Mandate Request	Cur.Req:9660.00:Liability: 100%(B9c) *Quantum: \$9,660.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	19 Oct 2022 11:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/26	[I] Lee, Ming-Yao
19	19 Oct 2022 11:24	Adj Mandate Set	Approved:9660.00.	[I] Lee, Ming-Yao
20	19 Oct 2022 11:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/26. Mandate Remarks: please settle at best. start from low.	[I] Lee, Ming-Yao
21	19 Oct 2022 11:24	Adj Mandate Set	Approved:9660.00:please settle at best. start from low.	[I] Lee, Ming-Yao

Date From   Date To   Audit Type 

ACTIVITY

[23/05/2022 10:53] CHEW HSIAO TONG:
100% B9c

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2793152	17 May 2022 15:54:16	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKV717U	SMR5721X	11.00

2852203	05 Oct 2022 16:08:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKV717U	SMR5721X	11.00
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